



# Multi-agency Support Hub set to benefit those in need

**Vulnerable people living across the Causeway Coast and Glens are set to benefit from a new multi-agency support hub which was launched in March.**

It aims to encourage an ethos of working together to provide appropriate assistance to those in need.

The initiative which involves Causeway Coast and Glens Borough Council, the Department of Justice, PSNI, NIFRS and other statutory agencies, was developed as part of the Community Plan for the area which provides a long term vision for the future based on needs, priorities and opportunities.

Voicing his support for the approach, the Chairperson of Causeway Coast and Glens Policing and Community Safety Partnership, Councillor Tony McCaul said: “By sharing information and working in partnership we will make a real difference to those in our communities who are most in need of help. Timely and effective interventions will have a positive impact on quality of life and contribute to the overall resilience of our communities. Through our Community Plan we want to create ‘a better future together’ and this new hub is a clear sign of this in action. We look forward to developing relationships with our voluntary and charity sector to create a complete collaborative approach.”



PCSP representatives pictured at the support hub launch in March 2018 with former Mayor Councillor Joan Baird OBE

Causeway Coast & Glens District Commander Superintendent Jeremy Lindsay said: “The multi-agency approach of the Support Hub helps to create a fuller picture around the person or family unit allowing for early interventions to reduce vulnerability and improve wellbeing. The learning from other pilot schemes is that it’s often the simple and low cost interventions that work the best.

Information sharing between the partners means individuals and groups are getting the right help for their particular circumstances.”

The Department of Justice’s Head of Community Safety Division Steven McCourt said: “Support hubs are an important component of the draft Programme for Government. Support hubs ensure the right support is delivered at the right time, from the most appropriate agencies, to the people who need it most.

The help that individuals receive through agencies working together in this way, and sharing information, improves their personal situation, but can also help steer them away from the justice system.”

Anyone interested in finding out more about the support hub operates can do so by emailing [pcsp@causewaycoastandglens.gov.uk](mailto:pcsp@causewaycoastandglens.gov.uk).

## Interested in setting up a neighbourhood watch scheme?

If you or your local community are interested in setting up a neighbourhood watch Scheme please contact:

- Any member of the Causeway Coast & Glens Community Safety Partnership (PCSP)
- Your local Councillor, or
- A PSNI Officer

PCSP and PSNI contact details can be found on the back of this Newsletter.

Alternatively

- Go online to: [www.nidirect.gov.uk/neighbourhood-watch](http://www.nidirect.gov.uk/neighbourhood-watch)

## Make it a #SaferSummer with these tips from PSNI

### Mail And Phone Scams

Scammers may write or call you out of the blue using clever techniques to persuade you to send them money or ask for personal and/or banking details.

Be particularly wary of letters and calls relating to:

- **Lotteries or competitions** you haven't entered;
- **Clairvoyants** who suggest harm may come to you if you don't send them money;
- **Charities** you haven't heard of;
- **Health products** that offer miracle cures;
- **Offers of romance** that normally lead to requests for money;
- **Pension** offers which normally lead to requests to transfer your pension funds; and
- **Investments** in land, wine, precious stones or carbon credits.

Scammers also call claiming to be from legitimate organisations such as:-

- **Banks;**
- **The Police;**
- **Medical practitioners;**
- **Telephone/internet providers;**
- **Electricity or gas suppliers; and**
- **Computer software providers.**

Be wary of unsolicited texts, which can lead to high mobile bills if you reply.

### Online Scams

There are many different types of online scams. Some examples include:

**Bogus "free trial" offers** for items such as slimming pills, health supplements or beauty products, which turn out to be costly subscriptions.

**Bogus emails** claiming to be from your bank or someone you hold an account with, containing links/attachments to obtain your personal/financial details.

**Counterfeit goods** – it seems like a bargain branded item, but in fact you could be dealing with a copy website selling fake goods.

**Loan scams** – scammers offer a bogus loan and convince you to send money for fees by money transfer services.

**Copycat websites** for official services such as passports, driving licences, EHIC cards and MOT's. They charge a fee when the service is either free or cheaper via the official site.

