

Causeway Coast & Glens Borough Council

A NEWSLETTER FOR CITIZENS

CUSHENDUN



Causeway
Coast & Glens
Borough Council

INSIDE THIS ISSUE

PAGE 6&7:
Looking ahead to the
148th Open

PAGE 8:
Taste Causeway food
celebration

EDITION 4 | AUTUMN 2018

A message from the Mayor

Welcome to the latest edition of our citizens' newsletter where we reflect on some of the ways Causeway Coast and Glens Borough Council is working for you.

The diversity of work within the organisation, including recycling, community planning, tourism promotion, events and business support, highlights the extent of Council's remit across the area. Preparation is ongoing around the development of the area's Local Development Plan. It provides an opportunity to develop a new planning framework specific to this area and will balance development needs with the protection of our built and natural heritage assets. We are keen to engage with you throughout this process and your input is very important. Council has developed a register for any interested groups or individuals and full details about this can be found on Page 9.

Tourism is a crucial aspect of the Causeway Coast and Glens area and we recently celebrated our best ever performance in the sector. Over one million overnight trips to the destination were recorded for the first time generating £194m for our economy. Our stunning scenery, visitor attractions and world class events calendar combine to make a very attractive offering. Many of our employment opportunities are reliant on the hospitality industry and we must continue to ensure its future growth



Mayor Brenda Chivers

and sustainability. Looking ahead to next year, the return of The Open represents another huge opportunity for the area. It is set to be the biggest sporting event ever held here, attracting 190,000 spectators and a worldwide television audience, and I look forward to seeing the positive impact it will have.

Before I finish, I would like to tell you about TinyLife, my chosen charity for the year ahead. The organisation does so much to help premature and vulnerable babies and their families, and I have seen first-hand the difference its volunteers and services can make. Back in August we held a very successful incubator push and I hope you will support our future fundraising ventures as well.

Councillor Brenda Chivers

Contact us

Sheskburn House, Ballycastle:

028 2076 2225

Riada House, Ballymoney:

028 2766 0200

Cloonavin, Coleraine:

028 7034 7034

CConnell Street, Limavady:

028 7772 2226

Planning (located in Cloonavin):

028 7034 7100

Other useful numbers

Electricity Faults and Emergencies

(24 Hours): 03457 643 643

Gas Emergency Response

(24 hours): 0800 002 001

Housing Executive

- Main Number (including grass cutting and graffiti): 03448 920 900
- Repairs Line: 03448 920 901
- Housing Benefit: 03448 920 902

Land Registry: 0300 200 7803

Mapping: (Land and Property Services):

0300 200 7804

Rates (Property Rating and Valuation):

0300 200 7801

DfI Roads

- Cut roadside trees and grass verges: 0300 200 7891
- Fallen Trees: 0300 200 7891
- Flooding roadway, footpath and blocked road gullies: 0300 2000 100.
- Road Repairs: 0300 200 7891
- Street Lighting Faults: (0300) 200 7899
- Winter salting (Northern Division): 0300 200 7891

Telephone / Utility Boxes (BT fault):

0800 023 2023

Flooding Incident Line (24 hours):

0300 2000 100

In a flooding emergency always ring 999

Burst water mains and blocked

sewers: 03457 440088 (24 hours)

Water pollution hotline:

0800 80 70 60

Get in touch

Please let us know if you would prefer to receive an electronic copy of this newsletter or if you would rather not receive a copy at all. The newsletter can also be obtained in alternative formats including large print, braille and on audio cassette. Please email all requests and feedback to citizensnewsletter@causewaycoastandglens.gov.uk.

Seeking Support to Start or Grow Your Business?

We Can Help!

Business Support
in the
Causeway
Coast & Glens



Email our team at
business@causewaycoastandglens.gov.uk



Find us on Facebook
Business Support in the Causeway Coast and Glens



Subscribe to our monthly e-zine at
www.causewaycoastandglens.gov.uk/business



Follow us on Twitter
[@CCAGBusiness](https://twitter.com/CCAGBusiness)



Making a difference to lives in Zomba

In our last edition we updated you about Council's renewed connection with Zomba in Malawi.

