

ANNEX A

COMMUNITY AND CULTURE

1.0 Overview & Vision for the service area

The Community & Culture Service area, established in 2015, is comprised of Community Development & Tackling Deprivation, Good Relations, Policing & Community Safety Partnership, Peace IV, and Culture, Arts & Heritage services, which includes cultural venues (Museums & Arts Centres) and cultural outreach/engagement.

The vision for the service area is twofold and includes:

‘To address local issues associated with disadvantage, social exclusion, good relations, community safety and the reduction of crime.

To enhance the well-being and increase the prosperity of citizens, communities and visitors by enabling access to and an understanding of culture, arts and heritage.’

2.0 Strategic Themes / Functions - These include:

1. **Community Development.** Tackling Deprivation/**Neighbourhood Renewal.** Community facility development/policy.
2. Management and development of **Cultural facilities, arts centres and museums.** Museum services including collections management. Cultural engagement, outreach & development.
3. Management of the **Good Relations** strategy and programmes to support Council in its Section 75 (2) functions.
4. Facilitation of the **Policing and Community Safety Partnership** structure, strategic & operational plans.
5. Facilitation of the **PEACE IV Partnership**, including the management and delivery of the Peace IV Local Action Plan for the Causeway Coast & Glens Borough area.
6. NI 100 Centenary Programme (2021 specific programme)

3.0 2021/22 Headline 6 month progress against performance targets

The net operational budget for the service is £1,682,940, with projected additional income of £1,106,540 through income generated, EU grant programmes, match funding from departmental programmes (NIPB/DOJ, DfC, The Executive Office) and charitable trusts/funders.

Period 6 shows net expenditure of £612,838 (72.7% of budgeted expenditure to date), a positive variance of £230,181.

244 active performance targets had been set for the Community & Culture service area. *The table below provides an overview of progress against annual target key performance targets at the end of period 6.* Detailed performance targets are contained in **Appendix 1.**

Performance target total	81% attainment & above	51-80% attainment	0-50% attainment
244	93 (38%)	43 (17%)	108 (44%)

Details of the performance report are contained within the Appendix.

By the 30th September 2021, the department has delivered:

- A total 686 activities/events/workshops to local communities and visitors

- 67,295 participants in the activities, services and events delivered
- 49 individual resources, including publications developed and/or accessed
- 1,464 groups, agencies, schools engaged, supported in the range of activities (not unique count)

A selection of the service area's specific attainments by the 30th September includes:

Cultural Services:

- Support to 185 individual creative and heritage practitioners through employment, training, bursaries or showcasing their work in our venues.
- 93 young people have been supported to improve existing or gain new skills, including school goers, university students and PHD students in both museums and arts service
- Increase in Social Media Engagement within the arts service (Baseline 16668) – 17,675 to date
- 38,905 users of museum digital resources 78% target achieved to date
- 203 Events(activities/courses/workshops/exhibitions) have been delivered by the arts service, including outdoor activities, classes and online activities – 79% annual target
- Participants/ attendees have engaged in arts service activities (200% annual target)
- Despite CV19 restrictions and reduced opening of the arts centres, there has been a footfall of 11653 to date
- Based on the target of attaining an increase of 25% subscribers/mailling list (Baseline 3999) within the arts service, 4145 (83% of the annual target have been achieved)
- To support the delivery of council's NI100 programme, a Famous Sons and Daughters project including an online exhibition, booklet, venue exhibition has been completed.
- To support the enhancement and restoration efforts of Ballycastle museum, an OBC has been completed, an activity & engagement programme has commenced and stage one application for capital and revenue programme has been submitted to the NLHF.

Policing & Community Safety Partnership:

- To help address Anti-Social Behaviour in communities across CC&G, 12 Causeway Response Network (ASB), 16 group[s] involved, 3 interventions have been put in place and 4 referred incidents have been resolved
- 6 incidents of graffiti have been resolved through removal (60% target)
- 18 schools have engaged in educational safety activities (100% target)
- In order to promote road safety by raising awareness and understanding of the reality of road traffic collisions, 350 young people have been engaged through 6 events. Additionally a pilot project to promote safety among young drivers have been delivered through 18 schools
- Temporary speed identification units as a means of promoting speed awareness have been deployed on 28 occasions across the Borough at speeding hot spot areas (116% annual target)

- 60 Schemes maintained and re-accredited within Neighbourhood Watch across the Borough in partnership with the PSNI
- 1 multi agency support hub designed to enact early intervention through information sharing, co-ordinated intervention and coherent service provision, reducing vulnerability to crime as victim or perpetrator have processed 15 individual referrals (75% annual target)
- To reduce the fear of crime across rural and urban communities in borough especially among elderly and vulnerable residents, 150 people have been supported with 120 home visits completed to assess and support safety/wellbeing requirements of the vulnerable individual
- In terms of promoting a cultural of lawfulness and engaging local communities with the PSNI, 12 consultation activities about local policing delivery and priorities (75% annual target)
- Crime issues and anti-social behaviour that matter to local communities are included and addressed within the PCSP with 7 board meetings delivered to date
- In order to increase awareness of the work/role of the PCSP two media campaigns have been completed