Visit [www.getsafeonline.org](http://www.getsafeonline.org) for tips on how to protect yourself or download a copy of **The Consumer Council's 'Guide to Shopping Safely Online'** and **'Safer Ways to Pay'** guides from [www.consumerCouncil.org.uk](http://www.consumerCouncil.org.uk)

### Doorstep Scams

Not all doorstep callers are bogus, but watch out for:-

**Rogue doorstep traders** who may give warnings about your home in terms of repairs and maintenance. Don't be taken in by this, tell someone you know and get advice from a qualified tradesperson who can verify if you need any work done.

Never hand over a cash deposit or go with a trader to the bank to take money out. A reputable trader will never ask you to do this.

**Rogue sales persons** who try to pressure you into buying goods. They may say the offer has a time limit, but it's usually not genuine. It's best not to decide on the doorstep but to shop around and talk it over with someone you know first.

**Bogus callers** who pretend they are from the Council, a charity, or a gas, electricity or water supplier in order to gain entry to your home.

### Caravan Security Advice

With the vast majority of caravan parks open for the summer season, police are advising anyone who owns or uses a caravan to take steps to protect their property and valuables.

Crime Prevention Officer Judith Lavery says: "Caravans may be more vulnerable than houses but that doesn't mean you can't make your property secure. Many people will make the most of their caravans over the coming months and when they do, they may take equipment like televisions, and games consoles with them. There are a number of steps you can take to reduce your chances of being a victim of crime."

### Get To Know Your Neighbours

Keep an eye on each other's caravans when they are vacant. Don't be afraid to report anything suspicious to the site manager or the PSNI immediately.

If you notice anything untoward in your caravan park, note down any important details such as a description or vehicle registration and contact police immediately. Officers will follow up on your call and your prompt information could prevent a crime from occurring.

Anyone who would like further crime prevention advice on this or any other subject can contact police on the 101 non-emergency number.

### Use An Alarm

Have a reliable alarm fitted and turn it on when you leave your caravan.



### Message from the Policing and Community Safety Partnership Chair, Cllr Tony McCaul

Welcome to my last edition as Chair of the PCSP, over the past 12 months I have been encouraged by the growth of the neighbourhood watch network within the Causeway Coast and Glens Council area and I would encourage anyone thinking of starting a scheme to make contact with PCSP staff who would be happy to assist you with the application process.

As we enjoy the longer evenings and brighter nights it is easy to become a little complacent about crime prevention. Whilst we are fortunate to live in one of the safest areas, we want to remind residents that burglars are often opportunistic! Let us not make it easy for them by leaving your windows or doors open or leaving valuables easily accessible.

Unfortunately in the last few months there has been an increase in scams, both in terms of rogue traders and via the telephone/ internet. Within this edition we have included advice from the Scamwise NI Partnership which includes some simple tips to keep yourself safe. If you do find yourself in the position where you feel you have been scammed we urge you to please report.

Best wishes  
Cllr Tony McCaul

### Lock Up

Always close doors, windows and any skylights whenever you leave your caravan, even if it's only for a short time. Always lock your caravan and take the keys with you.

### Don't Leave Anything Valuable On Display

Take all your smaller valuables with you when you leave the caravan or at least put them out of sight.

### Leave Your Curtains Open

Possible intruders can see there are no valuables lying about. Site security can also check out your caravan easily. Even open cupboard doors can help deter a thief.

### Use Security Markings

Where possible, valuable items such as laptops and televisions should be marked with your postcode and house number using a UV marker - this helps police identify the owner of the recovered property.

### Protecting Your Home

It is not uncommon for burglaries to increase over the summer months and while police will focus their operational activity in key areas there is also a responsibility on residents to take appropriate steps to secure homes and property.

Detective Inspector Bob Blemmings explains: "Burglars can strike at any time of the day or night so it makes sense to always have your doors and windows locked. If you are spending time in the garden then make sure no one can enter your home unnoticed. If there is a spell of warm weather it can be tempting to leave the windows open but this can make it all too easy for someone to slip through and make off with your handbag or tablet or cash.

"At night time make sure that shed and garages are locked and that gardening equipment, bikes and toys are put away. Anything left lying out is only an open invitation to a passing thief. Again, make sure doors and windows are locked and set your alarm before going to bed. Make this a routine instead of something you only remember from time to time."

If you want further advice on how to protect your home and property please visit our website [www.psnipolice.uk](http://www.psnipolice.uk) or call 101 and ask to speak to our Crime Prevention Officer.

### Rural Crime Falling But Vigilance Needed

The PSNI's latest agricultural and rural crime statistics show a fall in the number of crimes recorded in rural communities however there is no denying the severe impact even one incident can have on a farming business, family and community.