We have a Memorandum of Understanding with the region's local authority and support the Zomba Action Project (ZAP). This registered charity seeks to make a real difference by providing practical support to those who live in this part of Africa.

Earlier this year, members of ZAP, including Councillor Stephanie Quigley, travelled to the area to visit funded projects and hand over much needed donations including a life changing bike-ambulance. In many rural villages, the sick and dying are carried to their nearest medical centre which can be up to 20 kilometres away so this piece of equipment will help to transform their treatment. Causeway Cycling Club held a number of fundraising events to help purchase the bike and Councillor Quigley would like to thank everyone who answered an appeal for help and support.



Councillor Stephanie Quigley pictured with Zomba's new bicycle ambulance which received a moving welcome from all members of the community who turned to clap and sing in the Square as it was handed over.

The trip included a visit to a remote orphan centre where ZAP funds have provided a much-needed drinking water well and a neo-natal unit where blankets knitted by some of our residents were handed over.

Other donations included books, pharmaceutical supplies, recycled laptops and footballs. These items are taken for granted by many of us but were received with gratitude, excitement and tears of joy by those living in Zomba.

Ratepayers' money cannot be spent on projects in Zomba and its Council is constrained by limited resources but

through ZAP we can continue to improve the lives of the Zomba community.

i If you would like to get involved or to find out more go to www.colerainezomba.org.uk or follow Zomba Action Project on Facebook.

Roll out of food and garden waste collections

The roll out of the fortnightly food and garden waste recycling collection service is now complete. Participating households have received a brown bin, food waste caddy, compostable caddy liners and an information leaflet.

The response has been excellent and we ask that householders continue to use their brown bin for all appropriate food waste.

Kitchen caddy liners are available from household recycling centres across the Borough.

Every effort has been made to supply a brown bin and food waste caddy to all households in areas in receipt of a fortnightly collection service. If you have not received a brown bin and food waste caddy and feel you should have, please contact the Environmental Resource team on 028 2766 0248 who will be able to assist.

A weekly food waste only collection service will be provided to properties, such as apartment blocks, that do not produce garden waste and have no requirement for a brown bin.

We cannot accept:

- any type of food packaging even if it contains food
- dog foul or cat litter
- plastic bags other than those supplied specifically by Council

If you have a brown bin you can also include garden waste such as grass, weeds and hedge clippings. Please remove any excess soil or stones because these can damage refuse collection vehicles.

i For full details about our recycling services and household recycling centres go to www.causewaycoastandglens.gov.uk/recycle



Working together on a bright future for Dungiven

Dungiven is currently undergoing a face lift thanks to the co-ordinated efforts of Council, community groups, sports clubs, businesses, individuals and more recently schools.

Utilising reusable bicycles, second-hand paint and other equipment, public spaces have been spruced up with weeding, painting and planters. Residents are showing how with some creative thinking, items commonly referred to as waste can actually become useful resources to be used in many different and imaginative ways. Work is shared across teams of enthusiastic volunteers who freely give their time to encourage pride in their town and respect for residents.

In support of these efforts all five local schools recently took part in an art project organised by Councillor Sean McGlinchey and Council Officers. Pupils were given the brief to produce designs which encourage civic pride in their town. A high standard of creative, colourful and thought provoking work was produced which is now on public display at busy areas across the town. Catchy slogans on signs at all major entrance roads encourage residents and visitors to respect the environment whilst more detailed artwork mounted at busy pedestrian thoroughfares challenges viewers to consider getting actively involved in keeping the town clean.



The combined efforts of citizens, businesses and Council is making a visible difference. Streets are tidy, shop fronts are welcoming and derelict buildings are much less visible behind the smarter façade. The future for Dungiven definitely looks brighter thanks to the sustained teamwork of all involved.

THE 10TH ATLANTIC SESSIONS
15-18 NOV 2018

PORTSTEWART + PORTRUSH
WWW.ATLANTICSESSIONS.COM

IN ASSOCIATION WITH
snow water

Causeway Coast & Glens Borough Council

Northern Ireland Tourism Awards 2017

Facebook: AtlanticSessions
Twitter: @atlanticsess

Reduce and reuse to become PlasticSmart



DH Christie Memorial Primary School in Coleraine is one of a number of schools which have received our PlasticSmart award.

