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| Title of Report: | Causeway Coast and Glens Community Plan Update |
| Committee Report Submitted To: | Corporate Policy and Resources Committee |
| Date of Meeting: | 25 January 2022 |
| For Decision or For Information | For Information |

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| Linkage to Council Strategy (2019-23) | |
| Strategic Theme | Leader and Champion |
| Outcome | Establish key relationships with strategic partners to deliver our vision for this Council area |
| Lead Officer | Head of Policy and Community Planning |

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| Budgetary Considerations | |
| Cost of Proposal | |
| Included in Current Year Estimates | YES/NO |
| Capital/Revenue | |
| Code | |
| Staffing Costs | |

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| Screening Requirements | Required for new or revised Policies, Plans, Strategies or Service Delivery Proposals. | | |
| Section 75 Screening | Screening Completed: | Yes/No | Date: |
| | EQIA Required and Completed: | Yes/No | Date: |
| Rural Needs Assessment (RNA) | Screening Completed | Yes/No | Date: |
| | RNA Required and Completed: | Yes/No | Date: |
| Data Protection Impact Assessment (DPIA) | Screening Completed: | Yes/No | Date: |
| | DPIA Required and Completed: | Yes/No | Date: |

1.0 Introduction

- 1.1 The Community Plan is a long-term plan (from 2017 to 2030) based on sound, robust evidence with a focus on improving social, economic and environmental well-being and contributing to sustainable development.
- 1.2 The Community Plan is a strategic planning tool for the Causeway Coast and Glens area and it is the key over-arching framework for partnerships and initiatives in the Council area. It is not seen as an additional or parallel process to structures already in place.
- 1.3 Phase 1 of the community planning process was the development of a Strategic Framework for the Community Plan. This document was finalised in April 2017 and officially launched in June 2017. It outlines the high-level outcomes identified for the Causeway Coast and Glens area based on an extensive public consultation process and a statistical analysis of the area.
- 1.4 Phase 2 of the community planning process was the development of a comprehensive Delivery Plan in 2018 which put in place 44 practical actions and activities to achieve the outcomes identified in the Strategic Framework.
- 1.5 Phase 3 of the community planning process put in place mechanisms to monitor and report on performance against the Community Plan objectives/outcomes. An Outcomes Based Accountability (OBA) process is utilised to monitor and report on performance with Action Leads using report cards to provide information on the following areas in relation to each of the actions within the Delivery Plan:
 - What did we say we would do?
 - How much did we do?
 - How well did we do it?
 - Who is better off?
- 1.6 The Community Planning Partnership undertook a review of its Delivery Plan in 2020 and this revised Delivery Plan was approved in December 2020. The Delivery Plan now includes 34 actions.

2.0 Progress on Delivery Plan - Quarterly Summary of Progress Report (copy attached)

The monitoring and reporting process used by the Partnership requires quarterly reports to be submitted by Action Leads and these are then reported on by the four thematic leads to the next Partnership meeting. A summary report is circulated to all Partnership members on progress in relation to the 34 actions contained in the Delivery Plan and a copy of this summary report for the period October to December 2021 is attached for your information.

It was agreed by the Partnership at its last meeting that the four thematic leads would convene meetings of the Delivery Plan action leads to review progress, particularly the impact of the continuing pandemic.

Causeway Coast and Glens Community Plan Delivery Plan 2020

Summary of Progress

Quarter (4) October to December 2021

| Progress Key: This is a self-assessment of how the action is progressing: | Action Numbers |
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| Red: Significant issues have arisen which have stopped or significantly impacted on progress | 6 |
| Amber: There are some emerging issues which are affecting progress | 9, 10, 14, 15, 16, 17, 19, 21, 22, 23, 25, 26, 27,28, 29, 30, 31, 32 & 33 |
| Green: Delivery is in line with agreed outcomes and progress is being made. | 1, 2, 3, 4, 5, 7, 8, 11, 12, 13, 18, 24, & 34 |
| Grey: Completed Actions | 20 |

Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

Please note that this document contains an abstract taken from each of the 34 Action Report Card Updates provided by the Action Leads which includes an Outcomes Based Approach (OBA):

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| What did we say we would do? | How much did we do? | How well did we do it? | Who is better off? |
|------------------------------|---------------------|------------------------|--------------------|

Health & Wellbeing Actions 1-8

| | Health & Wellbeing | Action Steering Group (ASG) Lead Pat Smyth HSCB | | |
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| | Population Outcome: | All people of Causeway Coast and Glens will contribute to and benefit from a healthy, connected and safe community that nurtures resilience, promotes respect and supports everyone to live together | | |
| | Intermediate Outcomes: | <ol style="list-style-type: none"> 1. All people of the Causeway Coast and Glens benefit from improved physical health and mental well-being 2. Our children and young people will have the very best start in life 3. All people of Causeway Coast and Glens can live independently as far as possible and access support services when they need it | | |
| Action No. | Brief Description | Action Lead | Organisation | Progress |
| 1 | Participation in Physical Activity - Increase opportunities (both indoor and outdoor) for participation in physical activity / wellbeing initiatives and to promote enjoyment of the natural environment | Roger Downey Sport & Wellbeing Manager / Conor Cunning Sport NI | Causeway Coast & Glens Borough Council Sport & Wellbeing / Sport NI | <p style="text-align: center;">How Much (Quantity)</p> <ul style="list-style-type: none"> 1737 participants from 20th September to December 2022 (SD Autumn programme) 2123 Participants in NI100 Heritage Games 293 participants in Different Ball Same Goal project 2371 women and girls across all programmes 137 participants with a disability 1208 participants from areas of greatest need 823 sustained participants |

Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

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| | of Causeway Coast and Glens. | | | <p style="text-align: center;">How Well (Quality)</p> <ul style="list-style-type: none"> • Sessions well received as part of initial return to full Sports Development recreation programming as part of ongoing Covid recovery • Courses delivered included football, hockey, tennis/pickleball, gymnastics, table tennis • Heritage Games well received, 30 participating primary schools across the borough, delivered throughout October 2022 • Return of annual good relations project – Different Ball Same Goal was the new project name, 12 post primary schools participating. Delivered in October 2022 • Inclusive games and boccia delivered across borough via DSNi activity coach. Groups included local schools, Can Can day opportunities and RNIB. • Winter Recreation programming commencing Monday 17th January <p style="text-align: center;">Better Off (Impact)</p> <p>This quarter's focus was to reintroduce the sports development recreation programming, school sport and programming through various partnerships throughout the borough.</p> <p>All sessions provided participants with content to promote healthier lifestyles and to get active and remain active through</p> |
| 2 | Age Friendly Initiatives - the delivery and implementation at Local Government level of a Regional Northern | Roger Downey Sport & Wellbeing Manager | Causeway Coast & Glens Borough Council Sport & Wellbeing | <p>Inaugural meeting of newly developed Age-Friendly Forum convened.</p> <ul style="list-style-type: none"> • Age-Friendly Coordinator delivered presentation on programme progress to All Party Working Group on Ageing and Older People. |

Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

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| | <p>Ireland Age Friendly Programme for the resident population of Causeway Coast and Glens.</p> | | | <ul style="list-style-type: none"> • Age-Friendly Coordinator joined Living Well Moyle Project Team and began attending meetings. • Age-Friendly Coordinator joined Northern Trust Integrated Care Partnerships working groups. • Age-Friendly Coordinator attended The Healthy Ageing Conference 2021 delivered by UK Research and Innovation and the Centre for Ageing Better. • Chair of APG Ageing and Older People attended to second meeting of Age-Friendly Forum to discuss priorities for older people living in CC&G area. • Age-Friendly Coordinator attended regular meetings of the UK Network of Age-Friendly Communities. <p style="text-align: right;">Age Friendly Cycle</p> |
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Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

