



## Thrive Household Membership

### What's included?

Maximum of 2 adults and all Juveniles under 18 years old.

- \*Swimming Pools – CLC, JDLC, RVLC
- \*Health Suites- CLC, JDLC, RVLC
- \*Fitness Suites – All facilities
- \*Fitness Classes - All facilities
- \*Soft Play - RVLC & JDLC
- \*Racket Sports – All facilities

### When Available\*

#### How much?

#### Monthly Direct Debit

£50

#### Upfront

12 Months - £600

#### What Centres are included?

All 6 Centres Multi-site

#### Restrictions -

#### Swimming pools –

The Child Admissions are stated as

1. Children under 4 years of age must be accompanied by a responsible adult / person (over 16 years), on a 1 child to 1 adult ratio.
2. Children aged between 4 – 7 years must be accompanied by a responsible adult / person (over 16 years), on a maximum of 2 children to 1 adult ratio.
3. Children must be 8+ years and able to swim without aids to be allowed in the Main Pool without adult supervision

**NB:** The Child Admission Policy means that for example, three children under 8 years will not be able to gain admission to the water with 1 adult. And a child under 4 years and one between 4 – 7 years must be accompanied by 2 responsible adults.

#### Fitness Suites –

- All members must complete an induction
- Age 12 years + may use the fitness suite

#### Fitness Classes –



- 12–15-year-olds – body weight classes only
- 16 years + all classes

#### **Health Suite –**

- 16 years + may use the health suite

#### **Soft Play –**

- Up to 12 years old

#### **Racquet Sports –**

- Booking is completed at reception.
- Non-members who are participating with a household member must pay per session at reception.

### **Household Membership Joining Requirements**

This applies to users living at the same address - Maximum of 2 adults and all Juveniles under 18 years old at the time of registration.

Details for the 'Lead' adult should be entered during the sign-up process.

Following registration, additional users can be registered at Centre Reception.

Proof of address includes a Driving Licence, Bank Statement, Utility Bill, Medical Card, GP letter, dentist letter, and for children, an addressed letter from a school, GP, dentist, or child benefit.

**Please note** you will be unable to access facilities until evidence of proof of address for the Membership has been produced at Reception. Proof of address must be provided for each person and uploaded to the head payer's account.

Age - 16,17-year-olds are required to show their date of birth

#### **The Joining process -**

The head payer can join up online, by selecting the Thrive Household membership. Once completed, submit the additional application form with your additional household member details for the team to add them on.

[Thrive Household Membership Form - \(ccgbcapps.com\)](http://ccgbcapps.com)



Whilst being processed, please upload all your household memberships address ID onto your online account – **this is best done on your phone so that you can take a picture of the ID and upload**

Click on the link -

<https://causewaycoastandglens.legendonlineservices.co.uk/enterprise/account/login>

>Log in to your account

>Go to memberships

>Go to eligibility documents

>Go to upload document - please do this with all applicants.

>Once completed, a member of the team will email you back to say you are ready to use your membership

**We ask you for your patience as this process may take up to 2 working days.**

For all membership changes, freeze and cancellations –

email [leisure.membership@causewaycoastandglens.gov.uk](mailto:leisure.membership@causewaycoastandglens.gov.uk)