We are working with schools, businesses, churches, groups, residents and visitors to reduce plastic use and increase recycling with simple, practical actions.

Each year, 400 million tonnes of plastic is produced. Around 40% of that is single use - used once, often for only a few minutes and then thrown away.

Whilst some of our plastic can be recycled - plastic bottles and plastic pots, tubs and trays for food can go in our blue bins - many plastics can't be recycled and lots end up as litter. Soft plastics have to go in the black bin.

How to be #PlasticSmart

Avoid non-recyclable plastic when shopping and buy fruit and veg loose when you can; not everything has to go in a bag.

Try a reusable water bottle and look out for the 'H2O on the Go' stickers displayed in cafés and premises that are happy to refill your water bottle for you.

Bring a reusable take-away coffee cup If you want to fill up at your favourite café find out if they sell cups that fit their machines first. Many cafés give money off when you bring your own reusable mug (up to 50p per coffee locally).

Say no to straws - if you really need them, try stainless steel.

Use cloths - instead of disposable wipes.

Try a lunch box - you won't need to wrap food in cling film.

Recycle - plastic bottles, pots, tubs and trays in your blue bin. Soft plastics like cling film, wrap, bags and packaging go in the black bin.

Organise a litter lift - we can lend you litter pickers and hi-vis vests and lift any bags of litter you've collected.



Thank you for your support in helping to create a 'PlasticSmart' Borough.

We really want to know how you are getting on so please let us know!

You can email us at recycle@causewaycoastandglens.gov.uk or phone 028 2766 0248

Growing support for free tap water scheme

A range of businesses and organisations across the Causeway Coast and Glens are now providing free drinking water to the public.

It's all part of Causeway Coast and Glens Borough Council's 'H2O On The Go' scheme which aims to encourage us to reduce our reliance on bottled water.

Participants make tap water freely available for visitors and residents who bring in refillable drinks bottles instead.

Recent research shows that one of the reasons people do not carry a reusable water bottle is the reluctance to ask a business for a refill. 'H2O on the go' addresses this by promoting businesses who are happy to refill a water bottle.

The little water drop sticker is appearing in dozens of outlets across our Borough including cafes, community and voluntary organisations, schools, churches, and even a bank and an architect's office!



Contact our Recycling Department to sign up or to find out more about this important initiative.



Looking ahead to the return of The 148th Open, Royal Portrush, July 14th - July 21st 2019

It is set to be the biggest sporting event ever staged here attracting 190,000 spectators.

Championship days have already sold out but you can still attend one of the practice days with ticket prices starting from only £15 per person.

Go to TheOpen.com/news to find out more.

Outside the ropes, Portrush will come alive with a festival of activities and attractions to complement the action on the course. This animation will help to showcase why the Causeway and Glens is a great place to live, work and visit and will ensure it is a truly memorable occasion.

Portrush is currently undergoing a £17m regeneration programme funded by the Department for Communities. This, alongside Council's programme of events, will ensure Portrush is looking its very best as we prepare to the golfing world.

Volunteering at The Open

There will be an opportunity to volunteer at The 148th Open which provides a unique experience for anyone wanting to play a part in this great event. Volunteers will be recruited and trained by Volunteer Now in partnership with Council and Tourism NI. Look out for further details coming soon on this opportunity.

Accommodation booking and provision

If you are considering providing accommodation during The 148th Open, please ensure you have received certification from Tourism NI. Further guidance can be found online at www.tourismni.com.

If your friends or family are looking for somewhere to stay please go to www.visitcausewaycoastandglens.com where you can browse accommodation options, access our Visitor Information Centres to secure your bookings and get further details about our events and animation programme.