Community Development:

- In terms of supporting community groups to have the resources to deliver services in their communities, there has been a success rate of 88% in groups applying for operating costs (54 groups in total supported), 9 groups receiving tailored one to one support and 14 groups receiving 1-1 fundraising support to date
- There are now 333 groups registered on council's CVS register, an increase of 34 from 20/21
and 95% of the target for the 20/21 period
- Communication and sharing of information – 195 mailouts of information to CVS register have been achieved to date, regarding funding information, training opportunities, policy and governance (130% annual target)
- 11 networking events involving 125 participants have been delivered to date in order to share practice within the sector – recovery practice from CV19, social connection etc
- 20 groups received community festival grants
- In order to improve community access to effective, appropriate, approachable, timely and accurate advice and information services, 19,000 enquiries were processed through council's advice contract with £9,156,186 additional income secured for those most in need of welfare support (91% of annual target)
- 24 grants to the value of £54,491 were awarded to date as part of DfC's allocation to councils in terms of addressing poverty and providing sustainable approaches to food poverty

Good Relations:

- Considerable progress has been made in developing a memorial policy as a result of recommendations from the Coleraine Bomb memorial report, including initial internal consultations, policy scoping, draft policy and criteria completed
- An oral history has commenced with the families of those bereaved as a result of the Coleraine Bomb to add context to those who lost their lives
- Report produced on consensus of structural memorial design, location and wording
- To support positive attitudinal change towards people from different cultural backgrounds, 4 workshops involving 7 schools and 2 'small world' events, involving 332 participants (53% target) have been delivered to date
- A range of arts and cultural based initiatives have been developed to encourage and ensure the use of shared space is accessible to all involving 167 participants in 6 GR week activities
- In order to contribute to collaborative efforts to encourage communities to develop places and spaces feel safe for all, GR facilitate regular interagency meetings (7 agencies) and have participated in visits to 16 bonfire sites and procured 1 training programme for 16 participants
- Initiatives that are designed to create a sense of community belonging and promote the rich heritage within the Borough have been provided – 6 workshops to date
- A positive media campaign is underway to highlight and promote CCGBC as an area open and welcoming to all - 5 GR newsletters/eazines produced with 11 positive news articles published by the local media

NI100

A progress report was provided to council in August 2021. A separate report on additional attainment will be provided to council in February 2022.

Museum & Heritage

Work Streams	Operational Actions	Outcome	Service Area	Performance Measures	Performance Indicators Numbers	PI Numbers Progress to date	% Target Achieved	Additional Information
Enhancing Cultural Venues and Assets -	Deliver a programme of culture and heritage events and activities in our museums which increases engagement with the museums and their collections by local communities and tourists. This will include exhibitions, workshops, talks, tours, trails	Clients find engagement with service to be enjoyable or useful, or have learned or discovered something	Progammung	Events/Activities	69	65	94.20%	Social media archive posts e.g NI100, 100 objects, history at home, Jubilee, Alex Blair collection. 7 exhibitions/displays including Partition, Alex Blair, Limavady high School, Nelson McGonagle, FS&D, community displays.
				Participants/Attendances	7,500	3,360	44.80%	Visitors to Ballymoney museum (reduced opening hours), Limavady museum (reduced opening hours) & public enquiries. Coleraine, Ballycastle and Green Lane Museum remain closed.
				Users of museum digital resources	50,000	38,905	77.81%	Engagment on 4 Museum Facebook pages, number of NI archive users and Youtube views
				Print Circulation	150,000	192,000	128.00%	Weekly Chronicle feature pages on Alex Blair collection & Coleraine Chronicle and Constitution collection
	Manage our museum venues and collections to maintain national standards	Increased accessibility and usage of Council cultural facilities or services, including collections on line		Museums that maintained Accreditation	4	4	100.00%	Plus Garvagh
				Days spent on documentation	100	28.5	28.50%	Accessioning Alex Blair, Moore & Sam Henry collections, NI100 items, new donations, backlog, scanning, inventories etc. More days have been required for store reviews so documentation has been less
				Days spent on Collections Care	25	28	112.00%	conservation of objects, repackaging etc. More days have been required due to store reviews and collection move.
				Days spent on Collections Management	25	42	168.00%	More days have been required for store reviews and collection move.
	Generate additional income to support the work of the service (develop new projects/collection care) through grants and/or partnership working	Increased sustainability of service from grants, hire, use of facilities, sales and from other funders across all service		Increase income generated through grants /partnership working	£10,000	£2,250	22.50%	Linking generations NI grant, NIMC jubilee grant received. Other applications have been made for further funding but these have been unsuccessful. Smaller grants available and more competition for them.
	Investing in Creative Learning & Skills Development	Support heritage and creative practitioners and young people to develop their skills through employment, volunteering, work placements and training.		Increased accessibility and usage of Council cultural facilities or services, including collections on line Clients find engagement with service to be enjoyable or useful, or have learned or discovered something	Heritage practionioners who developed their practice or gained new skills	10	15	150.00%
Borough based heritage practionioners employed			4		2	50.00%		
Young people supported who improved existing or gained new skills			41		36	87.80%	UU media students, Sam Henry PHD, RRR participant	
Participation, Inclusion & Equality	Deliver a museums community engagement programme (outside museum venues) which includes hard to reach and section 75 groups.	Clients find engagement with service to be enjoyable or useful, or have learned or discovered something	Activites	20	26	130.00%	Online talks, oral histories, Diamond centre exhibition,Ballycastle Markets, community forum, syrian VPRS resource packs, Limavady workhouse workshops	
			Tagret groups/section 75 hard to reach	10	4	40.00%	Section 75 groups have been hard to engage due to concerns over COVID-19 as well as government regulations	
			Participants	500	726	145.20%	Participants at the activities above	
			Groups Supported	15	9	60.00%		
			Activities/projects	20		0.00%	Duplicate Lines	
	Support local organisations to develop events and projects which increase Manage, monitor & review SLA with Garvagh Museum to provide a range of	Increased sustainability of service from grants, hire, use of facilities, sales and	Increased sustainability of service from grants, hire, use of facilities, sales and	Tagret groups/section 75 hard to reach	10		0.00%	Duplicate Lines
				Participants	500		0.00%	Duplicate Lines
				Groups Supported	15		0.00%	Duplicate Lines
				Activities/projects	20		0.00%	Duplicate Lines
				Exhibitions/Events	6	0	0.00%	Garvagh Museum to provide
Maintain the Community Forum established under Peace IV and based on evaluation.	Increased accessibility and usage of Council cultural facilities or services, including collections on line		Participants	5,000		0.00%	Garvagh Museum to provide	
			Facilitation of forum meetings	2	1	50.00%	Second forum taking place in November	
			The Sam Henry Project	Documentation- No. boxes left for completion	7	6	85.71%	Last box to be completed in November
			Deliver Famous Sons and Daughters resources	Resources completed. Online exhibition, booklet, venue exhibition	3	3	100.00%	Community engagement programme, scoring and review sessions with NI100 Historical Advisory Panel, content creation, design and print of online exhibition, physical pull-up stands and booklet