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| | | | | <div style="display: flex; flex-wrap: wrap;"> <div style="width: 50%; background-color: #4b3681; color: white; padding: 5px;"> <p>1. Engage and understand</p> <ul style="list-style-type: none"> - Committee/working/steering group - Participatory assessment - Create a baseline profile - Disseminate findings - Gain political commitment </div> <div style="width: 50%; background-color: #00a0c0; color: white; padding: 5px;"> <p>2. Plan strategically</p> <ul style="list-style-type: none"> - Unite partners with common vision - Analyse strengths and weaknesses - Develop strategy - Get approval - Define responsibilities </div> <div style="width: 50%; background-color: #e6e600; color: black; padding: 5px;"> <p>4. Evaluate</p> <ul style="list-style-type: none"> - Monitor progress - Make outcome and impact evaluation - Sustain and improve action - Exchange (inter)nationally </div> <div style="width: 50%; background-color: #e63979; color: white; padding: 5px;"> <p>3. Act and implement</p> <ul style="list-style-type: none"> - Create action plan - Consult existing plans - Secure support and resources - Implement plan - Scale up successful action </div> </div> <p>Age Friendly Programme in Causeway Coast and Glens is currently at Stage 1 of the programme cycle. Development and delivery of appropriate health initiatives will mostly be undertaken from Stage 3 of the programme onward.</p> <p>NB. Some programming and service delivery is intended in this financial year.</p> |
| 3 | <p>Loneliness Network- Establish a Loneliness Network for Causeway - work together to increase opportunities for socialisation and to reduce the risk of / tackle loneliness across the generations.</p> | <p>Chair of Causeway Loneliness Network - TBC / Yvonne Carson Health & Wellbeing Team NHSCT</p> | <p>COAST Causeway Older Active Strategic Team / Northern Health & Social Care Trust</p> | <p>Causeway Loneliness Network provides a supportive environment for members and increased confidence to source information/services.</p> <p>45 Network Members (organisations) now involved with increased knowledge about loneliness and effects: increased knowledge about available services and increased feelings of support - provision of accessible loneliness training.</p> <p>Causeway Loneliness Network provides a supportive environment for members and increased confidence to source information/services - Increased knowledge about loneliness per se;</p> |

Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

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| | | <p>Bronagh McCrory Causeway Loneliness Network</p> | <p>Increased knowledge about available services; Increased feelings of support; Service Users involved; Better connections to services; Availability of funding stream has enabled more services; Increased feeling of connectedness to the local community/support.</p> <p>Loneliness Network meeting - 20 attended with Lorraine Conlon from the Dept. of Health as main speaker.</p> <p>Forum of Loneliness Networks in the Northern area now established, maintaining linkages with other Locality Loneliness Networks in the Northern area to share ideas and learning. Also implement objectives within the forthcoming Northern Area Loneliness Framework.</p> <p>Planning for a digital inclusion pilot project in partnership with the Community Navigator Project for 50 years+ with 8 participants.</p> <p>Young People’s project progressing with 20 participants from the Simon Community, Mae Murray Foundation and the YEAR Project.</p> <p>Loneliness Network Activity Programme Funding launched 17th September. Projects addressing Loneliness will be considered up to £500.</p> <p>Impacts: Enhanced partnership working; Increased networking opportunities; Promotion of support; Friendships formed; Reduction in feelings of isolation for people that engaged in projects; Better connectedness to community for participants; Improvement in connectivity for participants; Participants largely felt that they were better off.</p> |
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Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

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| | | | | <p>Bringing together of voluntary community and statutory organisations to tackle loneliness across all age groups.</p> <p>Increased awareness and knowledge of loneliness across Causeway Loneliness Network group members and increased knowledge including access to current research, webinars etc.</p> <p>Organisations have increased access to information, services, activities and training for their service users.</p> <p>Comments (<i>Digital Inclusion Project</i>):</p> <p><i>“This is a great opportunity, delighted to have been given the opportunity to take part in this programme”</i></p> <p><i>“We are very happy with the pictures we have taken and we have very much enjoyed taking part in the project”</i></p> |
| 4 | <p>Anti-Poverty Initiatives - develop, lead, implement and support interventions which tackle poverty, including food, fuel and financial poverty and respond to local need with a particular emphasis on vulnerable communities.</p> | <p>Louise Scullion Community Development Manager</p> | <p>Causeway Coast & Glens Borough Council Community Development</p> | <p>Regular monthly Meetings of Anti-poverty Stakeholder Steering Group (3 during reporting period) with 10 community and voluntary sector partners and 8 statutory partners</p> <p>Anti-Poverty Action Plan in place with 5 overarching strategic aims and a series of timebound collaborative actions</p> <p>Wraparound support service in place linking 8 service providers -foodbanks, social supermarkets and advice centres</p> <p>Where to Turn campaign updated and due to be rolled out again in January</p> <p>Funding provided to advice centres to increase opening hours to 2 late evenings and Saturday mornings</p> <p>Sustainable Food Grant programme delivered – 36 projects funded to a value of £78,667 for a range of projects including community fridges, community gardens, equipment for luncheon clubs, food nutrition education etc.</p> |

Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

| | | | | Qualitative data will be available at project end |
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| 5 | <p>Children & Young People – collaborative working and locality planning across statutory and voluntary sectors in line with Making Life Better proposals for ‘Giving Every Child the Best Start in Life’ as one of the key Strategic Themes of the NI Public Health Framework. Key long-term outcomes:</p> <ul style="list-style-type: none"> • Good quality parenting and family support • Healthy and confident children and young people • Children and young people skilled for life | <p>Chair of CYPSP Causeway Locality Planning Group - TBC / Emma McElhone Health & Wellbeing Team NHSCT</p> | <p>Causeway Locality Group / Northern Health & Social Care Trust</p> | <ul style="list-style-type: none"> • 4 support staff from Causeway locality completed Fundamentals of Autism Training • 2 New organisations availed of NHSCT fully funded Parents Plus Special Needs training opportunities. • LPG organisations x5 in CCGs agreed funding towards activities proposal targeting CYP in local area before end March 2022 • 24% of parents living in the Causeway Area responded to the CYPSP Northern Area Survey • 20% of young people living in the Causeway area responded to the CYPSP Northern Area Survey • Organisations x4 in CCG expressed an interest in Parents Plus Parenting Programmes • PANTS School survey x10 schools completed • 10 schools received Pantasaurus Book • 137 emails sent to members informing of training/events/information of interest to parents, children/young people <p>Online survey circulated to capture parenting programmes in NHSCT (gaps, challenges, support required)</p> |

Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

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| | | | | <p>Organisations working within the Causeway area who are members of Locality Planning Group are kept up-to-date with weekly news of events/training/statistics (currently 111 members on database).</p> <p>Better connections and improved partnership working between organisations. Partnership connections developed with Trust, CCG Community Planning, Community Advice and Save the Children to offer a family and support programme to help vulnerable families who are financially struggling (early 2022).</p> |
| 6 | <p>Obesity Prevention - To increase uptake of Obesity Prevention programmes and identify and implement new ways to encourage active participation by school aged children.</p> | <p>Roger Downey Sport & Wellbeing Manager / Conor Cuning Sport NI</p> | <p>Causeway Coast & Glens Borough Council Sport & Wellbeing / Sport NI</p> | <p>No update in this quarter due to annual summer break in schools.</p> |
| 7 | <ul style="list-style-type: none"> Positive Mental Health - Active participation in the Northern Health & Social Care Trust wide Take Five Working Group – positive mental health initiatives to span schools, workplaces and the community sector. | <p>Hugh Nelson Head of Health & Wellbeing Team /</p> | <p>Northern Health & Social Care Trust - NHSCT</p> | <p>2 primary schools (St Columba's Primary school, Kilrea and St Patrick's Primary school, Glenariff) working towards take 5 status.</p> <p>Take 5 Resource Packs given out in the community.</p> <ul style="list-style-type: none"> - x60 Take 5 bags at World Mental Health Day in Ballycastle with TAMHI, Solas and GP Federation. - x6 groups within Coleraine area have received Take 5 bags/resources which they are adding into Christmas resources. - x2 Christmas Craft sessions in Coleraine and Ballymoney and 16 people received Take 5 bags & resources. |

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| | | | | <p>One school has received the staff briefing and staff reminded of how important Take 5 is for their own mental wellbeing.</p> <p>100% of staff in St Columba's primary school now know about Take 5. Second school receiving staff briefing in Jan 22.</p> |
| 8 | <p>Interagency Cooperation for Homelessness - This Action seeks to promote interagency cooperation to address chronic homelessness in Causeway Coast and Glens alongside Community Planning partners and to improve the measurement and understanding of the scale of the problem of chronic homelessness in Causeway Coast and Glens in order to establish a baseline.</p> | <p>Louise Clarke Head of Place Shaping North</p> | <p>Housing Executive NI</p> | <p>How Much did we do?</p> <ul style="list-style-type: none"> • 2020/21 baseline of homelessness established • Number of homelessness presenting and awarded FDA reported and monitored quarterly • Number identified as chronic homeless – data capture tested • Number of repeat homelessness (see section 3a below) • Extent of appropriate signposting activity – Housing Solutions (HSST) implemented locally (see section 3a below) <p>How Well (Quality)</p> <ul style="list-style-type: none"> • Chronic Homelessness Report in draft form • Tracking system underdevelopment to allow reporting on repeat / chronic homelessness <p>Data now available:</p> <ul style="list-style-type: none"> • Key indicator of Chronic Homelessness - the number of cases of individuals who have had more than one episode of homelessness during the previous 12 months. • Signposting activity for homeless cases <p>Better Off (Impact)</p> <ul style="list-style-type: none"> • Percentage of those identified as repeat Homeless cases who have been signposted to support services |

Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

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| | | | | <ul style="list-style-type: none">• Percentage of those identified as Chronically Homeless who have been signposted through Housing Solutions interventions• Percentage of those identified as chronically homeless who have not repeat presented within 1 year of Housing solutions intervention <p>The above information is analysed at end of the financial year and will only be available subsequent to that.</p> |
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Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

Community/Community Safety Actions 9-16

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| | Community/Community Safety | Action Steering Group (ASG) Lead Wendy Nixon - PSNI | | |
| | Population Outcome: | All people of Causeway Coast and Glens will contribute to and benefit from a healthy, connected and safe community that nurtures resilience, promotes respect and supports everyone to live together | | |
| | Intermediate Outcomes: | <p>4. <i>The Causeway Coast and Glens area feels safe</i></p> <p>5. <i>The Causeway Coast and Glens area promotes and supports positive relationships</i></p> | | |
| Action No. | Brief Description | Action Lead | Organisation | Progress |
| 9 | Multi-Agency Support Hub - to facilitate an interagency approach to reduce risks for vulnerable individuals in the Causeway Coast and Glens | Jonny Donaghy PCSP Manager / Community Planning Sgt Wendy Nixon | Causeway Coast & Glens Borough Council Policing & Community Safety Partnership / PSNI | <p>How much did we do? (data provided by Hub)</p> <p>23 Support Hub meetings/interventions</p> <p>34 additional referrals, accepted</p> <p>21 not accepted & sign posted elsewhere</p> <p>17 good news stories</p> <p>How well did we do it?</p> <p>42 open actions or interventions now completed (PSNI)</p> <p>148 actions or interventions now completed (Partners)</p> <p>Is anyone better off?</p> <p>68% of persons of concern who show a decrease in incidents involving them since accepted into the Hub</p> |

Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

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| | | | | <p>Since February 2018, 89 people have been helped in a number of ways. Some have been supported directly by agencies in the Support Hub others have been signposted to local support groups. In some cases, the statutory bodies have worked together to prevent perpetrators from getting access to vulnerable individuals. The Support Hub is partnering, where appropriate, with other groups throughout Causeway Coast and Glens in order to help as many people as possible.</p> |
| 10 | <p>Cyber-Safety Partnership - Based on the success of previous partnership working on cyber safety initiatives - to plan and deliver symposium of talks and information concerning cyber safety including the dangers of sexting, grooming, cyber bullying, scams (financial, romantic and emotional) to increase knowledge of the support that is available.</p> | <p>Jonny Donaghy PCSP Manager</p> | <p>Causeway Coast & Glens Borough Council Policing & Community Safety Partnership</p> | <p>How much did we do?</p> <p>Cyber Safe - Information and awareness raising via various platforms and events specific to the target groups need. Based on the growing success of previous year's cyber safety events, plan and deliver symposium of talks about cyber safety including the dangers of sexting, grooming, cyber bullying, scams (financial, romance and emotional) and increase knowledge of the support that is available.</p> <p>Target Audiences such as primary school children, post primary school children, 18-30's age group, 30 – 60 years old 60+, and disability groups.</p> <p>How well did we do it?</p> <p>With restrictions easing the Cyber Working group continues to meet in order to plan and develop for the year ahead. Training for both</p> |

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| | | | <p>teachers, parents and statutory agencies around Cyber Safety continues through webinars and zoom platforms.</p> <p>CC&G PCSPs Cyber programme is now under way. After a number of meetings, the Cyber working group are developing lesson plans that can be used to educate pupils and teachers when certain topics arise within schools. We plan to develop these lesson plans in line with our pervious topics, Mental Wellbeing, Online Bullying, Gaming and Gambling, Sharing Inappropriate images, where to get support. These lesson plans will be stand-alone but also can be taught as part of a series. We then plan to develop these lesson plans to be used by all organisations working with young people. Developing a toolkit in partnership with the EA, NSPCC, HSC and the PSNI.</p> <p>This toolkit will start with the above topics but can be added to as we develop the resource. It is hoped that this can be used by community groups, youth groups, church groups etc as a resource that those youth leaders can lift if any of these issues arise when working with young people.</p> <p>This programme is being tendered in order to appoint an organisation to develop and produce the resource. It is hoped that an organisation will be in place at the beginning of Feb 2022. The programme will then look to run and be developed over 2022/23 and beyond.</p> <p>The digital website is currently on hold as it looks like the NI Safeguarding Board might take control of the website. They will then update and develop the site. They will also manage it as a reginal website rather than just for the CC&G council area. The Safeguarding Board wanted to produce a website as a one stop shop but when they realised that CC&G PCSP had already</p> |
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| | | | | <p>developed this resource it made sense that they take control as all the information and the format already exists and just needs updated. Hand over date TBC.</p> <p>Better Off (Impact) It is hoped that this will benefit not only communities within the CC&G council area but communities right across the country.</p> |
| 11 | <p>Community Engagement Platform - Provision of Borough wide inclusive participative engagement platform to connect more voices to local decision-making bodies. Also, a link for service providers to engage widely and regularly across the whole of CC&G, and provide the means for those <i>'who live, work and visit'</i> the area to <i>'have their say'</i>.</p> | <p>Louise Scullion Community Development Manager</p> | <p>Causeway Coast & Glens Borough Council Community Development</p> | <p><u>Community Engagement</u></p> <p>Engagement with the C&V sector continues to be through virtual methods – regular information emails, website news, telephone contact, survey distribution and invitations to Zoom meetings / workshops / Webinar opportunities.</p> <p>There is ongoing cooperation, engagement and partnership working between Council, DfC and other statutory Community Planning Partners and the sector in terms of flexible and responsive community & voluntary response initiatives for the benefit of vulnerable people within the Borough.</p> <p>1 Co-Chair (CEP) providing continued representation for C&V sector on the CC&G Community Planning Strategic Partnership</p> <p>Reaching out to local C&V sector to become involved in relevant Community Planning actions/delivery.</p> <ul style="list-style-type: none"> • 75% C&V representation in CC&G Community Planning / Action Delivery Partnerships for H&W and Community Themes <p><u>Youth Engagement</u></p> |

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| | | | | <p><u>Youth Engagement</u></p> <p>Project Board for Causeway Youth Voice established and meeting bimonthly.</p> <p>Total number of youth voice members: 20</p> <p>Number of weekly meetings: 8</p> <p>Number of Participation events: 4</p> <p>71% Attendance at meetings and events</p> <p>100% satisfaction from participants</p> <p>2 teambuilding events</p> <p>7 participants elected to office bearer roles.</p> <p>1 engagement event with EA YS Senior youth officer and Sport NI officer with 13 participants.</p> <ul style="list-style-type: none"> • 1 LAG Meeting with 4 representatives. • 1 Youth voice launch week in schools and youth service <p>Number of representatives on the co-design group for the Green growth strategy: 3</p> <p>Representation of Youth Voice members on the Local Advisory group: 50%</p> <p>Numbers attending the RAG meeting on 14th December - 4</p> <p>Action planning for Q3 & Q4: 16 participants.</p> <p>1 participant sitting on Small Grants Panel.</p> <p>1 preparation meeting for OCN Representation & Advocacy</p> |
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| | | | | <p>Quarterly Overview:</p> <p><i>Young people continue to meet online as well as face-face. Participants have been taking more ownership of the agenda to help develop the sessions and make them more interactive and interesting. Participants have developed the action plan until end of March 2022.</i></p> <p><i>On 4th October, the youth voice ran elections for the office bearer roles and has since been operating with young people taking the lead in roles such as chair, secretary, PR, and a welcoming officer.</i></p> |
| 12 | <p>Public Shared Spaces - Facilitation of statutory Cohesion Group made up of a range of relevant agencies to continue to work together in partnership to identify, monitor and proactively plan and address issues in areas where there may be heightened tensions in public or shared spaces throughout the Causeway Coast and Glens Borough.</p> <p>The Group will work collaboratively to ensure that public spaces</p> | <p>Patricia Harkin Good Relations Manager</p> | <p>Causeway Coast & Glens Borough Council Good Relations</p> | <p style="text-align: center;">How Much (Quantity)</p> <p>1 x statutory Cohesion Meetings 4 communication emails 2 areas supported. Min 10 x statutory agency reps in attendance. 100% agencies participating.</p> <p>Community engagement in 2 areas particular areas identified for additional engagement to support community cohesion.</p> <p style="text-align: center;">How Well (Quality)</p> <p>Increase in collaborative working to address issues in relations to bonfires.</p> <p>Initiatives delivered in one area to address local issues in relation to Community Cohesion. Ongoing project development in the 2nd area.</p> <p>2 x workshops delivered 2 x cultural / historical visits delivered</p> |