Getting your business ready

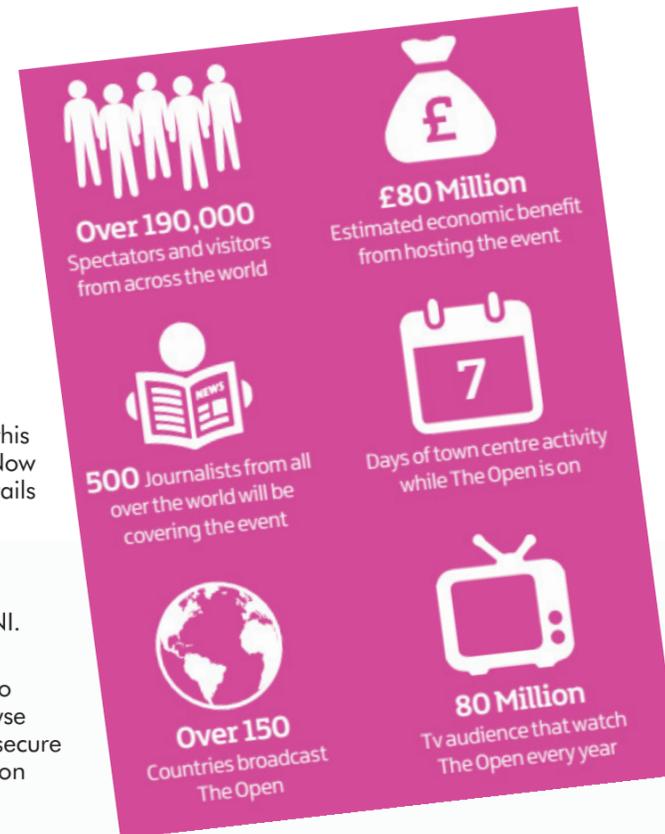
Research shows that over 70% of those who attend The Open will return again to the destination.

Being 'Open Ready' means you can capture those return visits for years to come!

The Council has been engaging with the Borough's business community to maximise the commercial potential around The 148th Open.

In conjunction with Tourism NI, a guide has been developed to help local businesses achieve this aim.

Go to www.causewaycoastandglens.gov.uk to download your copy.



Chief Executive David Jackson gives his thoughts as the countdown continues to The Open.



Why is The Open important for the Borough?

The Open will be the biggest sporting event ever held on this island with a potentially huge economic impact for our area. Not only will it bring people to see the action for themselves, it will showcase the beauty of the Causeway Coast and Glens area to 80 million viewers around the world.

What will it do for the economy?

The economy is already benefiting as over the past few years we have witnessed a huge surge in planning applications and unlike in 2012 when the Irish Open came to Portrush we no longer have to mask the dereliction and dilapidation. By 2019, Portrush will look fantastic and more importantly the whole area seems to be benefiting from continued growth in our hospitality sector. Last year was a fantastic year for tourism with expenditure increasing by 40%. 2018 is set to be even busier and 2019 certainly has the capacity to keep that momentum going.

What could it do to inspire people to get more active?

It is easy to focus on the impact of golf on tourism but I believe it will have other benefits as well. The event will bring world class sports people at the absolute top of their game to one of our most spectacular golf courses. I hope this experience will encourage people to embrace not only golf but all types of sport and activity. Seeing our landscape used in this way should encourage us all to appreciate and use the open spaces, beaches and countryside which the Borough has to offer. While the Causeway Coast and Glens area can lay claim to more than its fair share of sporting success stories we want to inspire all people to embrace an active lifestyle.

How will it impact on the area during the Championship week?

It is too easy to focus on the week in July but it is important to point out that visible signs of the infrastructure build will

appear from April and this will last through to September after the event. Initially 500 people will be involved in the set-up but this will rise to as many as 5000. 40,000 visitors are expected at Royal Portrush each day so it will be impossible not to notice the associated activity when the event arrives from July 14th - 21st.

We want to ensure the benefits of hosting The Open are felt across the Borough and we hope to deliver a programme of entertainment and cultural activities to ensure we provide the fullest possible experience.

The transportation plan will be critical to ensure the smooth movement of spectators and minimise disruption for everyone in the area. I am very confident, based on our experience of The Irish Open in Portstewart last year that this can be achieved.

Will it leave a legacy?

It is my belief that the legacy from hosting The Open has already started.

In Portrush, the clearly visible tower cranes signify ongoing development and the Borough has as many major planning applications as Belfast.