			Deliver 100 years of Northern Ireland: Reflections on the Causeway Publication	Book published online and hard copy	1	0.5	50.00%	Research project, content creation, editing process, copyright clearance, design and print. Book launch 17/12/21. All secondary schools within borough contacted for distribution before Christmas break. Book distributed to all libraries in Borough.
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Cultural Engagement & Arts Centres

Work Streams	Operational Actions	Outcome	Service Area	Performance Measures	Performance Indicators Numbers	PI Numbers Progress to date	% Target Achieved	Additional Information	
2.1 Enhancing Cultural Venues and Assets -									
To use the landscape, cultural assets and activities to enable opportunities for both local people and visitors to participate in Culture, Arts and Heritage of the area	Deliver a diverse programme of activities in our arts centres and museums which increase access to Culture, Arts and Heritage for local people and tourists. This will include exhibitions, drama, film, music, dance, storytelling, talks, tours, trails, language & literary events.	Increased accessibility and usage of Council Cultural facilities or services	Flowerfield Arts Centre	Events (activities/courses/workshops/exhibitions)	256	203	79.30%		
				Participants/attendees	8,000	17,231	215.39%		
				Increase footfall in RVACC & FF	3,500	11,653	332.94%		
	Manage our arts centres to increase sustainability, access and participation including implementation of SIB Business Model Action Plan and stakeholder consultation.	Increased sustainability of service from venue hire, use of facilities, sales and from other funders across all services	RVACC	Increase income through ticket sales/course fees/venue hire/commission	£55,000	£21,707.34	39.47%		
				Increase of 25% subscribers/mailling list (Baseline 3999)	4999	4145	82.92%		
				Increase of 25% Social Media Engagement (Baseline 16668)	20835	17675	84.83%		
				Manage, monitor and review SLA with Riverside Theatre. Current contract ends July 2019.	Increased sustainability of service from grant, hire, use of facilities, sales and from other funders across all services	Riverside Theatre	Exhibitions	4	
	Events	60		0.00%					
	audience/attendances	7,500		0.00%					
	courses/workshops	50		0.00%					
Participation, Inclusion & Equality	Deliver a community arts programme of events/projects both within and outside the arts centres which increases engagement in	Clients find engagement with service to be enjoyable or useful, or have learned or discovered something	RVACC	Participants	1,000		0.00%		
				Activities	35	13	37.14%		
				Target Groups	10	1	10.00%		
	Generate additional income to develop new outreach/engagement projects through grants and/or partnership working	Increased sustainability of service from grants, hire, use of facilities, sales and from other funders across all service	RVACC	Increase income generated through grants and/or partnership working	£8,000	8,000	100.00%	£8,000 Good Relations programme delivery. Additional £4,000.00 NI Office though coded to NI 100 / Partner project with Tourism Unit £25,000.00	
				Grants awarded to community groups	11	11	100.00%		
				Beneficiaires	5000		0.00%		To be confirmed end of financial year once reports are submitted.
Investing in creative learning & skills development	Support creative practitioners and young people to develop their creative skills through Bursary schemes, employment, showcasing work, residencies, networking, training and studio space.	Grants/Bursaries	RVACC	Creative practitioners supported who develop their practice or gained new skills	200	170	85.00%		
				Borough based creative practioniers employed through arts programmes	50	71	142.00%		
				Young People supported who improved existing or gained new skills	100	57	57.00%		
	Support voluntary arts organisations through networking and showcase opportunities, project guidance and partnership development.	Increased accessibility and usage of Council cultural facilities or services.	RVACC	RVACC	Partnership activities developed	20	21	105.00%	
					Manage, monitor and review SLA with Big Telly Theatre	Increased sustainability of service from grants, hire, use of facilities, sales and from other funders across all services	Big Telly Theatre Company	Participants / attendances	16780
			Performances/event s/workshops -	180	115			63.89%	
Projects - Springhall Artist in residence			Springhall Artist in residence		0	0	#DIV/0!	Not Programmed due to COVID. Second residency will run 22/23	