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| | within Causeway Coast and Glens are shared and accessible to all. | | | <p style="text-align: center;">Better Off (Impact)</p> <p>100% agencies participating on continuous basis Continue to increase collaboration between statutory agencies Reduction in emergency response call outs to bonfire sites Further reduction of tyres on bonfires. Increase in number of tyres being surrendered for proper disposal rather than being on bonfires.</p> |
| 13 | <p>Community & Voluntary Sector Support Forum - Forum of organisations working collaboratively to provide community development support to the community and voluntary sector of Causeway Coast and Glens.</p> | <p>Louise Scullion Community Development Manager</p> | <p>Causeway Coast & Glens Borough Council Community Development</p> | <p style="text-align: center;">How Much (Quantity)</p> <p>Collaborative project undertaken with Volunteer Centres to celebrate efforts of volunteers during Covid response as part of Volunteers Week</p> <p>Meeting with support networks to ensure collaborative approach to providing support and further session planned</p> <p>6 networking events with 30 groups participating, including a networking session to discuss and share issues and needs of voluntary organisations providing youth services.</p> <p>6 funding clinics with 16 groups participating</p> <p>5 organisations participated in 2 sessions for community groups providing youth services</p> <p>19 groups/ 25 individuals participated in 2 conversation space events 'Emerging from the pandemic'</p> <p style="text-align: center;">How Well (Quality)</p> <p>42 groups participated in virtual celebration event – feedback from recipients indicated that groups appreciated and enjoyed the event</p> <p>3 support networks and Council CD attended meeting</p> |

Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

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| | | | | <p>100% of participants advised that they found the clinics useful</p> <p>30 different groups represented, 62 attendees at conversation space events</p> <p style="text-align: center;">Better Off (Impact)</p> <ul style="list-style-type: none"> • Confidence levels of groups completing application forms • Value of funding levered in • Number of projects that can be delivered as a result of the support |
| 14 | <p>Volunteering Models for Health & Wellbeing - action to develop partnership working across primary health care providers, statutory agencies and communities and volunteers for the benefit of all.</p> | <p>Pat Smyth / Fiona O’Neill</p> | <p>Health & Social Care Board / NHSCT</p> | <p style="text-align: center;">How Much (Quantity)</p> <p>Approximately 15 voluntary and community organisations are currently involved in this partnership, together with representatives from the MDT, NHSCT and CCG Council. Meetings commenced in March 2020 prior to restrictions. Meetings since have been virtual.</p> <p style="text-align: center;">How Well (Quality)</p> <p>Range of relevant health messages addressing poor health outcomes shared - typical information shared with the members relates to:</p> <ul style="list-style-type: none"> • Tackling Loneliness Initiatives • Befriending initiatives • Anti-poverty Initiatives, including the opportunity to participate in a focus group to identify priorities • Family Support Hubs • Mental Health & Wellbeing • Information about COVID |

Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

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| | | | | <ul style="list-style-type: none"> Information about the development of the Integrated Care System. <p style="text-align: center;">Better Off (Impact)</p> <p>Virtual meetings have enabled the participants to become better informed about the work of their respective organisations and to share information as noted above. The Causeway Winter Wellbeing Initiative run by the partnership has invited applications for innovative and creative initiatives from community/ voluntary sector organisations that would provide for improved outcomes for the local population in relation to:</p> <ul style="list-style-type: none"> Improved mental health and well-being; Reducing loneliness and isolation; Addressing issues and poor health outcomes that come with living in poverty and deprivation. Support for people experiencing housing difficulties Promotion of physical activity <p>The impact of the initiatives are measurable in terms of both quantified data and qualitative data, including experience of those participating or accessing initiatives. The closing date for applications was 19th November. This information will be available in due course.</p> |
| 15 | <p>Road Safety Partnerships to work together with schools and communities to target those identified as most at risk of road traffic</p> | <p>Station Commander Clive Lowry / Group Commander Archie McKay</p> | <p>NI Fire & Rescue Service</p> | <p style="text-align: center;">How Much (Quantity)</p> <p>Your Choice programmes were suspended during the financial year 2020/21 due to COVID 19 restrictions on NIFRS and Schools. No “Your Choice” events were carried out in the reporting period due to COVID 19 restrictions.</p> |

Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

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| | collisions and to deliver the 'Your Choice' Road Safety Programme. | | | <p>Road Safety initiatives – Physical RTC Demonstrations were carried out at schools and towns in CC&G area along with CC&G PCSP and PSNI Partners.</p> <p>3 schools visited – 150 – 200 pupils in the 16-to-17-year age group watched the demonstration and had road safety guidance.</p> <p>2 town centre RTC demonstrations held – 1 cancelled due to operational requirements. Approximately 50 people viewed and interacted with partners at town centre demos.</p> <p style="text-align: center;">How Well (Quality)</p> <p>No "Your Choice" programmes were carried out in the reporting period.</p> <p style="text-align: center;">Better Off (Impact)</p> <p>200 to 250 people within target age groups received guidance on road safety and watched the impacts of RTC at demonstrations. It is hoped that the realistic effects of the demonstrations will spread by word of mouth to friends and family members of those participants.</p> |
| 16 | Accidental Fire Prevention - targeted activity to individual dwellings across identified areas in Causeway Coast and Glens at more risk of accidental fire than others. | Station Commander Clive Lowry / Group Commander Archie McKay | NI Fire & Rescue Service | <p style="text-align: center;">How Much (Quantity)</p> <p>Carnmoon and Dunseverick area has been targeted for STAR in CC&G/ N2 District area. 876 houses are listed in the Carnmoon & Dunseverick areas.</p> <p>This initiative will cross over into Q4 and full figures and outcomes will be reported in this reporting period. However at present:</p> <ol style="list-style-type: none"> a. 142 properties have received a visit from NIFRS personnel. b. 49 occupants have thus far received fire safety guidance from personnel. |

Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

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| | | | | <p>c. 5 Home Fire Safety Checks have been requested/ completed due to this ongoing initiative.</p> <p style="text-align: center;">How Well (Quality)</p> <p>Survey required to determine quality of safety advice and uptake by occupants.</p> <p style="text-align: center;">Better Off (Impact)</p> <p>142 properties visited. 49 occupants received home fire safety advice, 5 Home fire Safety checks requested/ completed due to visits by NIFRS personnel.</p> <p>Fire safety advice aims to improve awareness of hazards common in the home and improve safety.</p> |
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Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

Infrastructure/Environment Actions 17-22

| | Infrastructure/Environment | Action Steering Group (ASG) Lead Aidan McPeake – Environmental Services CC&G BC | | |
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| | Population Outcome: | All people of the Causeway Coast and Glens will value and benefit from a diverse, sustainable and accessible environment with an infrastructure that is fit for purpose and enables growth | | |
| | Intermediate Outcomes: | <p>6. <i>The Causeway Coast and Glens area is widely recognised and celebrated for its unique natural and built landscapes</i></p> <p>7. <i>The Causeway Coast and Glens area has physical structures and facilities that further growth, access and connections</i></p> <p>8. <i>The Causeway Coast and Glens area has sustainably managed natural and built environment</i></p> | | |
| Action No. | Brief Description | Action Lead | Organisation | Progress |
| 17 | To create opportunities to explore, develop and maintain public spaces with a focus on people, wildlife and outdoor recreation across the Causeway Coast & Glens area. | Richard Gillen Coast and Countryside Manager Leisure and Development | CCGBC | Continued to be reactive in approach because of COVID restrictions and demand for outdoor recreation Progressing significant trail upgrade works complete Project planning and preparation for delivery ongoing. Elements at The Moors, defence heritage and trail development work. |

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| | <p><i>This Action has the potential to compliment and connect with Action 22 but should not be merged.</i></p> | | | <p>Refurbishment works at East Strand for Changing Places standard complete in July 2021 with roll out of programme for summer 2022</p> <p>Retention of existing Blue Flag beach awards at five beaches.</p> <p>Delivery of waymarking and interpretive signage at Banagher Glen to facilitate visitor experience at key site.</p> <p>Identifying opportunities to develop outdoor opportunities for community and visitor in the southwest of the Borough.</p> <p>Better Off (Impact) Continues to be difficult to measure but these projects aim to provide opportunity for the public to enjoy outdoor spaces. Anecdotaly, outdoor spaces have continued to play and increasingly important.</p> <p>The public's attitude to the outdoors and activities has changed. Realisation of the value of these spaces and how they can be used for the benefit of health and well-being is very evident.</p> |
| 18 | <p>To meet local housing need and provide suitable accommodation</p> <p>The Housing Executive will work with rural communities and</p> | <p>Louise Clarke Head of Place Shaping</p> | <p>NIHE</p> | <p style="text-align: center;">How Much (Quantity)</p> <ul style="list-style-type: none"> • Produce annual Housing Investment Plan for CC&Gs and present to Council in 5th October 2021 (Complete) • Carry out the annual social Housing Needs Assessment across settlements in the CC&Gs area to identify unmet need. (Complete) • Produce Commissioning Prospectus which is accessed online and highlights need (Complete) |

