

# Welcome to Causeway Coast and Glens!

Some useful local information for people arriving in the area.

ENGLISH VERSION



# Find out more about Causeway Coast and Glens

The Causeway Coast and Glens Borough stretches from Lough Foyle in the west to the Glens of Antrim in the east and the main towns are Coleraine, Ballymoney, Ballycastle and Limavady. It is home to the Giant's Causeway World Heritage Site, along with a host of other visitor attractions.

Causeway Coast and Glens Borough Council provides a range of local services. Some of these are: refuse collection and recycling, sports and leisure facilities, parks and playgrounds, community centres, arts centres and museums, cemeteries, public toilets, dog licensing, registration of births, deaths and marriages, economic development, community safety and good relations.

You can find out more at <https://www.causewaycoastandglens.gov.uk> or you can also follow Council's Facebook and Twitter pages.



Beach near Ballintoy



## Public Transport

Translink operate bus, coach and train services connecting Northern Ireland. Coach services are operated by Goldline. Local bus services and town services are operated by Ulsterbus.

<https://www.translink.co.uk>



## Post Offices

You will find Post Offices in most settlements, where you can access a range of postal and money transfer services. A list of locations can be found here:

<https://www.postoffice.co.uk/branch-finder>



## Emergency

In an emergency you can contact Police, Fire Service and Ambulance by dialling **999**. If you need to contact the Police in a non-emergency the number you should call is **101**.



## Local Support Organisations

There are a range of voluntary organisations offering practical support and signposting with issues such as financial difficulty, isolation, mental health and wellbeing for families, children and young people, older people and anyone who is vulnerable. A list of these can be found on Council's website:

<https://www.causewaycoastandglens.gov.uk/advice>



## Things to See and Do

There are activities for all ages in Causeway Coast and Glens. You'll find information about childrens play areas, leisure centres and other recreational activities here:

<https://www.causewaycoastandglens.gov.uk/see-do>

There's lots more information about coastal walks, hiking trails, forest parks, beaches and other attractions to be found here:

<https://www.visitcausewaycoastandglens.com>



## Community Activities

Causeway Coast and Glens has a vast range of community groups offering activities and support in each of the towns and villages from parent and toddler groups, luncheon clubs for older people, youth clubs, to leisure activities such as arts and crafts classes, sewing clubs, mens sheds, community choirs, yoga and many more. You can find details of community organisations in your area at:

<https://www.causewaycoastandglens.gov.uk/live/community-services/community-voluntary-organisations-register>



## Libraries

There are libraries in Ballycastle, Ballymoney, Coleraine, Cushendall, Dungiven, Garvagh, Kilrea, Limavady and Portstewart where you can access books, resources and activities as well as lots of online resources:

<https://www.librariesni.org.uk>



## Advice Centres

Advice Centres can provide independent confidential advice on a range of issues including benefits, money and debt, housing, employment, immigration etc. There are centres in Coleraine, Limavady and Dungiven and outreach appointments can be arranged in Ballymoney, Ballycastle and Cushendall.

### Community Advice Causeway

Tel: 028 7034 4817

### LCDI Advice Centre

Tel: 028 7744 8430

### Glenshane House

Tel: 028 7774 2494

<https://www.causewaycoastandglens.gov.uk/advice>



## Regional Services

- healthcare, employment, benefits and education

You can find out how to access healthcare, employment, benefits and education and other regional services in the Information Pack available at:

<https://www.executiveoffice-ni.gov.uk/sites/default/files/publications/execoffice/ukraine-welcome-pack.pdf>

Information and assistance for Sponsors is available at:

<https://www.executiveoffice-ni.gov.uk/sites/default/files/publications/execoffice/ukraine-guide-for-sponsors.pdf>



## Foodbanks & Social Supermarkets

There are foodbanks in Coleraine, Limavady, Ballymoney and Ballycastle. If you are struggling to be able to afford food, churches and health professionals can provide you with a foodbank voucher that will provide balanced and nutritional meals for 3 days. You can also contact the foodbank directly.

There are also two social supermarkets where you can access food at a very reduced rate for a period of 12 weeks if you sign up to participate in a money management and advice programme.

If you need help with other emergency essentials like toiletries and hygiene products, nappies and other baby items most of the local foodbanks will be able to provide you with assistance.

<https://www.causewaycoastandglens.gov.uk/advice>



## Ethnic Communities Support Services

Building Communities Resource Centre (BCRC) assists people from Ethnic communities throughout the Causeway Coast and Glens with English Classes, Outreach service and Support with Integration. For more information:

<https://www.theresourcecentre.org/ethnic-minority-support/>