Community Development

Work Streams	Operational Actions	Outcome	Programme	Performance Measures	Performance Targets	Performance Targets Progress to Date	% Target Achieved	Additional Information
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Skilled and Confident Communities	Seeding resource allocations for new groups	Increased capacity of newly set up groups	1.1 Developmental support for new small and emerging groups	# resource allocations	3	2	66.67%	new mens group in Limavady received set up support; ongoing support to Articlave CA, The Glens YC; Organisation Healthcheck developed and offered to CDSG recipients with priority given to those identified through 21-22 grant assessment;	
	Governance and set up support to new groups	Increased awareness of good governance practice among community groups Increased confidence, skills and knowledge within communities		# new groups supported	3	4	133.33%		
	Organisational Health Checks for emerging and developing groups	The organisational development of groups is strengthened and developed		% new groups with increased capability	100%		0.00%		organisation health checks carried out with 6 community groups to review governance and agree actions to address
				# workshops held	4	6	150.00%		
				# groups participating in workshops	36	6	16.67%		
	Grant programme to cover operating costs of community development organisations alongside developmental support	Community Groups have the resources to deliver services in their communities	1.2 Grants Programme for Operating Costs of Community Buildings	# grants awarded	50	54	108.00%	Council approval for grant awards in March 21; DfC LoO received and LoO issued to groups; DCOs making contact with all grant recipients; tailored support will be offered to 13 identified through standards checklist	
		Community groups are supported to develop and deliver local services		% success rate	90%	88%	97.78%		
		Community groups are resourced to bring about positive change in their communities Community groups are skilled at sourcing and securing funding to deliver services	1.3 Skilled & Confident Fundraising Strategies	% claim rate	100		0.00%	5 one to one funding clinics held via Zoom with 14 groups receiving support to be collated at year end	
				# groups receiving tailored 1-1 support	13	9	69.23%		
				# workshops held	3	1	33.33%		
	Reinvigorate programme for Council Community Centres	Community centres provide hubs for community activity Communities are able to bring about social change residents are able to participate in activities that support mental wellbeing and address isolation and loneliness	1.4 Reinvigorate programme for Council Community Centres	% groups that levered in additional funding as a result of support	80%		0.00%	at planning stage;	
				# activity programmes	3		0.00%		
				# local community collaborative projects undertaken	3		0.00%		
				# uses of Council centres	64104		0.00%		
				# regular groups using centres	228		0.00%		
Support Programme for Community operated Council owned centres	Community centres provide hubs for community activity Communities are able to bring about social change residents are able to participate in activities that support mental wellbeing and address isolation and loneliness	1.5 Support Programme for Community operated Council owned centres	Community Centres Strategy completed	1		0.00%	Agreement to be updated with amended term and updated maps to go to Oct L&P 3 meetings held for community gps operating centres with SWB to update current arrangements for Council centres progress delayed due to temporarily vacant post		
			# groups receiving support to operate community centres	7	7	100.00%			
			# uses of centres		0	#DIV/0!			
			# groups using centres		0	#DIV/0!			
			# Shared Management Agreements in place	7	7	100.00%			
Good Practice in operating community facilities	community groups are aware of and put in place good practice in relation to operating community facilities community operated centres provide hubs for community activity residents are able to participate in activities that support mental wellbeing and address isolation and loneliness	1.6 Good Practice in operating community facilities	# Community Centre forum meetings	6	3	50.00%			
			# groups receiving mentor support	15	1	6.67%			
			# mentor support hrs provided	90	5	5.56%			
			% groups that found support useful	1	1	100.00%			
			% gps that are better informed	100	100	100.00%			
			% gps that will change their practices as a result	100	100	100.00%			
Communication and sharing of information	Increased confidence, skills and knowledge within communities Communities are supported to bring about positive change	2.1 Communication & Sharing of Information	# groups registered on CVS register	350	333	95.14%	registration function now available on Council website; promotion actions planned for incoming monthongoing - 70+ new groups registered		
			# social media posts	100	68	68.00%			
			# mailouts of information to CVS register	150	195	130.00%			
Communities connecting and sharing good	Communities are able to recognise and build on their existing skills, knowledge and expertise	2.2 Communities Connecting &	# networking events	24	11	45.83%	Roe Valley Comm Network meetings; Volunteers Week event; networking sessions for groups supporting vulnerable people and for groups providing youth		
		# participants	240	125	52.08%				