The Open will not be a one-off event – Royal Portrush Golf Club is now part of a cycle and we expect it to return several times over the next 30 years. In my opinion, it will leave a legacy in two key areas. Firstly, we have the ongoing tourism benefits and secondly, a sporting event like this will inspire and stimulate local people to enjoy the outdoor recreation and sporting facilities which the area has to offer.

The Causeway Coast and Glens area is very proud of its stunning landscapes, world class events, warm welcome and hospitality. The Open offers a real opportunity to demonstrate that civic pride at its very best to a global audience.



Image courtesy of Imagine Media



Could Rural Development Funding make a difference to you?

Causeway Coast and Glens Local Action Group (LAG) manages the delivery of the current Northern Ireland Rural Development Programme for this Borough. The main aims of the LAG are to assist in stimulating the local economy and support its rural communities through job creation and reducing rural isolation. The LAG has committed over £2million to date in Letters of Offer to businesses and community groups within the Borough and is looking for further applications at intervals over the upcoming 12 months. Rural groups and businesses with possible projects are encouraged to come forward to find out if they could get funding under the Programme.

Contact us at rdp@causewaycoastandglens.gov.uk or ring 028 7034 7016 to find out if you can avail of Rural Development Funding.

Rural Business Investment Scheme Progress to Date

- **£1,714,486.78** commitment in Letters of Offer
- **£1,149,799.25** spent on completed projects
- **21** new full-time jobs created within the Borough
- **51** Rural Businesses Supported



“Over the past few years it has been our goal to bring our own brand products to market. With the help of the LAG we now have the key components in place to make this possible”.

Nonglak McFadden LTD received £13,775.50 for a range of equipment and software as part of a project that would see the company develop their own direct-to-retail fashion brand.

Rural Basic Services Scheme Progress to Date

- **£1,003,631.55** commitment in Letters of Offer
- **£399,809.31** spent on community projects in rural areas
- **11** groups supported within the Borough



“This new extension will address the need for a much larger meeting and communal facilities which have been often highlighted negatively by users who provided feedback. Groups who use our Guide House will enjoy the benefits of these extra facilities in the near future”.

Dunluce Guide House were awarded a Letter of Offer worth £94,022.55 to enhance their current facilities for community use.



Celebrate our foodie offering with Taste Causeway

Following on from the success of Restaurant Week, we invite you to enjoy ‘Taste Causeway’. This nine day event which celebrates our local foodie offering takes place from Saturday 10th November to Sunday 18th November.

The Causeway Coast and Glens destination has an extensive food and drink repertoire with great local produce, street food, ales and spirits, artisan markets and fine dining.

The Taste Causeway food celebration is much more than a dining experience, allowing you to become fully immersed with our great local produce.

i Full event programmes are now available from your local Visitor Information Centre or go to www.visitcausewaycoastandglens.com



Taste Causeway, a nine-day event which celebrates the extensive foodie repertoire of the area, takes place from Saturday 10th November to Sunday 18th November.

Causeway Coast & Glens Local Development Plan (LDP) 2030

We have been keeping you up to date on the preparation of the Local Development Plan for the Borough. In previous newsletters we outlined the purpose of the Plan and the processes and timeframes involved in its preparation. We also informed you of our published documents, including the indicative LDP Timetable.

What have we done?

Since our previous update (Edition 3, spring 2018) we have completed Stage 3 of the Plan preparation: The following documents were published on 26th June 2018 for comment:

- **Preferred Options Paper ('POP'):** the POP provides an overview of the Borough; identifies key issues of strategic importance; and outlines a range of options to deal with these issues, including the Council's 'preferred options'.
- **Sustainability Appraisal (Scoping & Interim Reports):** the Plan is required to be accompanied by a Sustainability Appraisal (including a Strategic Environmental Assessment). Its purpose is to promote the integration of social, environmental and economic considerations, which allows for a more holistic approach to be taken in the preparation of the Plan, to ensure the sustainable development of the Borough.
- **Equality Screening:** an initial screening has been undertaken to identify if any of our proposed policy approaches are likely to impact on equality of opportunity and/or good relations. Further assessments will be undertaken as we progress through to the more detailed stages of our Plan preparation.
- **Initial Settlement Context Appraisal:** this provides an overview of existing settlements in each level of the Borough's Settlement Hierarchy. A further assessment will be undertaken as we progress through the plan-making programme.

i A range of background papers accompany the documents listed above. All documents are available to view at: Planning Department, Cloonavin, 66 Portstewart Road, Coleraine, BT52 1EY, or online at: <https://www.causewaycoastandglens.gov.uk/live/planning/development-plan/preferred-options-paper>

The Council also held public engagement events in each of the Borough's seven DEAs and on Rathlin Island towards the end of July.