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| | <p>community planning partners to identify hidden or 'latent' housing need rural locations through rural housing needs tests.</p> <p>Agree on a pilot test area with CP partnership and commence test by March 2021.</p> | | <ul style="list-style-type: none"> • Carry out 3 rural needs tests across the Causeway area in 2021/22 to identify hidden demand. 2 underway and 1 to start Quarter 4. Monitor impact of tests on the social housing waiting list. • One consultation: Present to Community Planning Partnership on 13th October at Council a programme for rural housing needs tests in Causeway in 2021/22 (Complete) • Site identification studies (SIS) for settlements with persistent unmet social housing need and as set out in the Housing Investment Plan. • Deliver the social housing development programme (SHDP) as set out in Housing Investment Plan <p style="text-align: center;">How Well (Quality)</p> <ul style="list-style-type: none"> • Collaboration between NIHE and CCGBC on housing provision and land allocation. The Housing Growth Indicator (HGI) new dwelling requirement the period 2016-2030 in Causeway Coast and Glens is 5,600. This data along with the Housing Executive's Housing Needs Assessment and Strategic Housing Market Analysis (SHMA) will inform the Council's Local Development Plan on the need for additional development land. <ul style="list-style-type: none"> ○ Ongoing meetings (2) with the Housing Executives Development Programme Group (DPG) and CC&Gs Planning team to review progress on planning applications for social housing schemes. ○ Formal communication between HE & CC&Gs on the key elements relation to housing in the dPS. (2 no.) |
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| | | | | <ul style="list-style-type: none"> • Collaboration with Community Planning partners on the Rural Housing Needs tests – NIHE Rural Unit held a workshop with Community Planning Partnership on 13th October 2021 to discuss rural housing need across the Borough. 1 workshop and 2 Rural Needs tests completed. • Detailed housing market research to better understand cross tenure trends – The Housing Executive has developed a new assessment of intermediate housing need. The Strategic Housing Market Analysis (SHMA) better aligns with DfC’s new definition of affordable housing. The SHMA uses household projection figures and income data, and also includes contextual, cross tenure housing market information. The SHMAs are being prepared in two phases, The SHMA for Causeway will be available in 2022. • Partnership working between NIHE and Housing Associations to deliver new social housing in the Borough to address social housing need. Ongoing meetings between Housing Executive and Housing Associations to monitor SHDP delivery. (Meetings have taken place with the 5 major Housing Associations) • Number of schemes programmed as a result of SIS’s. (1 No. scheme of 14 units) <p style="text-align: center;">Better Off (Impact)</p> <ul style="list-style-type: none"> • Better understanding of the scale of social housing need in both urban and rural locations |
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| | | | | <ul style="list-style-type: none"> • Delivery of the social housing programme to meet identified need |
| 19 | <p>Engage with individuals, partners and the wider community to promote and deliver sustainability as part of the LiveSmart strategy in a safe and socially distanced manner to reflect the ongoing Covid-19 guidance and regulations.</p> <p>LiveSmart is an overarching campaign to inform and engage staff and the wider community in debate and actions which promote sustainability within our area. It draws together key actions which ultimately enhance the human, physical and natural resources which define our area.</p> | <p>Nigel McKeown Operations Technical Manager</p> | GGCBC | <p style="text-align: center;">How Much (Quantity)</p> <p>LiveSmart Community Environmental Grant Programme. The grants are to allow groups to (1) improve general cleanliness in local area (2) promote recycling, reuse and waste reduction and/or (3) look at ways reducing carbon footprint by taking simple, practical actions such as planting.</p> <p>Continued support for Community Fridges in Cloughmills and Dungiven.</p> <p>Presentations given to 7 community groups through Northern Area Community Network on environmental and climate action.</p> <p>Work completed with Rathlin Harbour Master to devise a Boat Charter to influence environmental behaviour change amongst boat owners/users when visiting the island.</p> <p>Assistance given to Rathlin Development & Community Association with a zero waste/plastic reduction project.</p> <p>Worked with Libraries NI to deliver a LitterSmart and PlasticSmart online talk.</p> <p>FoodSmart link up with the Food Community Network.</p> <p style="text-align: center;">How Well (Quality)</p> <p>33 awards made to various constituted groups in the community.</p> <p>Assistance given Dungiven Community Fridge steering group.</p> |

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| | | | | <p>Scientific review of community fridges and responsible visitor attitudes completed with the Science Shop – 11 Master students participated.</p> <p>Online workshop made available to all members of the 96 libraries in NI.</p> <p>Two information sessions held in August 2021. Focus on food waste prevention and 'Recycle Right' message for council kerbside bin collections.</p> <p style="text-align: center;">Better Off (Impact)</p> <p>Community Fridge Projects diverted approximately 1.1 tonnes of food in this period, benefitting over 140 households.</p> <p>Link up with Food Community Network resulted in two information sessions with 30 families participating. Council promoted food waste prevention.</p> <p>Information on LitterSmart and PlasticSmart made available to library network in Northern Ireland.</p> |
| 20 | <p>To establish a Working Group to identify key local transport concerns around rural connectivity and access needs, and to consider/contribute to emerging proposals aimed at improving</p> | <p>Simon Wells Transport Planning & Modelling Unit</p> | <p>Dfi (Interim)</p> | <p>Completed Action</p> <p>The Department for Infrastructure agreed to act as interim lead for this action. A working group was established which initially agreed terms of reference and the group has met on a regular basis. The group has prioritised the gathering of evidence and data to inform discuss in relation to access and connectivity within the Causeway Coast and Glens area. A substantial amount of information has been gathered from stakeholders and the group was tasked to evaluate this data to draw out key points.</p> |

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| | integration of transport services. | | | The Working Group has completed evidence and data gathering in relation to connectivity access. This evidence has been formatted into a report document for the attention of the Strategic Partnership which highlights the key findings and will better inform policy development and decision making in relation to access and connectivity concerns within the Causeway Coast and Glens area. |
| 21 | <p>To promote and encourage residents and visitors to take pride and enhance the natural and built environment across the Causeway Coast and Glens area.</p> <p>Increase areas given over to bio-diversity. This includes reducing the amount of plants which are not insect friendly and replacing with native wildflowers</p> | <p>Gareth Doyle Environmental Services Manager</p> | <p>CC&G Borough Council</p> | <p style="text-align: center;">How Much (Quantity)</p> <p>A number of beds around main town centres have been transformed using wildflower mixes rather than bedding plants. These will be added/rotated year on year</p> <p>Work continues with Roads Service to convert their verges to encourage wildflowers in support of biodiversity</p> <p style="text-align: center;">How Well (Quality)</p> <p>A significant number of positive comments continue to be received from the public</p> <p style="text-align: center;">Better Off (Impact)</p> <p>Positive feedback suggests improved well-being as a result of introduction of wildflower beds</p> |
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| 22 | <p>To implement initiatives on protected natural heritage areas in Causeway Coast and Glens to support the maintenance of the area’s special features and sensitively manage the landscapes outside these special areas.</p> <p>To improve where possible the condition of designated sites and encourage a sustainable and sensitive approach to <i>all</i> landscapes within the Causeway Coast and Glens area.</p> | <p>Neil Rainey Countryside Coast and Landscape Protected Landscapes Team</p> | <p>DAERA</p> | <p style="text-align: center;">How Well (Quality)</p> <p>The draft Programme for Government includes a focus on achieving favourable management on designated sites. Progress to date has focused on developing site management plans for SACs; securing uptake of management on such lands through the Environmental Farming Scheme and through joint working with eNGOs, private and public land owners. Periodic reporting by UNESCO of WHS through ‘State of Conservation’ Reports (last in 2016).</p> <p>All designated areas to be kept in favourable condition. DAERA carry out a rolling monitoring programme of designated sites within their responsibility. CMPs have been progressing well including a series of webinars with stakeholders which led to a very constructive meeting with CCGHT around future partnerships and delivery of CMP</p> <p>Farmland managed in an improved sustainable way. Monitoring of Agri-environment schemes is being developed and use of Earth Observation techniques to provide data for decision makers on land cover and potential for tracking land cover and land condition change is being developed. Tranche 5 of EFS Higher is ongoing with agreements being issues currently for land within designated sites and priority habitat.</p> <p>DAERA report to DCMS on matters relating to the WHS. This may relate to planning applications that may affect the OUV of the WHS and status of the WHS Management and Action Plans. Management /Action Plans are developed to raise the quality of the landscape in a sustainable manner. The 2019-2023 Action Plan identifies tasks required to meet the aim and objectives of the 2013-2023 Causeway Coast AONB</p> |
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| | | | <p>Management Plan. All, actions are designed to raise the quality of the landscape. Additional education and community engagement benefit.</p> <p>The MP reflects statutory policies and plans and aims to direct stakeholder actions to protect the unique character of Antrim Coast and Glens AONB and its natural, built and cultural heritage. It presents a vision, aims and objectives for the AONB over the next 10 years.</p> <p>Project commenced in the Council area in 2019. Monitoring work is a research tool to consider if and when management action is needed to maintain or improve the landscape quality. All Autumn FPP sets submitted.</p> <p>Ongoing work by DAERA NIEA NED BCS Team. Priority Species and habitat management are assessed with a view to sustaining and improving species numbers and diversity where appropriate.</p> <p>LDP Preferred Options Paper published in June 2018. Next step will be to publish the draft Plan Strategy in line with published LDP Timetable (subject to review).</p> <p>Supporting an LIFE+ EU application on invasive species control for Rathlin Island. Various designations over Island. Work to be initiated in the future.</p> <p style="text-align: center;">Better Off (Impact)</p> <p>The Causeway Coast and Glens area contains a significant number of designated areas, including 4 AONBs, 14 SACs, 3 SPAs, 3 Ramsars, 1 World heritage Site, 12 NNRs, and 63 ASSIs. These areas form the corner-stone of nature and geo-</p> |
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| | | | | <p>conservation efforts in the area; these are achieved through regulatory protection activity, promotional and on-the-ground actions by land owners, land managers, citizens and other parties/organisations.</p> <ul style="list-style-type: none"> (a) Skills and Knowledge <ul style="list-style-type: none"> a. Knowledge has been increased by engagement with the farming community, community groups, schools, universities on how to manage and further sustainable practice on the land and landscape. Also increase in disability resource access -13 videos for Deaf and blind audiences launched. No specific feedback. (b) Attitude <ul style="list-style-type: none"> a. No specific data based on surveys/questionnaires this quarter. (c) Behaviour <ul style="list-style-type: none"> a. It is hoped that the community will avail of the new trails in Binevenagh and thereby increase both physical and mental health but again no specific data. Covid has strongly affected access to the countryside over the year. (d) Circumstances <ul style="list-style-type: none"> a. No data. <p>Landscape monitoring in order to further management of area: Camera fixed the Roe Estuary Camera and weather station installed Altikeeragh Bog ASSI bog. Farmland managed an improved sustainable way. Invasive species eradication Improved access to environmental resources and therefore inclusivity within AONB</p> |
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| | | | | Strong engagement with community through volunteers students and Community Groups. |
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Economic/Education/Tourism Actions 23-34