Connected Communities	practice	Communities are able to recognise and build on their existing skills, knowledge and expertise	Connecting & Sharing Good Practice	% participants who found events useful	100%	95%	95.00%	
				# participants who made useful contacts	100%	95%	95.00%	
	Community Engagement Platform for voluntary and community groups in the Borough in association with Community Planning	Communities are supported to take action on common concerns and interests Organisations work together to affect change	2.3 Community Engagement Platform for Causeway Coast and Glens	# events	3		0.00%	planning in place to set up meeting
				# participants	45		0.00%	
				% participants who found events useful	100%		0.00%	
	Connecting communities to Council	Communities are supported to bring about positive change Improved partnership working between council, other agencies and local communities;	2.4 Connecting Communities to Council	# events	4	3	75.00%	2 sessions with Env Resources for grant and info sessions around sustainable approaches to food; undertaking engagement piece for SWB re future of Limepark Playing Fields in Armooy
				# participants	48	27	56.25%	
				# Council service areas participating	3	2	66.67%	
				% people who found events useful	100%	100	100.00%	
	Collaborative approaches to community issues	Increased skills in advocacy and influencing within communities	2.5 Collaborative approaches to community issues - ongoing connecting with statutory and other agencies to promote collaborative multi-agency approaches to addressing community issues	# partnerships participating in	8	6	75.00%	NIHE Interagency Meetings x 4 areas; Children & Young Peoples Strategic Partnership; COAST; MDT; Loneliness Network; work underway in pilot multi-agency PB localised community planning project in Rasharkin
	Promote and celebrate Volunteering	strengths, skills and assets in communities are identified volunteers are celebrated and supported The organisational development of groups is strengthened and developed	2.6 Promote and celebrate Volunteering	Volunteer Week event	1	1	100.00%	Volunteer Week event and distribution of 75 packs and certificates; 45 participated in online afternoon event; social media promotion planning underway with Volunteer centres for an initial workshop to promote volunteering hosting opportunities within Council depts
				# participants	50	45	90.00%	
				succession planning workshops	2		0.00%	
				employer supported volunteering opportunities Volunteering placements in Council	1 5	 1	 20.00%	
Community Festivals Fund - grant programme	increased participation in community activity communities celebrate their culture, heritage and assets Increased confidence and skills within communities	2.7 Community Festivals Fund - grant programme	# applications awarded	30	20	66.67%	2 rounds of CFF; 30 applications scored; 20 successful. £28,460 awarded; 2 Covid H&S sessions held; attended by 32 people; Events Guide currently being updated with Events & EH	
			% application success rate	85%	66.67%	78.44%		
			% claim rate	100%		0.00%		
Contract secured for Provision of Generalist Advice Service for the Borough	Improved community access to effective, appropriate, approachable, timely and accurate advice and information services	3.1 Provision of Generalist Advice Service	# enquiries dealt with	30000	19026	63.42%	91.48% enquiries relating to benefits; 76.74% enquiries by telephone; 18% by email; 28% by appointment; promotional campaign underway through social media and flyer printing	
			# locations for one to one advice	7	2	28.57%		
			# additional income secured in Borough	#####	9,156,186	91.56%		
Supporting Neighbourhood Renewal initiatives in Coleraine and Limavady NR areas	Increased ability of disadvantaged communities to articulate need Improved partnership working between council, other agencies and local communities; Social and economic development and promotion of a long-term, integrated systems approach to developing and achieving vibrant communities	3.2 Co-ordination of Neighbourhood Renewal Partnerships	# groups supported	16	16	100.00%	uniform exchange scheme undertaken in Coleraine	
			# collaborative projects supported	3	1	33.33%		

