

<b>Title of Report:</b>	<b>Causeway Coast and Glens Community Plan Update</b>
<b>Committee Report Submitted To:</b>	<b>Corporate Policy and Resources Committee</b>
<b>Date of Meeting:</b>	<b>26 October 2021</b>
<b>For Decision or For Information</b>	<b>For Information</b>

<b>Linkage to Council Strategy (2021-25)</b>	
Strategic Theme	Leader and Champion
Outcome	Establish key relationships with strategic partners to deliver our vision for this Council area
Lead Officer	Head of Policy and Community Planning

<b>Budgetary Considerations</b>	
Cost of Proposal	
Included in Current Year Estimates	<b>YES/NO</b>
Capital/Revenue	
Code	
Staffing Costs	

<b>Screening Requirements</b>	Required for new or revised Policies, Plans, Strategies or Service Delivery Proposals.		
Section 75 Screening	Screening Completed:	Yes/No	Date:
	EQIA Required and Completed:	Yes/No	Date:
Rural Needs Assessment (RNA)	Screening Completed	Yes/No	Date:
	RNA Required and Completed:	Yes/No	Date:
Data Protection Impact Assessment (DPIA)	Screening Completed:	Yes/No	Date:
	DPIA Required and Completed:	Yes/No	Date:

## **1.0 Introduction**

- 1.1 The Community Plan is a long-term plan (from 2017 to 2030) based on sound, robust evidence with a focus on improving social, economic and environmental well-being and contributing to sustainable development.
- 1.2 The Community Plan is a strategic planning tool for the Causeway Coast and Glens area and it is the key over-arching framework for partnerships and initiatives in the Council area. It is not seen as an additional or parallel process to structures already in place.
- 1.3 Phase 1 of the community planning process was the development of a Strategic Framework for the Community Plan. This document was finalised in April 2017 and officially launched in June 2017. It outlines the high-level outcomes identified for the Causeway Coast and Glens area based on an extensive public consultation process and a statistical analysis of the area.
- 1.4 Phase 2 of the community planning process was the development of a comprehensive Delivery Plan in 2018 which put in place 44 practical actions and activities to achieve the outcomes identified in the Strategic Framework.
- 1.5 Phase 3 of the community planning process put in place mechanisms to monitor and report on performance against the Community Plan objectives/outcomes. An Outcomes Based Accountability (OBA) process is utilised to monitor and report on performance with Action Leads using report cards to provide information on the following areas in relation to each of the actions within the Delivery Plan:
  - What did we say we would do?
  - How much did we do?
  - How well did we do it?
  - Who is better off?
- 1.6 The Community Planning Partnership undertook a review of its Delivery Plan in 2020 and this revised Delivery Plan was approved in December 2020. The Delivery Plan now includes 34 actions.

## **2.0 Progress on Delivery Plan - Quarterly Summary of Progress Report (copy attached)**

The monitoring and reporting process used by the Partnership requires quarterly reports to be submitted by Action Leads and these are then reported on by the four thematic leads to the next Partnership meeting. A summary report is circulated to all Partnership members on progress in relation to the 34 actions contained in the Delivery Plan and a copy of this summary report for the period July to September 2021 is attached for your information.

### **3.0 Anti-Poverty Interventions (Delivery Plan Action 4)**

A Stakeholder Steering Group has been set up to progress this action in relation to anti-poverty interventions. The Steering Group is led by the Council and meets bi-monthly with a wide range of organisations involved including five Community Planning Partners.

A detailed Action Plan has been developed and put in place by the Steering Group which outlines actions under five objectives and indicates the lead agency whose role will be to lead on the implementation of this action. Alongside this, a range of partners are identified, and where applicable and available, a budget. Performance measures for each action are included which have been developed using the outcomes-based accountability methodology.

The Action Plan includes specific actions under themes such as:

- Collaboration and Partnership
- Access to Food and Essential Items
- Fuel Poverty
- Financial Inclusion
- Employability and Skills.

### **4.0 Community Plan Statement of Progress**

4.1 The legislation (Local Government Act NI 2014) requires that the Community Planning Partnership must make arrangements to monitor progress against meeting the outcomes of the Community Plan and the effectiveness of actions taken to achieve those outcomes.

4.2 The community planning process has in place mechanisms to monitor and report on performance against the Community Plan outcomes using an Outcomes Based Accountability (OBA) approach. This provides information on the following in relation to each of the 34 actions within the current Delivery Plan:

- What did we say we would do?
- How much did we do?
- How well did we do it?
- Who is better off?

4.3 The legislation also requires that the Community Planning Partnership reports to the public on progress by way of a published statement, highlighting outcomes achieved and actions taken. This Statement of Progress has to be published once every two years and the first Statement of Progress for Causeway Coast and Glens Community Plan was published in November 2019.

- 4.4 The second Statement of Progress has now been prepared and was considered by the Community Planning Partnership at its meeting on 13<sup>th</sup> October 2021. The proposed contents of the Statement of Progress were approved in principle by the Community Planning Partnership at this meeting.
- 4.5 The document will contain information on current performance against the population indicators identified in the Community Plan, along with a wide range of “Good News Stories” which highlight the valuable partnership work being undertaken across the Causeway Coast and Glens area as a result of community planning. In addition, the document will contain a detailed report card for each of the 34 actions.
- 4.6 The Statement of Progress is now being finalised and will then be signed off by the Community Planning Action Steering Group before being published in November 2021. It is proposed to publish this document via the Community Planning section of the Council’s website and promote it using press releases, social media, etc.

# Causeway Coast and Glens Community Plan Delivery Plan 2020

## Summary of Progress

Quarter (3) July to September 2021

<b>Progress Key:</b> This is a self-assessment of how the action is progressing:	<b>Action Numbers</b>
<b>Red:</b> Significant issues have arisen which have stopped or significantly impacted on progress	<b>6, 15, 16 &amp; 33</b>
<b>Amber:</b> There are some emerging issues which are affecting progress	<b>5, 9, 10, 14, 17, 19, 22, 23, 25, 27, 28, 30, 31 &amp; 32</b>
<b>Green:</b> Delivery is in line with agreed outcomes and progress is being made.	<b>1, 2, 3, 4, 7, 8, 11, 12, 13, 18, 20, 21, 24, 26, 29 &amp; 34</b>
<b>Grey:</b> Completed Actions	<b>20</b>

## Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

Please note that this document contains an abstract taken from each of the 34 Action Report Card Updates provided by the Action Leads which includes an Outcomes Based Approach (OBA):

What did we say we would do?	How much did we do?	How well did we do it?	Who is better off?
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### Health & Wellbeing Actions 1-8