| | Economic/Education/Tourism | Action Steering Group (ASG) Lead Richard Baker – Leisure & Development CC&G BC | | |
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| | Population Outcome: | All people of Causeway Coast and Glens will contribute to and benefit from a thriving economy built on a culture of growth, entrepreneurship, innovation and learning | | |
| | Intermediate Outcomes: | <p>9. <i>The Causeway Coast and Glens area provides opportunities for all to contribute to and engage in a more prosperous and fair economy</i></p> <p>10. <i>The Causeway Coast and Glens area attracts and grows profitable businesses</i></p> <p>11. <i>The Causeway Coast and Glens area drives entrepreneurship and fosters innovation</i></p> <p>12. <i>All people of the Causeway Coast and Glens will be knowledgeable and skilled</i></p> | | |
| Action No. | Brief Description | Action Lead | Organisation | Progress |
| 23 | <p>Partners will work towards a post Covid-19 recovery in key business sectors using existing programmes and government interventions.</p> <p>In conjunction with the development of a new Economic Development Strategy, a Recovery</p> | Julienne Elliott Prosperity and Place | CC&G Borough Council – Prosperity & Place | <p>How Much (Quantity)</p> <p>Programmes such as Alchemy and Digital Causeway continue to help existing businesses – see also Action 31 report</p> <p>Alchemy Business Support: Oct - Dec 2021 has delivered</p> <ul style="list-style-type: none"> <input type="checkbox"/> 30 participants registered <input type="checkbox"/> 29 receiving mentoring <input type="checkbox"/> 1 client status referrals to Invest NI <input type="checkbox"/> 2 business workshops delivered <input type="checkbox"/> 4 referrals to other stakeholders' support initiatives |

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| | <p>Plan to help those sectors in the area worst-affected by the COVID 19, same to form part of a NI wide recovery plan</p> | | <p>Digital Causeway Programme:</p> <p>Oct - Dec 2021 has delivered.</p> <ul style="list-style-type: none"> <input type="checkbox"/> 31 participants registered <input type="checkbox"/> 554.5 hours of mentoring provided <input type="checkbox"/> 3 businesses referred to other support <p>How Well (Quality)</p> <p>Alchemy Business Support: In terms of the quarterly target of 25, Businesses receiving mentoring = 116%</p> <p>Digital Causeway Programme: In terms of the quarterly target of 15, Businesses receiving mentoring = 206%</p> <p>Better Off (Impact)</p> <p>Alchemy – additional Alchemy Activate pilot programme established:</p> <ul style="list-style-type: none"> • 18 businesses supported to activate business plans • 6 workshops • 126 hrs 1-2-1 mentoring [7hrs per participant] • Eight participants have started to trade because of Activate support. • Seven participants are planning to start trading within the next six months. • One participant is planning to start trading within the next 12 months. • One participant was referred and is now participating in Innovate US because of Activate |
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| | | | | <ul style="list-style-type: none"> • Four participants were referred and are now participating in Digital Causeway because of Activate. • Seven participants that plan to start trading within the next six months are likely to register for Alchemy and/or Digital Causeway in the future. <p>The Digital Causeway Programme mid-term report 1 July 2021:</p> <ul style="list-style-type: none"> • 179 businesses recruited (51% of target) • 409.4 mentoring days complete (44% of target) • 7 of 8 workshops complete (88% of target) • Reasonable endeavours made to create 178 full-time and 79 part-time jobs, the equivalent of 217.5 full-time jobs (75% of target) • 11 Invest NI referrals made (55% of target) • 12.5 actual full-time equivalent jobs created to date (based on a low respondent pool of 18 businesses) <p>£22,102,011 projected turnover increase within 24 months of programme completion</p> |
| 24 | <p>Develop a new Economic Development Strategy for the region (2020 - 2035)</p> | <p>Niall McGurk Strategic Projects Manager</p> | <p>CC&G Borough Council – Prosperity & Place</p> | <p>One robust economic area profile to be developed</p> <ul style="list-style-type: none"> • <i>100% - Economic area profile completed by Grant Thornton</i> <p>Review all key regional and local strategic policies</p> <ul style="list-style-type: none"> • <i>100% - All key local/regional strategic policies reviewed prior to development of EDS</i> <p>Conduct at least one consultation with key stakeholders</p> |

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| | | | <ul style="list-style-type: none"> • <i>100% - Consultations took place with all key stakeholders prior to development of EDS. Public Consultation took place on draft EDS.</i> <p>Identify at least one new key strategic priority</p> <ul style="list-style-type: none"> • <i>100% - Growth Deal projects identified as key economic driver for next 10-15 years</i> <p>Examine all external funding opportunities</p> <ul style="list-style-type: none"> • <i>100% - External funding opportunities has been identified including: Growth Deal, Complementary Fund, Levelling Up, Peace Plus</i> <p>Define roles of all key delivery partners</p> <ul style="list-style-type: none"> • <i>0% - Roles of delivery partners will be determined in line with project needs</i> <p>EDS has been developed under two themes, Recovery and Renewal, with the aspiration of improving the lives of every citizen within the borough through:</p> <p>Recovery – Labour Market Activation and Business Starts/ Survival Renewal – Business Evolution, Connected Borough, Green Borough and Renewed Place</p> <p>Further analysis of impact of EDS will be assessed in future reports.</p> |
| 25 | | | How Much (Quantity) |

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| | <p>To promote the unique offer of the Atlantic Link Enterprise Campus (ALEC)</p> | <p>Niall McGurk Strategic Projects Manager</p> | <p>CC&G Borough Council – Prosperity & Place</p> | <ul style="list-style-type: none"> • Re-establish new ALEC Project Board • Appoint new Property Agent to market the site. • Develop a new market and communication plan. • Revisit existing ALEC Development Brief <p>How Well (Quality)</p> <ul style="list-style-type: none"> • 100% - two Project Board meeting in Q1. • Council have completed procurement and appointed a new Professional Property Framework • 50% - new marketing and communication plan prepared. • Pending – will being developed when new Property Agent appointed. <p>Tax Brief procured and completed to evidence need for input from Department for Economy</p> <p>Better Off (Impact)</p> <p>The current commercial property market within Northern Ireland is suffering from a lack of occupier and investor confidence because of Covid-19 and Brexit.</p> |
| 26 | <p>To enhance the capability of businesses to enter and expand outside markets separate to NI; and the external businesses to see the</p> | <p>Joint Leads Julienne Elliott Prosperity and Place Des Gartland Invest NI</p> | <p>CC&G Borough Council – Prosperity & Place</p> <p>Invest NI</p> | <p>How Much (Quantity)</p> <p>Run pilot scheme – ‘New Exporters Partnership Initiative (with INI , Chamber and Enterprise Agencies)</p> <p>Four out of the 6 planned webinars now completed.</p> <p>How Well (Quality)</p> <p>Post pilot evaluation to be completed in Feb 2022</p> |