Fair & Inclusive Communities	Anti-Poverty Steering Group and Action Plan	Positive change for individuals and groups within the community particularly those who are excluded or marginalised Organisations work together to affect change Improved partnership working between council, other agencies and local communities;	3.3 Anti-Poverty Steering Group and Action Plan	# stakeholders participating in partnership	12	12	100.00%	monthly meetings continuing; action plan updated for 21-22; ToR being updated for Wraparound project; Food & essential Supplies Grant opened and 32 applications received; 24 successful with an amount of £ 54,491 awarded; further communications campaign being developed; Wraparound project commissioned and due to appoint consortium
				# AP stakeholder meetings and events	15	7	46.67%	
				# collaborative projects undertaken	3	2	66.67%	
				# grants awarded	25	24	96.00%	
				# value of grants awarded	£75,000	£ 54,491.00	72.65%	
	Social Inclusion Grant and actions that address loneliness and isolation	communities are supported to reach out to those who are isolated communities take collective action to improve quality of life	3.4 Social Isolation & Loneliness	# grants awarded	18	15	83.33%	LoO issued to 15 groups; initiative being planned with Loneliness Network to support older peoples groups support members back to activities
				# social inclusion activities supported	20	15	75.00%	
				# Loneliness Network collaborative projects undertaken	3	2	66.67%	
	3.5 Local community collaboration and participation	Communities take collective action to improve the quality of their own lives abnd the communities in which they live Communities are supported to bring about positive change	3.5 Local community collaboration and participation	# collaborative projects facilitated supported	3	2	66.67%	Mosside collaboration project completed; engagement exercise being planned for Armo; Participatory budgeting initiative being planned in collaboration with GR, Health Trust and previous PB advisory group in Rasharkin; PB planning underway for collaboration PB project in Bushmills
				# engagement exercises supported	3	1	33.33%	
				# community wide forums supported	2	1	50.00%	
				% groups who thought support was useful	100%		0.00%	

Good Relations

Work Streams	Operational Actions	Outcome	Programme	Performance Measures	Performance Indicators Numbers	PI Numbers Progress to Date	% Target Achieved	Additional Information
1.2 Our Shared Community create a community where division does not restrict life opportunities of individuals and where all areas are open and accessible to everyone	Develop initiatives to engage meaningfully with victims, families and the wider community and explore opportunities for participation in projects that acknowledge the past in a meaningful way and create opportunities to build a positive vision for a shared future.	Shared spaces are welcoming to all	CCG1 - Victims, families and community engagement	Consultation	1	1	100%	Contract awarded 2nd June, research complete. Consultation stage beginning. Meetings took place with 10 individuals representing relevant stakholkder groups. Draft policy, criteria matrix for both stural memorials and naming drafted along with application forms, SLT advised revisions carried out. options paper drafted for council <u>To be incorporated as copuncillor workshop for policy development - taking place 15th September</u> Following up with Oral History project to do QR code for memorial - this will go under CCG8 Museums
				Political Dialogue Project	1	1	100%	
				Victims, families engagement project	1	1	100%	
				Engagement workshops	6	8	133%	Completed July.
				Victims represented	6	6	100%	All victims were represented. £ people died from one family and were represented by 2 people.
				Participant number	6	7	117%	There were more than 7 participants
				Report produced on consensus of structural memorial design, location and wording	1	1	100%	
1.1 Children and Young People	Provide oppurtunities to bring young people together from different community backgrounds	Positive attitudinal change towards people from different backgrounds	CCG2 - Same ball, different game	Schools Engaged	13	12	92%	12 schools recruited for project.
				Target Areas	4	4	100%	
				Participants	400	0	0%	Taking place Oct
				Events	4	0	0%	Taking place Oct
				Finale Event	1		0%	Finale event taking place after Christmas
				# % increase in positive attitude towards people of a different religious background	70%		0%	

1.4 Our Cultural Expression. - To create a community which promotes mutual respect and understanding, is strengthened by its diversity, and where cultural expression is celebrated and embraced	Provide opportunities for primary school pupils and others to meet and engage people from other cultural backgrounds	Positive attitudinal change towards people from different cultural backgrounds	CCG 3 - Exploring Cultural Diversity	Events/Activities	6	3	50%	1 x café culture in conjunction with Causeway multi cultural forum = 78 participants and 1 x refugee week project - 85 participants over 6 workshops and exhibition which attracted 214 online views . Banner from refugee week moved to RVACC and used for photocall for GR week Cultural cookery classes (online) has significant interest - original numbers was 20 had to increase to 30. starts 21st Sept.
				Small World Event	2	2	100%	In planning stages
				Schools Involved	8	7	88%	
				School Workshops	4		0%	
				Number of Workshops in Schools	32	4	13%	
				Mini Pop-up Events	2		0%	
				Participants	600	332	55%	
				# % increase in positive attitude towards people of a different ethnic background	70%		0%	
# % increase in knowledge of different cultures and traditions	70%		0%					

Work Streams	Operational Actions	Outcome	Programme	Performance Measures	Performance Indicators Numbers	PI Numbers Progress to Date	% Target Achieved	Additional Information	
1.4 Our Cultural Expression. - To create a community which promotes mutual respect and understanding, is strengthened by its diversity, and where cultural expression is celebrated and embraced	Provide support to local communities to develop and deliver projects that will provide opportunities to participate in peace building projects at local level.	Create a sense of community belonging	CCG4 - Building a United Community Fund	Groups Funded	4	0	0%	1 application received however submitted to the wrong funding programme. Meeting took place with FU to discuss possible changes to BUCF programme / reviewed and revised application for 2022/23 - continued promotion to encourage applications	
				Participant number	80		0%		
				# % who would recommend participating in a GR programme to others	100%		0%		
				Other groups / initiatives supported (not through grant process)	2		0%		
1.2 Our Shared Community - create a community where division does not restrict life opportunities of individuals and where all areas are open and accessible to everyone	Develop a range of arts and cultural based initiatives to encourage and ensure the use of shared space is accessible to all	Increased use of shared space	CCG 5 - Sharing Our Place	Community Events	3	0	0%	Ongoing engagement with 2 areas and events in planning	
				Areas Involved	5	7	0%		Meetings with a number of areas have taken place and planning activity for Oct / Nov time Magilligan CA and Aghanloo CA
				GR Week Activities	4	6	175%		
				% who believe event played a positive role in bringing people from different backgrounds together	70%	83%		Based only on one event	
				Overall number of participants	1000	167		More initiatives are planned / are in planning	
				Public shared spaces events	2	9	450%	More events because we have had to adapt to smaller events rather than the original larger scale initiatives	