Rural Crime lead Superintendent Brian Kee explains: "There is no acceptable level of crime in the rural community or indeed elsewhere. Police continue to work hard with the community and partner agencies including the Rural Crime Partnership, PCSPs, and An Gardaí Síochána to keep people safe and reduce agricultural crime further.

"We understand thefts can have a detrimental effect on a farming business however spending a bit of time reviewing your security will go a long way to helping reduce your chance of becoming a victim of crime. We also want to work with you to prevent thefts and we offer free advice from our crime prevention officers.

"We would ask that if you notice something which does not look right, or are aware of machinery or equipment being moved at odd times, to please phone police on the 101 number as soon as possible, or dial 999 if a crime is in progress."

## New safeguards for potential victims of domestic abuse

In March of this year the Department of Justice launched a new scheme aimed at helping to protect people from becoming a victim of domestic violence or abuse.

The Domestic Violence and Abuse Disclosure Scheme (DVADS) allows an individual to make inquiries confidentially to police, where they have concerns that their partner has a history of abusive behaviour. This will enable them to make an informed choice about an existing personal relationship. An application can also be made by a third party who knows them and has concerns.

DVADS is similar to a scheme introduced in England and Wales, which is commonly referred to as 'Clare's Law', and to a scheme introduced in Scotland.

Working in partnership with other bodies, DVADS will be delivered by the Police Service of Northern Ireland's Public Protection Branch.

Discussing the new Scheme Detective Superintendent Ryan Henderson said: "We welcome the opportunity to have been involved in the development of this new scheme. An important part of our role as police officers is to prevent people from becoming victims and this will help to achieve that goal. Previously, it would have been difficult for someone entering a new relationship to find out or be aware if their new partner had any prior convictions for violence or domestic abuse.

"We respond to an incident of domestic abuse every 18 minutes. We know that domestic abuse is a frightening crime which can affect anyone often leaving them feeling isolated and alone. However, we know that many incidents of domestic abuse still go un-reported. Anyone suffering from domestic abuse is encouraged to contact their local police on the non-emergency 101 or in an emergency always call 999."

Introduction of DVADS is considered a positive step forward in helping to address the abhorrent problem of domestic violence and abuse, which continues to blight our society. It will help ensure that victims of domestic violence and abuse in Northern Ireland are afforded the same level of protection as those living in the rest of the United Kingdom.

To find out how to apply for DVADS, go to [www.nidirect.gov.uk/see-the-signs](http://www.nidirect.gov.uk/see-the-signs)



## Support For Victims Of Domestic Abuse Remains A Key Priority For The PCSP

Domestic Violence is recognised to be under reported and under recorded so when statistics are used they will only represent the tip of the ice-berg. Making sure that those who do report Domestic Abuse to the PSNI have the best support possible has been prioritised by Causeway Coast and Glens Policing and Community Safety Partnership (PCSP) through their support of the Criminal Justice Worker role.

The worker receives referrals direct from PSNI and has a base within Coleraine Police Station although most often is visiting victims following incidents or accompanying them to court and other support agencies.

Sharon Burnett CEO of Causeway Women's Aid said, "Causeway Women's Aid and the PSNI recognise that no one agency can meet all the needs of victims of Domestic Violence so the partnership that has led to the Criminal Justice Worker being in place is so important. Giving consent to a referral to Women's Aid means that the Criminal Justice Worker can be there for victims opening up a range of support that can be accessed for one day or for many months depending on the individual circumstances. With 113 referrals to this service alone last year many have already benefitted but we know that there is much still to do that is why the support from the PCSP has been so vital."

24Hr Domestic and Sexual Violence Helpline – open to all men and women 0808 802 1414