	Health & Wellbeing	Action Steering Group (ASG) Lead Pat Smyth HSCB		
	Population Outcome:	All people of Causeway Coast and Glens will contribute to and benefit from a healthy, connected and safe community that nurtures resilience, promotes respect and supports everyone to live together		
	Intermediate Outcomes:	<ol style="list-style-type: none"> <li>1. All people of the Causeway Coast and Glens benefit from improved physical health and mental well-being</li> <li>2. Our children and young people will have the very best start in life</li> <li>3. All people of Causeway Coast and Glens can live independently as far as possible and access support services when they need it</li> </ol>		
Action No.	Brief Description	Action Lead	Organisation	Progress
1	<b>Participation in Physical Activity</b> - Increase opportunities (both indoor and outdoor) for participation in physical activity / wellbeing	<b>Roger Downey</b> Sport & Wellbeing Manager / <b>Conor Cunning</b> Sport NI	Causeway Coast & Glens Borough Council Sport & Wellbeing / Sport NI	<p>Sessions well received as part of initial return to summer recreation programming as part of ongoing Covid recovery</p> <ul style="list-style-type: none"> <li>1319 participants from June to September</li> <li>527 women and girls</li> <li>51 participants with a disability</li> <li>330 participants from areas of greatest need</li> <li>197 sustained participants</li> </ul>

## Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

	<p>initiatives and to promote enjoyment of the natural environment of Causeway Coast and Glens.</p>		<p>Programme of Activity</p> <p>34 Courses delivered across Borough as part of summer recreation programme totalling 170 Sessions</p> <p>34 courses delivered included football, hockey, tennis, judo, athletics, gymnastics, open water swimming and netball amongst other sports.</p> <p>Autumn Recreation programming commencing Monday 20<sup>th</sup> September delivering SD club across the Borough to include, gymnastics, football, racket sports, hockey, walking, keep fit and inclusive activities.</p> <ul style="list-style-type: none"> <li>• 100% of participants enjoying taking part in sport / physical activity</li> <li>• 5% of participants becoming members of sports clubs</li> <li>• 50% of participants engaging in sport / physical activity on their own / non-club setting</li> </ul> <p>Quarter activities followed continuing easing of restrictions in sport and physical activity. This quarter's focus was to reintroduce the summer recreation programming throughout the borough.</p> <p>All sessions provided participants with content to promote healthier lifestyles and to get active again following lockdown.</p> <p>Inclusive cycling programmes offered at JDLC disability hub in July and August with further programming planned for Sept onwards.</p> <p>NB: 40% decrease in participation numbers from June 2021 - summer recreation programme was delivered more streamlined this year to</p>
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## Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				reintroduce the programme after missing 2020 and target the specific 5 -15 years age category
2	<p><b>Age Friendly Initiatives</b> - the delivery and implementation at Local Government level of a Regional Northern Ireland Age Friendly Programme for the resident population of Causeway Coast and Glens.</p>	<p><b>Roger Downey</b> Sport &amp; Wellbeing Manager</p>	<p>Causeway Coast &amp; Glens Borough Council Sport &amp; Wellbeing</p>	<p><b>Application to World Health Organisation approved. Age-Friendly Causeway now a member of the WHO Global Network for Age-Friendly Cities and Communities.</b></p> <p><b>Application to the UK Network of Age-Friendly Communities approved. Age-Friendly Causeway now a member of the UK network.</b></p> <p>Launch of Age-Friendly Charter with Mayor of CC&amp;G BC undertaken in September 2021.</p> <p>Report detailing the proposed structure of the Age-Friendly Programme approved at August L&amp;D Committee and Full Council meeting in September 21.</p> <p>Stakeholder meetings with proposed membership of Age-Friendly Forum and Age-Friendly Alliance completed.</p> <p>Baseline mapping process -Agreement that procurement of suitably qualified consultants will be undertaken to progress this element of the programme.</p> <p><b>Linking in with other Community Planning Partnerships / Actions:-</b></p> <ul style="list-style-type: none"> <li>• Age-Friendly Coordinator joined the steering group of the Community Planning Causeway Loneliness Network.</li> <li>• Age-Friendly Coordinator to join Community Planning Dementia Action Group when next meeting is convened.</li> <li>• Age-Friendly Coordinator joined the Community Planning Transport Working Group.</li> </ul>

## Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<p><b>Age Friendly Cycle</b></p> <p><b>1. Engage and understand</b></p> <ul style="list-style-type: none"> <li>- Committee/working/steering group</li> <li>- Participatory assessment</li> <li>- Create a baseline profile</li> <li>- Disseminate findings</li> <li>- Gain political commitment</li> </ul> <p><b>2. Plan strategically</b></p> <ul style="list-style-type: none"> <li>- Unite partners with common vision</li> <li>- Analyse strengths and weaknesses</li> <li>- Develop strategy</li> <li>- Get approval</li> <li>- Define responsibilities</li> </ul> <p><b>3. Act and implement</b></p> <ul style="list-style-type: none"> <li>- Create action plan</li> <li>- Consult existing plans</li> <li>- Secure support and resources</li> <li>- Implement plan</li> <li>- Scale up successful action</li> </ul> <p><b>4. Evaluate</b></p> <ul style="list-style-type: none"> <li>- Monitor progress</li> <li>- Make outcome and impact evaluation</li> <li>- Sustain and improve action</li> <li>- Exchange (inter)nationally</li> </ul> <p>Age Friendly Programme in Causeway Coast and Glens is currently at Stage 1 of the programme cycle. Development and delivery of appropriate health initiatives will mostly be undertaken from Stage 3 of the programme onward.</p> <p>NB. Some programming and service delivery is intended in this financial year.</p>
<b>3</b>	<p><b>Loneliness Network-</b> Establish a Loneliness Network for Causeway -work together to increase</p>	<p>Chair of Causeway Loneliness Network - TBC / <b>Yvonne Carson</b> Health &amp;</p>	<p>COAST Causeway Older Active Strategic Team / Northern Health &amp;</p>	<p>Causeway Loneliness Network provides a supportive environment for members and increased confidence to source information/services.</p> <p>45 Network Members (organisations) now involved with increased knowledge about loneliness and effects: increased knowledge about available services and increased feelings of support - provision of accessible loneliness training.</p>

## Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

	<p>opportunities for socialisation and to reduce the risk of / tackle loneliness across the generations.</p>	<p>Wellbeing Team NHSCT <b>Bronagh McCrory</b> Causeway Loneliness Network</p>	<p>Social Care Trust</p>	<p>Causeway Loneliness Network provides a supportive environment for members and increased confidence to source information/services - Increased knowledge about loneliness per se; Increased knowledge about available services; Increased feelings of support; Service Users involved; Better connections to services; Availability of funding stream has enabled more services; Increased feeling of connectedness to the local community/support.</p> <p>Loneliness Network meeting - 20 attended with Lorraine Conlon from the Dept. of Health as main speaker.</p> <p>Forum of Loneliness Networks in the Northern area now established, maintaining linkages with other Locality Loneliness Networks in the Northern area to share ideas and learning. Also implement objectives within the forthcoming Northern Area Loneliness Framework.</p> <p>Planning for a digital inclusion pilot project in partnership with the Community Navigator Project for 50 years+ with 8 participants.</p> <p>Young People's project progressing with 20 participants from the Simon Community, Mae Murray Foundation and the YEAR Project.</p> <p>Loneliness Network Activity Programme Funding launched 17<sup>th</sup> September. Projects addressing Loneliness will be considered up to £500.</p> <p>Impacts: Enhanced partnership working; Increased networking opportunities; Promotion of support; Friendships formed; Reduction in feelings of isolation for people that engaged in projects; Better connectedness to community for participants; Improvement in connectivity for participants; Participants largely felt that they were better off.</p>
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## Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<p>Bringing together of voluntary community and statutory organisations to tackle loneliness across all age groups.</p> <p>Increased awareness and knowledge of loneliness across Causeway Loneliness Network group members and increased knowledge including access to current research, webinars etc.</p> <p>Organisations have increased access to information, services, activities and training for their service users.</p> <p>Comments (<i>Digital Inclusion Project</i>):</p> <p><i>“This is a great opportunity, delighted to have been given the opportunity to take part in this programme”</i></p> <p><i>“We are very happy with the pictures we have taken and we have very much enjoyed taking part in the project”</i></p>
4	<p><b>Anti-Poverty Initiatives</b> - develop, lead, implement and support interventions which tackle poverty, including food, fuel and financial poverty and respond to local need with a particular emphasis on</p>	<p><b>Louise Scullion</b> Community Development Manager</p>	<p>Causeway Coast &amp; Glens Borough Council Community Development</p>	<p><b>How much did we do?</b></p> <p>6 Meetings of <b>Anti-poverty Stakeholder Steering Group</b> (3 of which during reporting period Jul-Sep) with 10 community and voluntary sector partners and 8 statutory</p> <p><b>Anti-Poverty Action Plan</b> produced with 5 overarching strategic aims and a series of timebound collaborative actions</p> <p>5 <b>collaborative projects</b> undertaken from Action Plan</p> <ol style="list-style-type: none"> <li>i. Pilot Wraparound Support Service</li> <li>ii. Digital Referral platform in place</li> <li>iii. Mixed media Communications campaign delivered – bus shelters, pdf leaflet, hard copy leaflet, social media campaign</li> <li>iv. Sharing good practice and ‘Where to turn’ webinar</li> <li>v. <b>Wraparound Support Project</b> with Collaboration Agreement in place between established foodbanks, social supermarkets and advice centres</li> </ol>

## Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

	vulnerable communities.			<p>- <b>143</b> people receiving foodbank support were signposted or provided with other linked services around financial education and resilience (advice services incl money management, budgeting, debt advice, benefits checks etc and social supermarket).</p> <p><b>7 grant programmes</b> delivered which funded <b>137 community and voluntary organisations</b> to deliver <b>294 projects targeting food insecurity, fuel poverty and isolation and loneliness</b> with <b>37,488 beneficiaries</b></p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 40%;"></th> <th style="width: 20%;">No. of projects funded</th> <th style="width: 40%;">Value of projects funded</th> </tr> </thead> <tbody> <tr> <td>Community Support Fund Tranche 1</td> <td style="text-align: center;">50</td> <td style="text-align: right;">£84,017.98</td> </tr> <tr> <td>Community Support Fund Tranche 2</td> <td style="text-align: center;">48</td> <td style="text-align: right;">£129,952.79</td> </tr> <tr> <td>Community Support Fund Tranche 3</td> <td style="text-align: center;">51</td> <td style="text-align: right;">£187,590.80</td> </tr> <tr> <td>Food Partnership Fund</td> <td style="text-align: center;">4</td> <td style="text-align: right;">£20,000</td> </tr> <tr> <td>Food &amp; Essential Items Fund</td> <td style="text-align: center;">53</td> <td style="text-align: right;">£101,420.25</td> </tr> <tr> <td>Volunteering Support Fund</td> <td style="text-align: center;">72</td> <td style="text-align: right;">£32,305</td> </tr> <tr> <td>Warm Well &amp; Connected Fund</td> <td style="text-align: center;">16</td> <td style="text-align: right;">£32,000</td> </tr> <tr> <td><b>TOTAL</b></td> <td style="text-align: center;"><b>294</b></td> <td style="text-align: right;"><b>£587,287</b></td> </tr> </tbody> </table>		No. of projects funded	Value of projects funded	Community Support Fund Tranche 1	50	£84,017.98	Community Support Fund Tranche 2	48	£129,952.79	Community Support Fund Tranche 3	51	£187,590.80	Food Partnership Fund	4	£20,000	Food & Essential Items Fund	53	£101,420.25	Volunteering Support Fund	72	£32,305	Warm Well & Connected Fund	16	£32,000	<b>TOTAL</b>	<b>294</b>	<b>£587,287</b>
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## Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

			<p>New grant programme developed <b>Sustainable Food &amp; Essential Supplies Grant Programme</b> – launched in September 2021 with budget of £76K for und with the purpose of supporting a more sustainable approach to tackling food insecurity and access to other essential supplies as a follow up to the emergency funds last financial year.</p> <p>Procurement is underway for <b>Wraparound Support Service</b> has been commissioned over the winter period until 31<sup>st</sup> March 2022.</p> <p><b>How well did we do it?</b></p> <ul style="list-style-type: none"> <li>• 100% of community partnerships established within agreed timescales</li> <li>• 100% of stakeholders reporting that they were satisfied with the quality of the engagement by the partnership–</li> <li>• 93% of people who were provided with information on financial wellbeing services that were satisfied with the information</li> <li>• 95% of people who were provided with information on financial wellbeing services that felt they were treated well</li> <li>• 91% of people who were provided with information on financial wellbeing services that felt the advice helped them</li> </ul> <p><b>Who is better off?</b></p> <p>As a result of the direct interventions and grant programmes there was:</p> <ul style="list-style-type: none"> <li>• Increased direct food and essential items provision to vulnerable people</li> <li>• More people in fuel poverty had access to support for fuel over the winter</li> <li>• People are less isolated, emotionally supported and connected into their community and relevant supports</li> <li>• Improved food infrastructure</li> </ul> <p>As a result of the collaborative approach there is improved:</p> <ul style="list-style-type: none"> <li>• Peer support to voluntary service deliverers</li> <li>• Increased collaborations/partnerships that will continue to provide holistic outcomes for those vulnerable in food need</li> </ul>
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## Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

