



<b>Title of Report:</b>	<b>Termination of Household Recycling Centre Online and Telephone Booking System</b>
<b>Committee Report Submitted To:</b>	<b>Environmental Services Committee</b>
<b>Date of Meeting:</b>	<b>12<sup>TH</sup> April 2022</b>
<b>For Decision or For Information</b>	<b>For Information</b>

<b>Linkage to Council Strategy (2021-25)</b>	
Strategic Theme	Improvement and Innovation
Outcome	Council maintains its performance as the most efficient of NI's local authorities
Lead Officer	Head of Operations

<b>Budgetary Considerations</b>	
Cost of Proposal	N/A
Included in Current Year Estimates	N/A
Capital/Revenue	N/A
Code	N/A
Staffing Costs	N/A

<b>Screening Requirements</b>	Required for new or revised Policies, Plans, Strategies or Service Delivery Proposals.		
Section 75 Screening	Screening Completed:	N/A	Date:
	EQIA Required and Completed:	N/A	Date:
Rural Needs Assessment (RNA)	Screening Completed	N/A	Date:
	RNA Required and Completed:	N/A	Date:
Data Protection Impact Assessment (DPIA)	Screening Completed:	N/A	Date:
	DPIA Required and Completed:	N/A	Date:

## **1.0 Purpose of Report**

1.1 This report is to advise members of the termination of the household recycling centre online and telephone booking system.

## **2.0 Background (to include any previous decisions of Council)**

2.1 All household recycling centres re-opened on 4<sup>th</sup> May 2020. This followed a nationwide lockdown introduced on 23<sup>rd</sup> March 2020 due to the Covid-19 emergency.

2.2 At the time of re-opening, social distancing rules were in place. To help ensure the rules were adhered to, and to protect the health and safety of site users and staff, a booking system was introduced.

2.3 The initial booking system was via the telephone and commenced operation on 30<sup>th</sup> April 2020.

2.4 Due to the high volume of calls, a 24-hour accessible online booking system became operational on 8<sup>th</sup> June 2020. The online booking system was accessed via the council website.

2.5 The telephone and online booking options operated in tandem.

## **3.0 Termination of booking system**

3.1 Further to the relaxation of social distancing rules the booking system was terminated on Saturday 26<sup>th</sup> March 2022.

3.2 No bookings are required to visit a household recycling centre from Monday 28<sup>th</sup> March 2022 onwards.

## **4.0 Recommendation**

**It is recommended** that the Environmental Services Committee notes for information the termination of the household recycling centre booking system from 28<sup>th</sup> March 2022 onwards.