# USEFUL CONTACT NUMBERS

Contact Name	Rank	Role	Station	Mobile No.	Email
Jeremy Lindsay	Superintendent	District Commander	Coleraine	07827 279 444	jeremy.lindsay@psni.pnn.police.uk
Mark McClarence	Chief Inspector	Chief Inspector	Coleraine	07801 738 336	mark.mcclarence@psni.pnn.police.uk
Ian Magee	Chief Inspector	Chief Inspector	Coleraine	07801 738 790	ian.magee@psni.pnn.police.uk
David Burns	T/Inspector	Neighbourhood Policing Team	Ballycastle	07557 261 940	david.burns2@psni.pnn.police.uk
Donna Bowden	Inspector	Neighbourhood Policing Team	Coleraine	07801 738 181	donna.bowden@psni.pnn.police.uk
Siobhan Watt	Inspector	Local Policing Team - A	Coleraine/Limavady	07920 186 765	siobhan.watt@psni.pnn.police.uk
Ciara Mullan	Inspector	Local Policing Team - B	Coleraine/Limavady	07920 186 765	ciara.mullan@psni.pnn.police.uk
Colin Shaw	Inspector	Local Policing Team - C	Coleraine/Limavady	07920 186 765	colin.shaw@psni.pnn.police.uk
Stephen McCafferty	Inspector	Local Policing Team - D	Coleraine/Limavady	07920 186 765	stephen.mccafferty@psni.pnn.police.uk
Bjorn O'Brien	Inspector	Local Policing Team - E	Coleraine/Limavady	07920 186 765	bjorn.obrien@psni.pnn.police.uk
Terry McKenna	Sergeant	Community Planning	Coleraine	07905 978 497	terence.mckenna@psni.pnn.police.uk
Michael O'Loan	Sergeant	Neighbourhood Policing Team	Coleraine	07766002961	michael.o'loan@psni.pnn.police.uk
Tim McCullough	Sergeant	Neighbourhood Policing Team	Ballycastle	07557 261 948	timothy.mccullough@psni.pnn.police.uk
Michael Gallagher	Sergeant	District Support Team	Coleraine	07747 440 278	michael.gallagher4@psni.pnn.police.uk

The District Secretariat office can be contacted by emailing [CCGDistrictSecretariat@psni.pnn.police.uk](mailto:CCGDistrictSecretariat@psni.pnn.police.uk) or by calling 028 7028 0912 or 028 7028 0975.

## Other useful numbers



### IN AN EMERGENCY CALL 999

PSNI non-emergency number is 101

- **Victim Support** 028 256 30784
- **Crimestoppers** 0800 555 111
- **24 hour Domestic & Sexual Violence Helpline:** 0808 802 1414
- **Causeway Women's Aid** 028 703 56573
- **Foyle Women's Aid** 028 7141 6800
- **Crime Prevention Officer Judith Lavery:** 028 7028 0915 Ext 63915 or 101

## Causeway Coast and Glens PCSP Contact Details

<b>Limavady:</b>	Council Offices 7 Connell Street, BT49 0HA	Tel: 028 777 60304
<b>Coleraine:</b>	Cloonavin, 66 Portstewart Rd, BT52 1EY	Tel: 028 703 47031
<b>Ballymoney:</b>	Riada House, 14 Charles Street, BT53 6DZ	Tel: 028 276 60254
<b>Ballycastle:</b>	Sheskburn House, 7 Mary Street, BT54 6QH	Tel: 028 207 62225
<b>Email:</b>	<a href="mailto:pcsp@causewaycoastandglens.gov.uk">pcsp@causewaycoastandglens.gov.uk</a>	

### PCSP GRANTS PROGRAMME 2018/19

The Causeway Coast and Glens Policing and Community Safety Partnership (PCSP) Grants Programme has been designed to support, promote and develop community safety initiatives throughout the Council area.

This is a rolling fund\* and will remain open throughout the year. There will be regular assessment points, each with a deadline by which applications must be submitted in order to be considered for assessment in that period.

Guidance Notes and Application forms can be accessed online through the Council Funding Unit at [www.causewaycoastandglens.gov.uk](http://www.causewaycoastandglens.gov.uk). Hard copies can be made available by emailing the Central Funding Unit at [grants@causewaycoastandglens.gov.uk](mailto:grants@causewaycoastandglens.gov.uk)

PLEASE NOTE: \*PCSP have a specific budget for grant applications, once exhausted or by the 26th October 2018 the grant programme will close.

2018 Deadline for Submission of Application 12.00 noon on Friday:	Scoring of Applications by PCSP Grants Panel
1st June 29th June 27th July 31st August 28th September 26th October	7th June 5th July 2nd August 6th September 4th October 1st November

\*All information in this publication is correct at the time of print.



**THIS NEWSLETTER IS SUPPORTED BY THE NORTHERN IRELAND POLICING BOARD AND THE DEPARTMENT OF JUSTICE.**

With thanks to PSNI, Crimestoppers and Neighbourhood Watch for providing information in this leaflet