			<ul style="list-style-type: none"> <li>• Increased awareness of local services</li> <li>• Increased quality and recognition of volunteering during the COVID pandemic response</li> <li>• Improved data collection to inform the local community/strategic planning</li> </ul> <p><b><u>Wraparound Support Pilot Project</u></b></p> <ul style="list-style-type: none"> <li>○ 95% of clients reported that they were making better financial decisions as a direct result of the intervention</li> <li>○ 94% of clients reported that they felt more in control of their finances as a direct result of the intervention</li> <li>○ 98% of clients reported that they had improved budgeting skills as a direct result of the intervention</li> <li>○ 100% of clients reported that they now had more disposable income as a direct result of the intervention</li> <li>○ 94% of people reported feeling better connected after engaging with the Social Supermarket</li> <li>○ 92% of people reported feeling better supported after engaging with the Social Supermarket</li> <li>○ 90% of people felt more resilient after engaging with the social supermarket</li> <li>○ 96% of people felt that they had increased their capacity (skills, knowledge and/or confidence) after engaging with the social supermarket</li> </ul> <p><i>Case Study - Causeway Foodbank</i></p> <p><i>‘Causeway Foodbank has always recognised that the provision of emergency food to people in financial crisis must be accompanied with support services that deal with the underlying root issues of food poverty. The CC&amp;G Wrap Around Pilot has developed an effective collaborative partnership where Foodbanks refer clients to specialist support services with confidence that they will get the help they need....’</i></p> <p><i>Case Study – a foodbank service user</i></p> <p><i>“....I just found it so difficult to fill out the forms and I was embarrassed to say so. When the foodbank contacted the Advice team for me it just made it so much easier. Someone rang me back and helped me to complete the form and explained what would happen next. I am</i></p>
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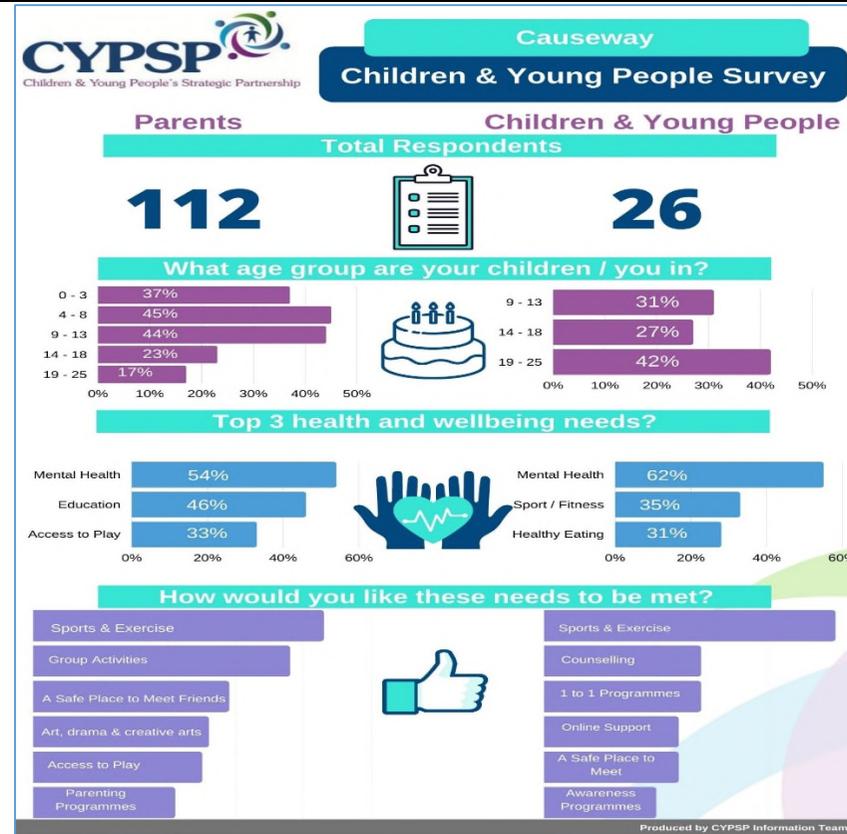
## Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<p><i>really pleased at how easily the foodbank people made for me to get the advice and support I needed.”</i></p> <p><i>Case Study - Limavady Volunteer Centre “The pilot has allowed the Limavady Volunteer Centre and the Limavady Social supermarket to develop a new supported volunteer scheme. This means that as part of the person’s transition from membership of the social supermarket members can choose to join a supported volunteer programmes within the Volunteer Centre. The incentive of continued access to the social supermarket is enough of an incentive to encourage members to sign up to this additional programme which ensures that the client and their family group continue to receive developmental support as they find their new path. So far three of the supported volunteers who migrated to the supported volunteer scheme from the Social Supermarket have gained employment for the first time....”</i></p> <p><i>Case Study - Ballycastle Foodbank</i></p> <p><i>“As a co-ordinator of a small foodbank in Ballycastle it has been invaluable to be part of a network and partnership where we feel supported and encouraged to deal with the pressures this last year. The unprecedented need in our community has challenged us all with. The regular meetings, while virtual, have been an excellent way to keep in touch and share with the other partners how we are all dealing with these new ways of working under pressure and increased workloads. Ballycastle Foodbank has benefited greatly from this partnership and trust that it can continue as we all strive to help those in food poverty in our local communities.”</i></p>
5	<p><b>Children &amp; Young People –</b> collaborative working and locality planning across statutory and voluntary sectors in line with Making Life Better</p>	<p>Chair of CYPSP Causeway Locality Planning Group - TBC / <b>Emma McElhone</b> Health &amp;</p>	<p>Causeway Locality Group / Northern Health &amp; Social Care Trust</p>	<p>Supporting Children’s Art week by co-ordinating dissemination of Family Learning Booklets filled with creative activities to inspire, encourage creativity and connection promoting mental health &amp; emotional wellbeing. 182 delivered in the Causeway area.</p> <p>No full partnership meetings due to the summer recess</p> <p>Following gaps identified in the rollout of the PANTS campaign: - childminders</p>

## Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

	<p>proposals for 'Giving Every Child the Best Start in Life' as one of the key Strategic Themes of the NI Public Health Framework. Key long-term outcomes:</p> <ul style="list-style-type: none"> <li>• Good quality parenting and family support</li> <li>• Healthy and confident children and young people</li> <li>• Children and young people skilled for life</li> </ul>	<p>Wellbeing Team NHSCT</p>		<p>- ethnic minority communities</p> <p>On-line survey developed and circulated to capture parenting programmes in NHSCT (delivery of programmes, gaps, challenges and support requirements). Survey is currently live. Results will be broken down to locality areas.</p> <p>3 Incredible Year Accredited Parent/Group leaders from the Causeway area have been nominated for Peer Coaching with Dr Caroline White.</p> <p>24% of parents living in the Causeway area responded to the CYPSP Northern area survey</p> <p>20% of young people living in the Causeway area responded to the CYPSP Northern area survey</p> <p>65 emails sent to members informing of training/funding/events/information of interest to parents, children &amp; young people</p> <p>Organisations working within the Causeway area are better connected and informed of events/training/statistics</p> <p>The top 3 needs of Children/Young People &amp; Parents of emotional wellbeing/physical activity/education have been identified and projects are being planned to meet these needs.</p>
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# Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress



## Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

<b>6</b>	<p><b>Obesity Prevention</b> - To increase uptake of Obesity Prevention programmes and identify and implement new ways to encourage active participation by school aged children.</p>	<p><b>Roger Downey</b> Sport &amp; Wellbeing Manager / <b>Conor Cuning</b> Sport NI</p>	<p>Causeway Coast &amp; Glens Borough Council Sport &amp; Wellbeing / Sport NI</p>	<p>No update in this quarter due to annual summer break in schools.</p>
<b>7</b>	<ul style="list-style-type: none"> <li>• <b>Positive Mental Health</b> - Active participation in the Northern Health &amp; Social Care Trust wide Take Five Working Group – positive mental health initiatives to span schools, workplaces and the community sector.</li> </ul>	<p><b>Hugh Nelson</b> Head of Health &amp; Wellbeing Team /</p>	<p>Northern Health &amp; Social Care Trust - NHSCT</p>	<p>Working within the pandemic has caused delays and challenges due to school life and working life looking very different to normality. As a partnership we have adapted to meet changing demands to allow the work to progress.</p> <p>Successful Making Life Better grants awarded that focus on taking 5 steps to wellbeing:</p> <p>Moyle: 17 successful groups</p> <p>Ballymoney: 10 successful groups</p> <p>Coleraine: 7 successful groups</p> <p>2 schools took part in an engagement workshop for the development of take 5 animations. The key stage 2 children provided valuable feedback on scripts.</p> <p>All successful groups were offered Take 5 bundles of resources.</p>