NB: Please do note that the POP public consultation closed on Friday 21st September 2018.

Where are we going?

The Local Development Plan team are currently analysing all of the representations received within the 12 week public consultation period. These will be taken into consideration as we prepare the next Plan document: The Draft Plan Strategy.

Getting in touch.

We are very keen to engage with you throughout this process. The Council has developed a Register of Interest for any group or individual interested in being kept informed of the Local Development Plan 2030.

i You can register your details in any of the following ways:

Online at: www.causewaycoastandglens.gov.uk

By e-mail to: development.plan@causewaycoastandglens.gov.uk

By post to: Local Development Plan Team, Cloonavin, 66 Portstewart Road, Coleraine, BT52 1EY

By telephone on: 028 7034 7100

Regular updates on the progress of the Plan will also be posted on our website at: <https://www.causewaycoastandglens.gov.uk/live/planning/development-plan>

Stay safe from food allergies

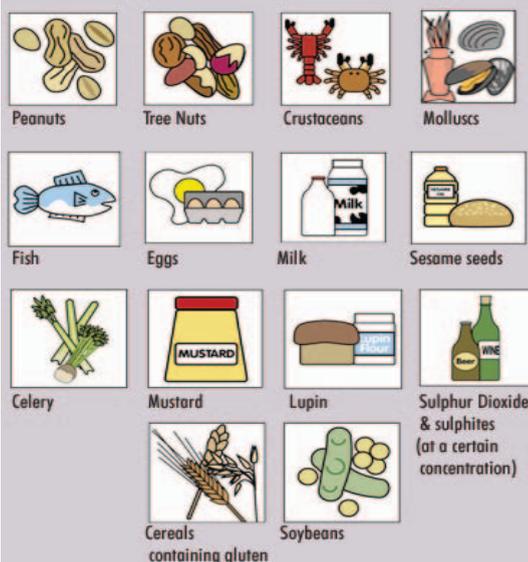
Do you know that all food businesses are required to provide information about potential allergens?

Council's Food Team within Environmental Health is committed to protecting those who suffer from food allergies.

Changes to legislation is helping by giving allergy sufferers more information to allow them to buy food with confidence.

All food businesses are required to provide information on 14 specific allergens. This legal obligation applies equally to prepacked foods as well as loose food sold in bakeries, sandwich bars or at a catering outlet.

The 14 allergens are:



For prepacked foods, these must be emphasised on the ingredients list. For food sold loose, there are a number of formats which the information can be provided through, including on a menu, chalk board, ticket or verbally from a member of staff.

Environmental Health Officers assess allergen management within food businesses during food safety inspections and can take action to rectify non-compliance with the law.

Tell staff about the allergens you need to avoid before you order and ask for information to help you make a safe choice. If staff can't provide this, ask to speak to the manager or chef.

i You can contact council's Food Team on 028 2766 0257 if you have any concerns about the accuracy or lack of allergen information at a business and an officer will investigate.



Sharing your community space

Over 34 community groups are taking part in a 'Sharing Your Community Space' programme.

The aim of the project, funded by the EU's Peace IV Programme and managed by the Special EU Programmes Body, is to challenge perceptions and barriers to using community facilities and increase shared use.

Participants were chosen following a selection process against set criteria. The organisations operate spaces including community centres, community houses, Orange Halls and Gaelic Clubs. The facilities will benefit from small scale capital works aimed at increasing the types of activities they offer. In total, over £630,000 will be spent across the Borough.

The scheme also includes dialogue and engagement with participants visiting other centres. The emerging common thread was that many share the same issues. One said: "Interacting with other groups was very enjoyable and proves that we all have more in common than what was first thought. We are all volunteers trying to do the best for our communities."