Work Streams	Operational Actions	Outcome	Programme	Performance Measures	Performance Indicators Numbers	PI Numbers Progress to Date	% Target Achieved	Additional Information
1.4 Our Cultural Expression. - To create a community which promotes mutual respect and understanding, is strengthened by its diversity,	Provide opportunities to build an understanding of traditional cultures in Northern Ireland.	Increased respect for cultural identity.	CCG 6 - Hear! Here!	Steering Group Meetings	4	2	50%	Initial invite to first meeting issued. Reps from both backgrounds local as well as arts and museums
				Ulster Scots shared cultural visits, events or initiatives	2		0%	Planned for Lied week, Christmas and Burns night

				# % increase in knowledge of different cultures and traditions	80%		0%	
				% Increase in positive attitude towards people of different religious background	70%		0%	
				Distribution / number received	500		0%	
				NH100 Arts competition exhibition online and via social media	200	599	300%	200 views online
				Additional activities	3	1	33%	
				% of participants with increased knowledge of other cultural traditions and backgrounds	70%	86%	123%	
				% Increase in positive attitude towards people of different religious background for additional activities	70%	100%	143%	
				% who felt the activity played a positive role in bringing people from different community backgrounds together	70%	100%	143%	
	Develop a new schools events programme aims to build confidence, resilience, citizenship, and raise awareness of the diversity among young people. The programme will help to young people to consider their role in society and promote active engagement in the civic life in the Borough.	Young People feel they can have influence in their local community	CCG 9 - Promoting Youth / Civic Leadershipship	Engagement events for pupils / councillors	3	0	0%	Project reviewed and new project in development stages and planning underway with EA. Finale event to take place March.
Schools participating				12	0	0%		
Panel members including Councillors Participating				12		0%		
				Participants	140		0%	Changed to make more realistic and also include agencies who represent young people
				% increase in positive attitude towards people of different religious backgrounds	70%		0%	
1.2 Our Shared Community - create a community where division does not restrict life opportunities of individuals and where all areas are open and accessible to everyone	Positive media campaign to highlight and promote CCGBC as an area open and welcoming to all.	Increase positive media and promotion of the area as being shared and welcoming	CCG 10 - Positive Media	GR Newsletters produced	9	5	56%	
				Positive news articles in local media	15	11	73%	
				competition to source advertising images	1	1	100%	Underway - Launching GR week
				Competition entries	20		0%	TBC
				Advertising campaign on billboard / adshel	1	0	0%	Underway, adshels and billboards identified throughout Borough. Slight increase in budget for contract to ensure widespread coverage
				Advertising campaign on public transport	1		0%	
				Number open newsletters			0%	
Overall numbers reached			0%					
PCSP								
Work Streams	Operational Actions	Outcome	Programme	Performance Measures	Performance Indicators Numbers	PI Numbers Progress to date	% Target Achieved	Additional Information