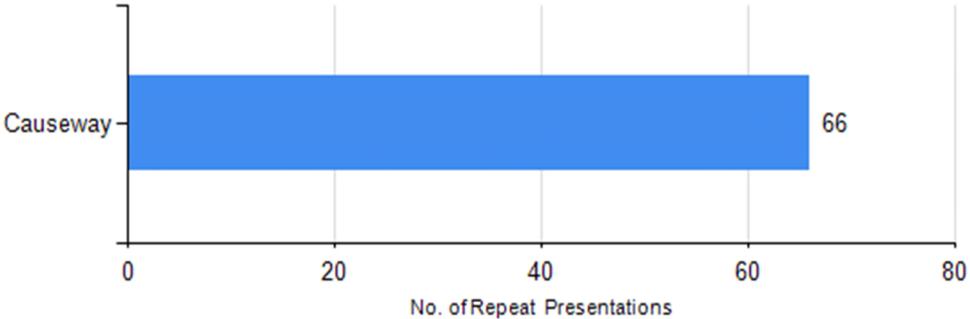
## Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<p>Moyle: 16 community groups and 1 school          Ballymoney: 8 community groups and 2 nurseries          Coleraine: 5 community groups and 2 schools</p> <p>Qualitative questions asked about the animations and feedback taken on board for the final scripts and also for the characters to be used.</p> <p>Schools have linked into Trauma Informed Schools Training, Mental Health First Aid Training and other positive Mental Health training, including first response. This includes a mix of support for their mental health and also to increase their skills to support the children in their setting.</p> <p>Animations: 100% of the Key Stage 2 groups gave overall positive feedback for the scripts. Scripts are due to be created into animations in the next quarter.</p>
8	<p><b>Interagency Cooperation for Homelessness</b> - This Action seeks to promote interagency cooperation to address chronic homelessness in Causeway Coast and Glens alongside Community Planning partners</p>	<p><b>Louise Clarke</b>          Head of Place Shaping North</p>	<p>Housing Executive NI</p>	<p><b>How Much did we do?</b></p> <ul style="list-style-type: none"> <li>● 2020/21 baseline of homelessness established</li> <li>● Number of homelessness presenting and awarded FDA reported and monitored quarterly</li> <li>● Number identified as chronic homeless – data capture tested</li> <li>● Number of repeat homelessness (see section 3a below)</li> <li>● Extent of appropriate signposting activity – Housing Solutions (HSST) implemented locally (see section 3a below)</li> </ul> <p><b>How Well (Quality)</b></p> <ul style="list-style-type: none"> <li>● Chronic Homelessness Report in draft form</li> <li>● Tracking system underdevelopment to allow reporting on repeat / chronic homelessness</li> </ul> <p><b>Data now available:</b></p>

## Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

	<p>and to improve the measurement and understanding of the scale of the problem of chronic homelessness in Causeway Coast and Glens in order to establish a baseline.</p>		<ul style="list-style-type: none"> <li>• Key indicator of Chronic Homelessness - the number of cases of individuals who have had more than one episode of homelessness during the previous 12 months.</li> <li>• Signposting activity for homeless cases</li> </ul> <p><b>Better Off (Impact)</b></p> <ul style="list-style-type: none"> <li>• Percentage of those identified as repeat Homeless cases who have been signposted to support services</li> <li>• Percentage of those identified as Chronically Homeless who have been signposted through Housing Solutions interventions</li> <li>• Percentage of those identified as chronically homeless who have not repeat presented within 1 year of Housing solutions intervention</li> </ul> <p><b>The following indicators are used is Assessing Chronic Homelessness:</b></p> <ul style="list-style-type: none"> <li>•An individual with more than one episode of homelessness in the last 12 months: OR</li> <li>•An individual with multiple (3 or more) placements/exclusions from temporary accommodation during the last 12 months.</li> </ul> <p><b>And two or more of the following indicators:</b></p> <ul style="list-style-type: none"> <li>•An individual with mental health problems</li> <li>•An individual with addictions</li> <li>•An individual that has engaged in street activity, including rough sleeping, street drinking or begging within the last 3 months</li> <li>•An individual who has experienced or is at risk of violence/abuse (including domestic abuse) – risk to self, to others or from others.</li> <li>•An individual who has left prison or youth custody within the last 12 months</li> <li>•An individual who was defined as a looked after child (residential and non-residential care)</li> </ul> <p><b>Repeat Homelessness</b></p>
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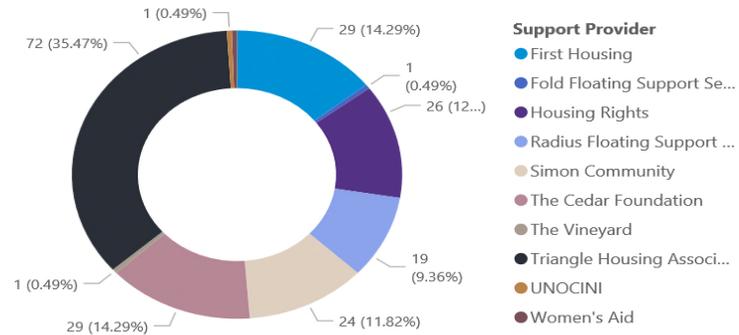
## Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

			<p>Number of Homeless cases who have had more than one episode of homelessness in the last 12 months. For 2020/21 year this figure was 66.</p> <p><b>Repeat Homelessness Causeway 01/04/20 to 31/03/21</b></p> <div style="text-align: center;"> <p><b>No. of Repeat Presentations By Area Office</b></p>  <table border="1" style="margin: 0 auto;"> <caption>Data for No. of Repeat Presentations By Area Office</caption> <thead> <tr> <th>Area Office</th> <th>No. of Repeat Presentations</th> </tr> </thead> <tbody> <tr> <td>Causeway</td> <td>66</td> </tr> </tbody> </table> </div> <p><b>Signposting to Support Services</b>            Number of referrals of Homeless cases to Support Providers 2020/21            Causeway Housing Solutions Team - 188 Support Referrals 2020/21 –            breakdown below:</p>	Area Office	No. of Repeat Presentations	Causeway	66
Area Office	No. of Repeat Presentations						
Causeway	66						

# Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

## Support Referrals

Count of Case ID by Support Provider



## Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

### Community/Community Safety Actions 9-16

	<b>Community/Community Safety</b>	<b>Action Steering Group (ASG) Lead Sergeant Darrell McIvor - PSNI</b>		
	<b>Population Outcome:</b>	All people of Causeway Coast and Glens will contribute to and benefit from a healthy, connected and safe community that nurtures resilience, promotes respect and supports everyone to live together		
	<b>Intermediate Outcomes:</b>	<p>4. <i>The Causeway Coast and Glens area feels safe</i></p> <p>5. <i>The Causeway Coast and Glens area promotes and supports positive relationships</i></p>		
<b>Action No.</b>	<b>Brief Description</b>	<b>Action Lead</b>	<b>Organisation</b>	<b>Progress</b>
9	<b>Multi-Agency Support Hub</b> - to facilitate an interagency approach to reduce risks for vulnerable individuals in the Causeway Coast and Glens	<b>Jonny Donaghy</b> PCSP Manager / Community Planning <b>Sgt Darrell McIvor</b>	Causeway Coast & Glens Borough Council Policing & Community Safety Partnership / PSNI	<p>Cumulative total of 72 individuals have been helped in a number of ways. Some have been supported directly by agencies in the Support Hub others have been signposted to local support groups. In some cases, the statutory bodies have worked together to prevent perpetrators from getting access to vulnerable individuals. The Support Hub is partnering, where appropriate, with other groups throughout Causeway Coast and Glens to help as many people as possible.</p> <p>MS Teams now the preferred method of communication - less time travel and direct access into the various statutory databases.</p> <p><b>How much did we do?</b> (data provided by Hub)</p> <p>17 Support Hub meetings/interventions</p> <p>29 additional referrals, accepted</p>

## Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<p>18 not accepted &amp; sign posted elsewhere 14 good news stories</p> <p><b>How well did we do it?</b></p> <p>34 open actions or interventions now completed (PSNI) 138 actions or interventions now completed (Partners)</p> <p><b>Is anyone better off?</b></p> <p><b>68%</b> of persons of concern who show a decrease in incidents involving them since accepted into the Hub</p>
10	<p><b>Cyber-Safety Partnership</b> - Based on the success of previous partnership working on cyber safety initiatives - to plan and deliver symposium of talks and information concerning cyber safety including the dangers of sexting, grooming, cyber bullying, scams (financial, romantic and emotional) to increase knowledge of the support that is available.</p>	<p><b>Jonny Donaghy</b> PCSP Manager</p>	<p>Causeway Coast &amp; Glens Borough Council Policing &amp; Community Safety Partnership</p>	<p><b>Cyber Safe</b> - Information and awareness raising via various platforms and events specific to the target groups need. Based on the growing success of previous year's cyber safety events, plan and deliver symposium of talks about cyber safety including the dangers of sexting, grooming, cyber bullying, scams (financial, romance and emotional) and increase knowledge of the support that is available.</p> <p>Due to COVID in 2020/21 our programme was delayed so was only completed in Feb/March 2021. This in turn slightly delayed the start of the 2021/22 programme. With Covid-19 restrictions easing the Cyber Working group continues to meet to plan and develop for the year ahead. Training for both teachers, parents and statutory agencies around Cyber Safety continues through webinars and zoom platforms. A larger plan is currently under development in the hope that access to schools will soon be allowed but at this point we are looking at a number of different possibilities to deal with any scenario. Continue to target audiences such as primary school</p>

## Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<p>children, post primary school children, 18-30s age group, 30 – 60 years old 60+, and disability groups.</p> <ul style="list-style-type: none"> <li>• 10 x training sessions offered online</li> <li>• 6 x face-to-face workshops and training events (Covid restricted)</li> </ul> <p>The <b>Digipal</b> website is also currently being revamped and updated and it is hoped that this will be used by the Health &amp; Social Care agencies across NI as a one stop shop for services. Meetings continue with regards developing and progressing this. It is hoped that this will benefit not only communities within the CC&amp;G council area but communities right across the country. Will update on next report.</p> <ul style="list-style-type: none"> <li>• 20K + visits to the Digipal website in the hope that this will steadily increase throughout the year.</li> </ul>
11	<p><b>Community Engagement Platform</b> - Provision of Borough wide inclusive participative engagement platform to connect more voices to local decision-making bodies. Also, a link for service providers to engage widely and regularly across the whole of CC&amp;G, and provide the means for those <i>'who live, work</i></p>	<p><b>Louise Scullion</b> Community Development Manager</p>	<p>Causeway Coast &amp; Glens Borough Council Community Development</p>	<p><u>Community Engagement</u></p> <p>Engagement with the C&amp;V sector continues to be through virtual methods – regular information emails, website news, telephone contact, survey distribution and invitations to Zoom meetings / workshops / Webinar opportunities.</p> <p>There is ongoing cooperation, engagement and partnership working between Council, DfC and other statutory Community Planning Partners and the sector in terms of flexible and responsive community &amp; voluntary response initiatives for the benefit of vulnerable people within the Borough.</p> <p>1 Co-Chair (CEP) providing continued representation for C&amp;V sector on the CC&amp;G Community Planning Strategic Partnership</p>

## Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

	<p><i>and visit</i> the area to 'have their say'.</p>		<p>Reaching out to local C&amp;V sector to become involved in relevant Community Planning actions/delivery.</p> <ul style="list-style-type: none"> <li>• 75% C&amp;V representation in CC&amp;G Community Planning / Action Delivery Partnerships for H&amp;W and Community Themes</li> </ul> <p><u>Youth Engagement</u></p> <p>Project Board for Causeway Youth Voice established and meeting bimonthly.</p> <p>10 virtual meetings held to date – with 2 further meetings held in the reporting period</p> <p>5 Community Planning Partners represented on Project Board and also including 2 Youth Champions (Elected Members CC&amp;G BC) and C&amp;V sector (youth).</p> <p>Weekly virtual Causeway Youth Voice young people’s meetings established – young people have met virtually on 9 occasions in the reporting period.</p> <p>Including 1 face-to-face meeting occurred (Ballymoney Town Hall) / 1 residential camping trip (North Coast).</p> <p>Leadership, citizenship &amp; communication activities including:-</p> <p>Meet the Project Board – virtual ‘Get to Know You’ session based on break out rooms when 15 young people and 11 x Project Board members had small group introductory discussions.</p> <p>Meet the Councillor Event - virtual session when 9 young people and 6 x local Councillors had introductory discussions.</p>
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## Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<p>Migrant &amp; Refugee Small World event c/o Good Relations Team CC&amp;G BC – 13 young people attended 2 youth representatives on the co-design group for the Green Growth Strategy. 1 consultation session carried out with Sport NI - Sport and Physical Activity Strategy.</p> <p>41 young people expressed initial interest – 26 young people committed to Causeway Youth Voice – Disability categories represented (15%) – 16 female / 9 male / 1 third gender</p> <p>Regular weekly participation of young people with representation from all 7 DEAs to Causeway Youth Voice. 9 virtual meetings of the young people in the reporting period - attendances of young people can vary from meeting to meeting with Zoom fatigue becoming apparent. 60 % average attendance at weekly meetings</p>
12	<p><b>Public Shared Spaces</b> - Facilitation of statutory Cohesion Group made up of a range of relevant agencies to continue to work together in partnership to identify, monitor and proactively plan and address issues in areas where there may be heightened tensions in public or shared spaces</p>	<p><b>Patricia Harkin</b> Good Relations Manager</p>	<p>Causeway Coast &amp; Glens Borough Council Good Relations</p>	<p>Increase in collaborative working to address issues in relation to bonfires. Safety measures agreed and put in place as a collaborative response to issues identified.</p> <p>Increased collaborative work with NI Education Authority and Council for removal of tyres. Most tyres removed from Causeway area came about due to the relationship between Council and NI EA established via the partnership forum.</p> <p>Additional meeting attended by 3 statutory partners with community representatives in relation to community engagement and bonfires. Additional meeting involving 3 partners in relation to one particular bonfire site with political representatives.</p>

## Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

	<p>throughout the Causeway Coast and Glens Borough.</p> <p>The Group will work collaboratively to ensure that public spaces within Causeway Coast and Glens are shared and accessible to all.</p>			<p>Ongoing communication and updates via email to deal with emerging issues.</p> <p>4 x Statutory Cohesion Meetings Minimum of 10 statutory agency representatives in attendance. Multi-agency monitoring site visits to 15 bonfire sites over 2 days. Community engagement and agreement to remove unwanted materials / tyres from some sites.</p> <p>Bonfire Safety and Marshalling training 26 x participants. 2 x cohorts; 3 x workshops for each cohort -total 6 workshops.</p> <p>This year a reduction in the number of bonfire sites due to community response in relation to Covid 19 pandemic.</p> <p>NIFRS - Coleraine District turned out to calls relating to Bonfires on 3 occasions, 2 on 10<sup>th</sup> July and 1 on 11<sup>th</sup> July. Environmental Services removed 1,230 tyres from bonfire sites across the CC&amp;G area. This meant that the number of tyres dropped off for burning in bonfires was significantly reduced and therefore less impact on the local environment.</p> <p>3 x areas engaged with Council and replaced their traditional bonfire with a Beacon. This is one more than previous years. 1 x area took ownership of their bonfire and cleaned up the area themselves afterwards helping to reduce clean-up for Council.</p>
13	<p><b>Community &amp; Voluntary Sector Support Forum -</b> Forum of organisations</p>	<p><b>Louise Scullion</b></p>	<p>Causeway Coast &amp; Glens</p>	<p>Meetings with support networks to ensure collaborative approach to providing support and further sessions planned - 3 support network meetings held with Council Community Development attending</p>

## Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

	<p>working collaboratively to provide community development support to the community and voluntary sector of Causeway Coast and Glens.</p>	<p>Community Development Manager</p>	<p>Borough Council Community Development</p>	<p>In the reporting period:</p> <ul style="list-style-type: none"> <li>• 6 networking events with 30 groups participating, including a networking session to discuss and share issues and needs of voluntary organisations providing youth services.</li> <li>• 6 funding clinics with 16 groups participating - 100% of participants advised that they found the clinics useful</li> </ul> <p>Collaborative project undertaken with Volunteer Centres to celebrate efforts of volunteers during Covid response as part of Volunteers Week 2021. 74 community and voluntary groups received volunteer cream tea packs and 42 groups participated in virtual celebration event – feedback from recipients indicated that groups appreciated and enjoyed the event</p> <p>Impacts:</p> <ul style="list-style-type: none"> <li>• Confidence levels of groups completing application forms raised</li> <li>• Increased value of funding levered in</li> <li>• More projects that can be delivered due to the support</li> </ul>
14	<p><b>Volunteering Models for Health &amp; Wellbeing</b> - action to develop partnership working across primary health care providers, statutory agencies and communities and volunteers for the benefit of all.</p>	<p><b>Pat Smyth / Fiona O'Neill</b></p>	<p>Health &amp; Social Care Board / NHSCT</p>	<p>This group was established in 2020 just as COVID was taking hold. Although virtual meetings and information sharing have taken place, there are some issues with funding for the Multi-disciplinary Teams (MDT) and this has had an impact on how they might progress this work. That said, there is plenty happening with volunteers etc. in the Trust. Meetings commenced in March 2020 prior to restrictions. Meetings since have been virtual. Approximately 15 voluntary and community organisations have engaged with statutory organisations and members of the MDTs in this partnership. This has resulted in these organisations, their members and those to whom they provide</p>

## Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<p>a service being informed about the work of the MDT and the MDT members becoming informed about the work undertaken by the voluntary and community sector in the area.</p> <p>Range of relevant health messages addressing poor health outcomes shared - typical information shared with the members relates to:</p> <ul style="list-style-type: none"> <li>• Tackling Loneliness Initiatives</li> <li>• Befriending initiatives</li> <li>• Anti-poverty Initiatives, including the opportunity to participate in a focus group to identify priorities</li> <li>• Family Support Hubs</li> <li>• Mental Health &amp; Wellbeing</li> </ul>
<b>15</b>	<p><b>Road Safety Partnerships</b> to work together with schools and communities to target those identified as most at risk of road traffic collisions and to deliver the 'Your Choice' Road Safety Programme.</p>	<p><b>Station Commander Clive Lowry / Group Commander Archie McKay</b></p>	<p>NI Fire &amp; Rescue Service</p>	<p>Your Choice programmes were suspended during the financial year 2020/21 due to COVID 19 restrictions on NIFRS and Schools.</p> <p>No "Your Choice" events were carried out in the reporting period due to COVID 19 restrictions.</p> <p>Road Safety initiatives were suspended due to COVID 19 Restrictions. Road Safety initiatives – Physical RTC Demonstrations at schools in CC&amp;G area are in planning stages for October/ November 2021. CC&amp;G PCSP and PSNI partners involved in planning and execution.</p>
<b>16</b>	<p><b>Accidental Fire Prevention</b> - targeted activity to individual dwellings</p>	<p><b>Station Commander Clive Lowry / Group</b></p>	<p>NI Fire &amp; Rescue Service</p>	<p>Strategic Targeting of Areas at Risk (STAR) initiative targets the delivery of fire safety advice in the Super Output Areas (SOAs) of Northern Ireland identified as being at a greater risk from fire.</p>

## Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

	<p>across identified areas in Causeway Coast and Glens at more risk of accidental fire than others.</p>	<p><b>Commander Archie McKay</b></p>	<p>STAR areas have been identified from an analysis of operational risk data, an index of multiple deprivation, census data of people at risk descriptors and the response time of the nearest fire appliance.</p> <p>No STAR initiatives were completed throughout the pandemic due to COVID 19 Restrictions. However, STAR 2 initiative has now been authorised to commence in late September 2021. Carnmoon and Dunseverick areas will be targeted for STAR in CC&amp;G/ N2 District area. 876 houses are listed in the Carnmoon &amp; Dunseverick areas.</p>
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## Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