The Programme has attempted to put a value on the contribution community and voluntary organisations make to the provision of facilities for community use and this figure stands at a staggering £6 million.

The organisations are using their learning to look at ways to reach out to their whole communities and will receive a small allocation of resources to try out new activities.

Participants will continue to learn from each other and build on the new relationships created by the programme.



This project has been supported by the EU's Peace IV Programme, managed by the Special EU Programmes Body.



Lighting up for Christmas across the Causeway Coast and Glens

Preparations are well under way for our Christmas lights switch-on events taking place in towns and villages across the area. Come along and help us celebrate the arrival of the festive season.

Ballymoney
Thursday 15th Nov, 6pm - 8.45pm

Limavady
Saturday 17th Nov, 4pm - 6.30pm

Coleraine
Friday 23rd Nov, 6pm - 8.30pm

Portstewart and Dungiven
Saturday 24th Nov, 4pm - 6pm

Ballycastle
Thursday 29th Nov, 6.30pm - 8pm

Portrush
Friday 30th Nov, 6pm - 8.30pm

Kilrea,
Saturday 1st Dec, 4pm - 6pm

Garvagh
Monday 3rd Dec, 6.15pm - 8pm

Santa Claus is due to make a very special appearance at all our switch-on events and there will be lots of family friendly entertainment to enjoy. Go to www.visitcausewaycoastandglens.com to find out more.

We will also be holding 'Quiet Christmas' celebrations in Ballycastle, Ballymoney, Coleraine and Limavady for children with additional needs. Full details will be available on our website or email eventsColeraine@causewaycoastandglens.gov.uk.

A better future together with Causeway Coast and Glens Community Planning Delivery Plan

The first Community Planning Delivery Plan for the Causeway Coast and Glens is now underway. It represents extensive partnership working across the whole range of public services available to our area including health, education, public safety, housing, our communities, the environment, tourism and the economy.

Statutory partners working together on the Causeway Coast and Glens Community Planning Strategic Partnership include Causeway Coast and Glens Borough Council as lead partner alongside the Council for Catholic Maintained Schools (CCMS), Education Authority Northern Ireland (EANI), Health and Social Care Board (HSCB), Housing Executive, Invest NI, Libraries NI, Northern Health and Social Care Trust (NHSCT), Northern Ireland Fire & Rescue Service (NIFRS), Police Service of Northern Ireland, Public Health Agency (PHA), Sport NI and the Western Health and Social Care Trust (WHSCT).

The Delivery Plan is based on the Causeway Coast and Glens Community Plan, launched in 2017, which provides a long term vision and plan for the Causeway Coast and Glens area and all its citizens, setting out aspirations for a Healthy and Safe Community, a Sustainable and Accessible Environment and a Thriving Economy.



Members of the Community Planning Strategic Partnership.

i Join our Community Planning Register of Interest if you would like to be kept informed and updated about the Community Plan. Email community.planning@causewaycoastandglens.gov.uk or ring 028 2766 0202. An Easy Read version of the Delivery Plan produced by members of the Compass Advocacy Network Plus, Easy Read Committee, is also available on Council's website.

Stay Scamwise!

Staying safe from fraudsters is more important than ever.

If you can spot a scam, you can stop a scam

Stay 4 steps ahead of a scam by using this scam test

Seems too good to be true

Contacted out of the blue

Asked for personal details

Money is requested

for help and information, or to report a scam visit nidirect.gov.uk/scamwiseNI

scamwiseNI
PARTNERSHIP

We all need to be vigilant of any contact from an unsolicited source, whether that is from doorstep callers, telephone, mail or online. Education is our best weapon, preventing people from becoming victims.

Scamming is a matter of real concern for Causeway Coast and Glens Policing and Community Safety Partnership. It supports the ScamwiseNI Partnership aims to foster a collaborative approach with partner agencies to advise the public.