Building capacity of the partners to create opportunities for collaborative gain	Provide technical and administrative support and assistance to the PCSP to ensure full compliance with statutory function and that adequate governance arrangements are in place.	PCSP collaborative plan agreed and successfully delivered by partnership	Governance	Levels of attendance and engagement (26 x12 annual meetings inc working groups) Financial and monitoring returns compliant	85%	75	75.00%		
	Support to reconstitute PCSP	Crime issues and anti-social behaviour that matter to local communities are included and addressed within PCSP plan		Public/Private meetings	12	7	58.33%		
	Providing technical guidance & support, inc training to members			Members feel supported in their role	20	20	100.00%		
Engagement of local community and police	Media engagement - Deliver PR & campaign programme to a wider audience through traditional media, social media and targeted themed media campaigns	Increased awareness PCSP	Campaigns	Social Media Posts	13	25	192.31%		
				Social Media Positive Responses	1500	850	56.67%		
	Submission of reports as required by the Policing Board	Advocate for Police (cultural of lawfulness)		Posts Generating Reach	2000	1620	81.00%		
				Media campaigns	4	2	50.00%	Aims, CIP	
Anti-Social Behaviour	Programme of events, initiatives and projects to address Community Safety priorities	Reduced Anti-Social Behaviour in communities across CC&G	Graffiti Project	Graffiti Removed	10	6	60.00%		
				Referrals Removed within 48hours	10	12	120.00%		
				% of local community satisfied with graffiti removal	10	10	100.00%		
Early Intervention			Educational Safety	Offered to all post primary schools	18	18	100.00%		
				No of Schools who took up offer	18	18	100.00%		
				Causeway Response Network (ASB)	Forum Meetings	8	12	150.00%	
				Incidents-referred	4	3	75.00%		
				Agencies Engaged	4	16	400.00%		
				Referred Incidents Resolved	4	4	100.00%		
				no of Grants	55	23	41.82%		
				Groups Applied	55	23	41.82%		
Drug and Alcohol, Related Crime	Raise awareness and understanding of the reality of RTCs in order to promote road safety	Reduced Anti-Social Behaviour in communities across CC&G	Inter-agency	Networking Mtg (360)	4	4	100.00%		
				Rapid Bins	Installed throughout CC&BC	7	2	28.57%	
				Campaigns Promoting bins & location	1	2	200.00%		
				RTC Demonstrations/2 fast2soon	Presentations/events	10	6	60.00%	
				Young People Engaged	2500	350	14.00%		
Target drivers risk of engaging with ASB drivers	Pilot project completed on new driver safety initiative	Reduced risk of young people coming into contact with criminal justice system across borough	Drive for Life	Road Safety NI	1000	1000	100.00%	booklets this year as no quiz possible	
				Participants - schools	18	18	100.00%		
				% participants reporting learning new information	100	100	100.00%		
				% participants reporting changed attitudes to driving behaviour	70	70	100.00%		
Risk Awareness and Danger Avoidance experience at the interactive centre to increase awareness of risk creating likely to lead to contact with the criminal justice		Reduced anti-social behaviour across CC&G	Community intervention support programme	Support Meetings (DPE)	25		0.00%		
				Referrals	25		0.00%		
				People Engaged	25		0.00%		
				Good News Stories	15		0.00%		
			Temporary Speed Identification	Deployments across CC&G	24	28	116.67%		
				Referrals from the Community	24	37	154.17%		

	Early intervention through information sharing, co-ordinated intervention and coherent service provision to reduce vulnerability to crime as victim or perpetrator.	Reduced abuse of alcohol and drugs across borough Reduced anti-social behaviour in communities across CC&G Directly & indirectly reduces all crimes across CC&G	Support Hub	Reports produced for Community	24	22	91.67%	
				Inter-agency meetings	10	5	50.00%	
				individuals- referred	20	15	75.00%	
				individuals not accepted by Support Hub (signposted directly to relevant organisation)	10	3	30.00%	
				# and % of actions successfully completed by partner organisations	90%		78.00%	
				% of partner organisations attending Support Hub meetings	90%		80.00%	
				reduction in calls to partner organisations from individuals being helped by Support Hub (broken down by relevant organisation)	70%		64.00%	
				# and % of people being helped by Support Hubs who are discharged from the Hub because their needs have been met	90%		82.00%	
				# and % of individuals who leave the Hub of their own volition or are removed from the Hub because of a lack of engagement	20%		3.00%	
Societal Abuse	Improve security for individuals experiencing stalking or domestic abuse	Reduced physical, mental, financial and cyber abuse in local communities	Societal Abuse- Domestic Abuse Equipment	Victims Supported	40	23	57.50%	
				Hours of Support	1320		0.00%	end of year report
				victims supported to access additional support services	100%	1	100.00%	708 Supported
				% who learned about access to other supports	100%		0.00%	
			Criminal Justice Worker	% of users being satisfied by service	100%		0.00%	
				victims supported	100		0.00%	end of year rept
				victims support through court process	15		0.00%	
				victims supported to access additional support services	15		0.00%	
			Domestic Abuse Extra Support	people provided with any equipment	30		0.00%	
				% of users reporting the service was useful	90%		0.00%	
				% of users who felt safer because of the equipment	90%		0.00%	
				People Engaged	5000		0.00%	due in february
Cyber Safe	awareness raising initiatives/sessions	50		0.00%				
	of attendees on training programmes & awareness raising initiatives/sessions	1700		0.00%				
	Events	4		0.00%	1 event			

Fear of Crime	Reduce fear of crime amongst the elderly and vulnerable	Reduced fear of crime across rural and urban communities in borough especially among elderly and vulnerable residents	Alive & Well	Attendance	500		0.00%	150 people		
				% people more likely to report crime to the police	90		0.00%			
				number of visits	250			120 visits		
	Reduce fear of crime foster community spirit and improve local environments.			Neighbourhood Watch	Schemes maintained and re-accredited within Neighbourhood Watch	60	60		100.00%	
					Co-ordinator meeting/Support	10	3		30.00%	
					News;letters Distributed	3	1		33.33%	
				Rural & Urban Crime	crime prevention events/interventions	10	1		10.00%	
					property marking kits issued	100	30		30.00%	
				Disability programme based on services users needs	Programmes Developed	1			0.00%	ngoing
				Confidence in Policing consultation	plan produced on time	1	1		100.00%	
					community partners who believe the consultation process engenders confidence in policing	16	12		75.00%	