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| | region as a potential area to invest | | | <p>Better Off (Impact)</p> <p>The development of ‘New Exporters’ Partnership Initiative will provide valuable expertise and understanding to local businesses on how to approach exporting. The 6-month initiative is due to finish in February 2022 at which time a post initiative evaluation will be completed.</p> |
| 27 | To increase the level of innovation in the Causeway Coast and Glens area | <p>Niall McGurk Strategic Projects Manager</p> <p>Des Gartland Regional Manager NW Office</p> | <p>CC&G Borough Council – Prosperity & Place</p> <p>Invest NI</p> <p>(Joint)</p> | <p>Better Off (Impact)</p> <ul style="list-style-type: none"> • Still too early to determine. As previously noted, via the ‘Growth Deal’, the Economic Advisory Group (EAG) will oversee the delivery of emerging strategic investment projects that will increase the level of Innovation in the area. • A high level Sub Group of relevant partners has been set up to review strategic projects relating to the Innovation pillar of the Growth Deal. First meeting was in April. • The following Strategic Projects are considered catalyst to improving the level of Innovation in the area and being progressed via the ‘Growth Deal’ funding mechanism: <ul style="list-style-type: none"> ➤ <i>Enterprise Zone Digital Innovation Hub.</i> ➤ <i>School of Veterinary Medicine at UU;</i> ➤ <i>Centre for Drug Discovery and Pharmaceutical Innovation.</i> ➤ <i>Foodovation Centre at NWRC.</i> • An “Innovation Opportunities” Working Group has also been established to explore wider Strategic opportunities. Led by Invest |

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| | | | | <p>NI Senior representatives from Council, Regional Colleges and University are involved.</p> <ul style="list-style-type: none"> • Invest NI launched the Economic Recovery Innovation Grant (ERIG) on 10 November. This grant aims to support local businesses to develop innovative projects and encourage them to progress along Innovate NI’s Innovation Framework. • Operationally a partnership action plan has now been developed for the Borough. Key actions in this plan include; <ul style="list-style-type: none"> ➤ Promotion of incentives to encourage businesses to innovate to respond to emerging market opportunities post COVID-19 and EU Exit e.g. competitive calls, Manufacturing 4.0 & ‘Green Economy’. More generally, work in partnership to improve innovation activity in the CC&GBC area via the Innovation Accreditation Scheme / Innovation Vouchers etc. ➤ Delivery of the Digital Infrastructure Strategy for the Causeway Coast and Glen’s area. Specifically, support businesses to adopt and exploit digital technologies to improve competitiveness & business resilience. ➤ Enhanced Digital Infrastructure in the Causeway Coast and Glen’s area – Project Stratum etc... (May also align with Growth Deal project) ➤ Working with partners to encourage and support businesses in a drive towards a Low Carbon ‘Green’ Economy <p>Re-engagement has commenced with Innovate NI to increase the levels of innovation diagnostics being undertaken and award accreditations. Base Awards presently at 20 per annum. A number of Promotional events starting with a Recognition event for those businesses accredited to date was undertaken during Quarter 3.</p> |
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Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

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| 28 | <p>Develop a Digital Infrastructure Strategy for the Causeway Coast and Glens area</p> | <p>Niall McGurk Strategic Projects Manager</p> | <p>CC&G Borough Council – Prosperity & Place</p> | <p>How Much (Quantity)</p> <ul style="list-style-type: none"> • Develop a Digital Infrastructure Strategy • Appoint a specialist digital advisory team • Identify innovative urban and rural connectivity schemes • Implement connectivity schemes • Roll out FFNI to 51 sites within borough • Continue promotion of Gigabit Voucher Scheme <p>How Well (Quality)</p> <ul style="list-style-type: none"> • 100% - Digital Infrastructure Strategy developed • 100% - GreySky Consultancy appointed as specialist digital advisory team • 100% - FFNI, Project Stratum, Gigabit Vouchers, WAN funding identified as innovative urban and rural connectivity schemes • 50% - FFNI and Project Stratum have commenced implementation phases. Gigabit Voucher scheme re-launched in April 2021. Council seeking to apply for additional LFFN funds. • 100% of Councils FFNI sites surveyed. Sites delivered by provider: <ul style="list-style-type: none"> ○ Fibrus – 95% ○ FFIB – 86% ○ Commercial Rollout – 27% (based on last report provided by Openreach in June '20) • 0% Migration to take place in 2022. • 50% Gigabit Voucher Scheme re-launched - Council actively promotes. <p>Better Off (Impact)</p> |
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| | | | | <p>Digital Infrastructure Strategy (DIS) outlines the approach Council will take to improve the lives of all citizens within the borough. The strategy has identified three key themes: Digital Infrastructure, Digital Skills and the Digital Sector. Detailed analysis of impacts will take place in future reports.</p> |
| 29 | <p>Support in developing of the Causeway Workforce Development Forum supporting educational and skills initiatives within the Causeway Coast and Glens area.</p> | <p>Niall McGurk Strategic Projects Manager</p> | <p>CC&G Borough Council – Prosperity & Place</p> | <p>How Much (Quantity)</p> <ul style="list-style-type: none"> • Engage external consultant to develop a new Labour Market Partnership Action Plan by April 2021; • Provide support to WDF related initiatives. • Quarterly meeting of WDF <p>How Well (Quality)</p> <ul style="list-style-type: none"> • 100% - New Labour Market Partnership Strategy & Action Plan completed in Q1 2021/22. • 100% - support provided to Causeway Up Programme. • 100% - WDF met in May, July, Sept & Dec 2021. • 100% support provided for Hospitality Upskilling course in July 2021 • 100% support provided for Digital Age Conference <p>Better Off (Impact)</p> <p>Post December 2021 the WDF will be replaced by Causeway Labour Market Partnership (CLMP). The membership of the group will be</p> |

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| | | | | revisited along with a clear programme of actions/activities identified for the 2021/22 period. The Partnership will work very closely with DfC and other NI Councils in the delivery of their respective Action Plans. The focus of the CLMP will focus on employability, skills and education initiatives. |
| 30 | Develop a new Energy Strategy for the Causeway Coast and Glens area. | <p>Richard Baker Director of Leisure & Development</p> <p>Niall McGurk Strategic Projects Manager</p> | <p>CC&G Borough Council – Leisure & Development</p> <p>CC&G Borough Council – Prosperity & Place</p> | <p>Identify commercial viability within energy markets</p> <ul style="list-style-type: none"> • 100% - Council considering energy projects as part of Growth Deal <p>Develop a TOR for Energy Strategy</p> <ul style="list-style-type: none"> • 0% - TOR for Energy Strategy to be developed <p>Appoint a specialist advisor/team</p> <ul style="list-style-type: none"> • 0% - Specialist advisor/team to be appointed <p>Engage with local large scale energy users</p> <ul style="list-style-type: none"> • 0% - No engagement with local large scale energy users this quarter <p>Engage in soft market sounding</p> <ul style="list-style-type: none"> • 0% - No engagement in soft market sounding this quarter <p>Develop a project plan outlining key milestones</p> <ul style="list-style-type: none"> • 0% Develop a project plan outlining key milestones |

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| | | | | <p>Form a local collaborative energy group</p> <ul style="list-style-type: none"> 0% - Local collaborative energy group to be formed <p>Support a local energy initiative</p> <ul style="list-style-type: none"> 100% - Council continuing to provide financial and promotional assistance for Girona Project <p>Develop an energy application for the borough (Innovate UK/ BEIS)</p> <ul style="list-style-type: none"> 0% - Energy application for borough yet to be developed <p>Energy strategy will be developed following the outcome of DfE consultation on the new Northern Ireland Energy Strategy launched 31st March 2021. The consultation closed 2nd July 2021 and DfE published their Energy Strategy “The Path to Net Zero Energy” on 16th December 2021.</p> |
| 31 | <p>To increase the level of entrepreneurship and indigenous business growth in the Borough.</p> | <p>Julienne Elliott Town & Village Manager</p> | <p>CC&G Borough Council – Prosperity & Place</p> | <p>How Much (Quantity)</p> <p>NI Business Start Up Programme: Figures yet to be released</p> <p>Alchemy Business Support: Oct - Dec 2021 has delivered</p> <ul style="list-style-type: none"> 30 participants registered 29 receiving mentoring 1 client status referrals to Invest NI 2 business workshops delivered |