How to stop a scam in its tracks

- 1** Be suspicious of all 'too good to be true' offers and deals. There are no guaranteed get-rich-quick schemes.
- 2** Do not agree to offers or deals immediately. Insist on time to obtain independent/legal advice before making a decision.
- 3** Do not hand over money or sign anything until you have checked the credentials of the company or individual.
- 4** Never send money to anyone you do not know or trust, whether in the UK or abroad, or use methods of payment that you are not comfortable with.
- 5** Never give banking or personal details to anyone you do not know or trust. This information is valuable so make sure you protect it.
- 6** Always log on to a website directly rather than clicking on links provided in an email.
- 7** Do not rely solely on glowing testimonials: find solid independent evidence of a company's success.
- 8** Always get independent/legal advice if an offer involves money, time or commitment.
- 9** If you spot a scam or have been scammed, report it and get help. Contact ActionFraud on 0300 123 2040 or online at www.actionfraud.police.uk. Contact the Police if the suspect is known or still in the area.
- 10** Do not be embarrassed to report a scam. Because the scammers are cunning and clever there is no shame in being deceived. By reporting you will make it more difficult for them to deceive others.

Causeway Coast and Glens Borough Council Elected Members



The area covers 2000 sq km from Lough Foyle to the Glens of Antrim and south to the Sperrins.

BALLYMONEY



William Blair (TUV) Ballymoney M: 07851 421694 | John Finlay (DUP) Ballymoney M: 07968 347921 | Cathal McLaughlin (SF) Ballymoney M: 07702 710527 | Tom McKeown (UUP) Ballymoney 028 2766 2758 | Alan McLean (DUP) Ballymoney M: 07885 109104 | Ian Stevenson (IND) Ballymoney | Darryl Wilson (UUP) Ballymoney M: 07412 630814

BENBRADAGH



Orla Beattie (SDLP) Benbradagh M: 07834 636038 | Boyd Douglas (TUV) Benbradagh M: 07703 580980 | Dermot Nicholl (SF) Benbradagh M: 07713 357592 | Kathleen McGurk (SF) Benbradagh M: 07851 098477 | Sean McGlinchey (SF) Benbradagh M: 07889 352489

CAUSEWAY



Frank Campbell (DUP) Causeway M: 07771 878282 | Mark Fielding (DUP) Causeway M: 07756 548645 | Chris McCaw (All) Causeway M: 07864 342286 | Angela Mulholland (SDLP) Causeway M: 07706 395856 | Norman Hillis (UUP) Causeway H: 028 70 822692 | Sandra Hunter (UUP) Causeway M: 07850 884017 | Sharon McKillop (TUV) Causeway M: 07793 678991

COLERAINE



Trevor Clarke (DUP) Coleraine M: 07780 954701 | George Duddy (DUP) Coleraine M: 07734 347878 | David Harding (CONS) Coleraine M: 07798 930290 | William McCandless (UUP) Coleraine M: 07719 097874 | Stephanie Quigley (SDLP) Coleraine M: 07746 208084 | Russell Watton (PUP) Coleraine M: 07981 545952

LIMAVADY



Aaron Callan (DUP) Limavady M: 07843 879358 | Brenda Chivers (SF) Limavady M: 07730 495794 | James McCorkell (DUP) Limavady M: 07545 309970 | John Deighan (SDLP) Limavady M: 07841 590240 | Alan Robinson (DUP) Limavady M: 07754 662566

BANN



Sam Cole (DUP) Bann M: 07752 114925 | Richard Holmes (UUP) Bann M: 07884 303639 | William King (UUP) Bann M: 07889 430092

THE GLENS



Joan Baird (UUP) The Glens M: 07732 855807 | Margaret Anne McKillop (SDLP) The Glens M: 07850 883716 | Cara McShane (SF) The Glens M: 07752 417316 | Padraig McShane (Ind) The Glens M: 07828 112129 | Kieran Mulholland (SF) The Glens M: 07462 921193



Michelle Knight-McQuillan (DUP) Bann M: 07793 544264 | Roisin Loftus (SDLP) Bann M: 07746249528

PARTY ABBREVIATIONS

ALL - Alliance Party • DUP - Democratic Unionist Party • IND - Independent • CONS - Conservative • SDLP - Social Democratic & Labour Party • SF - Sinn Féin • PUP - Progressive Unionist Party • UU - Ulster Unionist

All information contained within this newsletter is correct at time of print