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| | | | | <ul style="list-style-type: none"> • 4 referrals to other stakeholders' support initiatives <p>Digital Causeway Programme:</p> <p>Oct - Dec 2021 has delivered</p> <ul style="list-style-type: none"> • 31 participants registered • 554.5 hours of mentoring provided • 3 businesses referred to other support <p>Enterprise Fund: 15 Letters of Offer issued</p> <p>Exploring Enterprise Programme:</p> <p>Oct - Dec 2021 Figures yet to be released</p> <p>Learn to Earn Programme: Report remains outstanding</p> <p>Digital Youth Programme: contract awarded to Young Enterprise Northern Ireland. 7 schools recruited to date</p> <p>How Well (Quality)</p> <p>NI Business Start Up Programme: Figures yet to be released</p> |
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| | | | | <p>Alchemy Business Support: In terms of the quarterly target of 25, Businesses receiving mentoring = 116 %</p> <p>Digital Causeway Programme: In terms of the quarterly target of 15, Businesses receiving mentoring = 206%</p> <p>Enterprise Fund: Against an annual budget of £50,000, 15 businesses are being supported to the value of £62,382 = 124.8%</p> <p>Exploring Enterprise Programme: Oct - Dec 2021 Figures yet to be released</p> <p>Learn to Earn Programme: Awaiting report from facilitator</p> <p>Digital Youth Programme: contract awarded to Young Enterprise Northern Ireland. 7 schools recruited to date</p> <p>Better Off (Impact)</p> <p>Still awaiting final evaluation of the NI Business Start Programme. Evaluations for other programmes are expected as follows: Alchemy Growth – September 2021 and June 2023 Digital Causeway – mid-term evaluation in October 2021 and final evaluation in June 2023 Exploring Enterprise – Annual Report in July 2021 and final evaluation in June 2023 Learn to Earn – Annual Report in July 2021 and final evaluation in June 2023</p> |
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| 32 | <p>Enhance and develop economic opportunities for Individuals and businesses located within the Causeway Coast and Glens</p> <p>To establish a high level, solution-driven Causeway Town Management Advisory Group Network to focus on developing and delivering collaborative town centre management projects, addressing safe, clean and green ethos across the 4 main towns Ballycastle, Ballymoney, Coleraine and Limavady.</p> <p>Working with partner organisations to provide synergy with developing infrastructure plans and action plans to address active transport initiatives, masterplan</p> | <p>Julienne Elliott Town and Village Manager</p> | <p>CC&G Borough Council – Prosperity & Place</p> | <p>How Much (Quantity)</p> <p>Proposal to set up town forums for 6 towns within the Borough:</p> <ul style="list-style-type: none"> • Minimum of 2 gatherings per annum per town <p>Initial towns:</p> <p>Ballymoney</p> <p>Ballycastle</p> <p>Coleraine</p> <p>Limavady</p> <p>Portrush / Portstewart</p> <p>How Well (Quality)</p> <p>Town Forums will:</p> <ul style="list-style-type: none"> • Advise on place/town management • Develop ideas based on feedback from town centre perception surveys • Terms of reference for each Forum – participants will sign up • Agenda for each Forum will be town specific <p>Better Off (Impact)</p> <p>Invite to submit Expressions of Interest in Ballycastle Forum has been issued. 6 have been received as of the closing date of 10th December 2021.</p> |
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| | proposals and the renewal and transformation of our town centres as places to be. | | | Data base of potential interested organisations across the 6 towns in under construction |
| 33 | <p>To co-ordinate actions to increase skills within Causeway Coast and Glens area. It is envisaged that this will be in the form of the development of a learning partnership which will take forward a range of specific targeted actions to meet the local industry needs.</p> <p>The overarching aim is to develop a coordinated plan focussing on developing literacy, numeracy and IT skills</p> | <p>Majella Quinn Assistant Head of Department Essential Skills/GCSE</p> | Northern Regional College | <p style="text-align: center;">How Much (Quantity)</p> <ul style="list-style-type: none"> • No. of 16-64 year olds attaining a Level 2 qualification in English and/or Maths per annum in the CC&GA • No. of English and Maths programmes/courses offered per annum by associated partners <p style="text-align: center;">How Well (Quality)</p> <ul style="list-style-type: none"> • 85% of participants/clients completing the course - Retention • 50% of participants/clients attaining target qualification - Achievement • Participant/client satisfaction rates - 100% of completing participants rating the provision as good or better <p style="text-align: center;">Better Off (Impact)</p> <p>Skills and knowledge – the qualifications deficit of 1.7% in the CC&GA and NI average will decrease.</p> <p>Circumstances – qualification levels from Level 2 and beyond will increase</p> |

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| 34 | <p>Considering the Covid-19 pandemic the Tourism and Recreation Service will Deliver this Action through the following priorities which include:</p> <ul style="list-style-type: none"> • Development of a post-2020 strategic approach to tourism events • Post-September events, adjusted to accommodate current restrictions/guidance • 2020/21 TEPF programme criteria adjusted to account for future difficulties • Special post Covid-19 marketing campaign to key segments NI & ROI • Greater communication to assist local hospitality and tourism sector | <p>Peter Thompson Head of Tourism & Recreation</p> | <p>CC&G Borough Council – Tourism</p> | <p>Based on the needs of the trade identified in our training needs survey, a programme of webinars was organised. The webinars are running from November 21 and March 22.</p> <p>To date the numbers are as follows</p> <p>Creating Content 20 signed up 15 attended</p> <p>Facebook for Businesses 27 signed up 21 attended</p> <p>Instagram Stories and Reels 31 signed up 12 attendees</p> <p>The TEP programme has started, feedback to date is very positive. Programme due to complete by end of March.</p> <p>Sept – Dec meetings/ enquires from industry: Face to face meetings: 18 1:1 Telephone/Zoom meetings: 16 Ongoing trade Liaison: 11 businesses on TEP General trade engagement queries: 45</p> <p>Continuing to send out a weekly ezine to tourism and hospitality businesses. The open rate is on average between 25-30%. This</p> |
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| | <ul style="list-style-type: none"> • Establishment of Hotel Operator Engagement Forum • Development of new Destination marketing website with TNI • Delayed development of Destination Management Strategy (awaiting TNI Strategy and publication of Causeway Coastal Route Infrastructure Strategy • Development of new access improvement opportunities post-Covid19 | | | <p>increases to 45-55% for new subscribers (signed up within the last year).</p> <p>Trade support website has also seen an increase in traffic from the industry.</p> <p>Projects include: Traditional Music Trail – Ballycastle Pilot Craft Trail across the Borough Slow food launch events across the Destination in partnership with Taste Causeway Deliver an Outdoor Experience Development Programme Destination Showcase – March 2022. Work is ongoing on all of the projects.</p> <p>Interest from businesses in the Glens was limited and so had to progress with only businesses from the Binevenagh area. 2 new experiences will be launched in March 2022, working with 5 different businesses.</p> <p>Currently working in partnership with TNI to mentor 6 businesses develop Embrace the Giant Experiences within the Causeway Coast and Glens Destination.</p> <p>Brand new creative commissioned and produced and successfully delivered for the Destinations Winter Campaign. Results: Digital campaign approaching 1.2 million</p> |
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| | | | | <p>Impressions 10,709 click through to Destination website for more information 49,000 engagements on social media</p> <p>Campaign was delivered ‘out of season’ which delivered exceptional results. Results would indicate people are researching and planning their next trip for 2022. Huge interest from the older demographic with disposable income.</p> <p>Visitor guide ready for print. 40,000 guides will be printed for use in our Visitor Information Centres and for distribution within the Destination, NI and ROI. Tourism Ireland also receive a large quantity for their overseas offices and for sharing at various trade and consumers shows worldwide.</p> <p>The guides are an important marketing and visitor servicing tool which is used to plan, inspire and encourage visitors to stay longer, spend more and disperse around the Destination more widely.</p> <p>Since the introduction of our new website the following observations can be made;</p> <ul style="list-style-type: none"> • Users, new users, site sessions and page views have increased significantly |
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| | | | | <ul style="list-style-type: none"> • Users are spending longer on the website and visiting more pages per session • Bounce rate has decreased significantly • The number of users from ROI has increased • Users are now visiting more 'valuable' sections of the website most frequently (Accommodation/Things to Do) – these are sections where local trade have a product listing <p>Officers from the Destination Team attended Virtual WTM and ITOA and the 'in person' Classic Car Show in the NEC Birmingham to sell the Destination to tour operators in the US, Europe and GB.</p> <p>Better Off (Impact)</p> <p>Our aim is to continue to support and mentor our local tourism and hospitality businesses. Our focus will be to encourage the trade to pivot towards the domestic, ROI and GB markets in the short term. Expert sources vary in their expectations for a tourism rebound, with some predicting a potential rebound in 2023 while others see a return of international arrivals to 2019 more likely in 2024 or later.</p> |
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