### Infrastructure/Environment Actions 17-22

	Infrastructure/Environment	Action Steering Group (ASG) Lead Aidan McPeake – Environmental Services CC&G BC		
	Population Outcome:	All people of the Causeway Coast and Glens will value and benefit from a diverse, sustainable and accessible environment with an infrastructure that is fit for purpose and enables growth		
	Intermediate Outcomes:	<p>6. <i>The Causeway Coast and Glens area is widely recognised and celebrated for its unique natural and built landscapes</i></p> <p>7. <i>The Causeway Coast and Glens area has physical structures and facilities that further growth, access and connections</i></p> <p>8. <i>The Causeway Coast and Glens area has sustainably managed natural and built environment</i></p>		
Action No.	Brief Description	Action Lead	Organisation	Progress
17	<p><b>To create opportunities to explore, develop and maintain public spaces</b> with a focus on people, wildlife and outdoor recreation across the Causeway Coast &amp; Glens area.</p> <p><i>This Action has the potential to compliment and connect with Action</i></p>	<p><b>Richard Gillen</b> Coast and Countryside Manager Leisure and Development</p>	CCGBC	<p><b>Projects aim to provide opportunity for the public to enjoy outdoor spaces. This has been crucially important in the past 12 months with other facilities closed due to government restrictions.</b></p> <p><b>The public’s attitude to the outdoors and activities has changed. Realisation of the value of these spaces and how they can be used for the benefit of health and well-being is very evident.</b></p> <p>Continued high levels of visitors to outdoor recreation sites. Continued to be reactive in approach because of COVID restrictions.</p> <p>Roll out of trail infrastructure as part of IAT project</p>

## Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

	<p><i>22 but should not be merged.</i></p>			<p>Progressing with some trail upgrade works complete</p> <p>Commencement of projects under umbrella of Binevenagh Landscape Partnership Project planning and preparation for delivery ongoing.</p> <p>Further roll out of Inclusive Beach Programme at East Strand, Portrush Refurbishment works at East Strand for Changing Places standard complete in July 2021 with roll out of programme imminent.</p> <p>Retention of Blue Flag and Seaside Awards Retention of existing Blue Flag beaches and addition of Castlerock as a Blue Flag beach.</p>
18	<p><b>To meet local housing need and provide suitable accommodation</b></p> <p>The Housing Executive will work with rural communities and community planning partners to identify hidden or 'latent' housing need rural</p>	<p><b>Louise Clarke</b> Head of Place Shaping</p>	<p>NIHE</p>	<ul style="list-style-type: none"> <li>• Produce annual Housing Investment Plan for CC&amp;Gs and present to Council on 5<sup>th</sup> October 2021</li> <li>• Carry out the annual social housing need assessment across settlements in the CC&amp;Gs area to identify unmet need</li> <li>• Produce Commissioning Prospectus, which is accessed online, and highlights need</li> <li>• Carry out 3 rural needs tests across the Causeway area in 2021/22 to identify hidden demand. Monitor impact of tests on the social housing waiting list.</li> <li>• One consultation: Present to Community Planning Partnership on 13<sup>th</sup> October at Council a programme for rural housing needs tests in Causeway in 2021/22</li> </ul>

## Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

	<p>locations through rural housing needs tests.</p> <p>Agree on a pilot test area with CP partnership and commence test by March 2021.</p>			<ul style="list-style-type: none"> <li>• Site identification studies for settlements with persistent unmet social housing need</li> <li>• Deliver the social housing development programme (SHDP).</li> <li>• <i>Collaboration between NIHE and CCGBC on housing provision and land allocation</i></li> <li>• <i>Collaboration with Community Planning partners on the Rural Housing Needs tests</i></li> <li>• <i>Detailed housing market research to better understand cross tenure trends</i></li> <li>• <i>Partnership working between NIHE and Housing Associations to deliver new social housing in the Borough to address social housing need</i></li> <li>• <i>Number of schemes programmed as a result of SIS's</i></li> </ul> <p><b>Better understanding of the scale of social housing need in both urban and rural locations.</b>  <b>Delivery of the social housing programme to meet identified need.</b></p>
19	<p>Engage with individuals, partners and the wider community to <b>promote and deliver sustainability as part of the LiveSmart strategy</b> in a safe and socially distanced manner to reflect the</p>	<p><b>Nigel McKeown</b> Operations Technical Manager</p>	GGCBC	<p>Engaged with 11 sports and community organisations as well as one business through LitterSmart.</p> <p>Supported Community Fridges in Cloughmills and Dungiven.</p> <p>Delivered Zoom/Teams workshops with North Antrim Community Network on food waste with 40 individual and family participants and on community application of the LiveSmart campaign to 14</p>

## Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

	<p>ongoing <b>Covid-19</b> guidance and regulations.</p> <p>LiveSmart is an overarching campaign to inform and engage staff and the wider community in debate and actions which promote sustainability within our area. It draws together key actions which ultimately enhance the human, physical and natural resources which define our area.</p>		<p>community representatives and Cushendun Village Forum with representatives from 6 local organisations.</p> <p>Engaged with 6 households through NappySmart, the cloth nappy scheme.</p> <p>Working with a range of partner organisations and individuals to make Rathlin Island a ClimateSmart Island.</p> <p>All groups have completed at least one litter lift and are continuing these activities. They are also using promotional messages to encourage preventative actions amongst their own members and wider communities.</p> <p>We provide promotional and ongoing technical support to both Community Fridges</p> <p>Participants reported high levels of satisfaction and engagement during and after sessions. This suggests participants are motivated to take action.</p> <p>Follow up meetings and action planning have been agreed with 3 groups.</p> <p>6 households have obtained support from Council to enable them to switch to cloth nappies</p> <p>Partners are engaged and discussions have taken place via Zoom and telephone calls with one initial meeting in Ballycastle. Plans advanced for action now and later in the year.</p> <p><b>11 organisations directly engaged approximately 600 people in litter lifting across a varying range of communities.</b></p>
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## Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<p><b>The Community Fridges diverted approximately 3.3 tonnes of food in this period, benefitting c. 160 households.</b></p> <p><b>Community organisations now looking at ways of engaging with ClimateSmart and reducing their community carbon footprints. 40 individual households equipped with knowledge, confidence and practical tools to reduce food waste.</b></p> <p><b>6 households switching to cloth nappies diverts 6 tonnes of disposable nappy waste from landfill.</b></p> <p><b>Rathlin Island, its residents and their organisations are working towards a plan to reduce their climate impacts and also encourage visitors to minimise their impact.</b></p>
20	<p><b>To establish a Working Group to identify key local transport concerns</b> around rural connectivity and access needs, and to consider/contribute to emerging proposals aimed at improving integration of transport services.</p>	<p><b>Simon Wells</b> Transport Planning &amp; Modelling Unit</p>	<p>Dfi (Interim)</p>	<p><b>Completed Action</b></p> <p>The Department for Infrastructure agreed to act as interim lead for this action. A working group was established which initially agreed terms of reference and the group has met on a regular basis. The group has prioritised the gathering of evidence and data to inform discuss in relation to access and connectivity within the Causeway Coast and Glens area. A substantial amount of information has been gathered from stakeholders and the group was tasked to evaluate this data to draw out key points.</p> <p>The Working Group has completed evidence and data gathering in relation to connectivity access. This evidence has been formatted into a report document for the attention of the Strategic Partnership which highlights the key findings and will better inform policy development and decision making in relation to access and connectivity concerns within the Causeway Coast and Glens area.</p>

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21	<p>To promote and encourage residents and visitors to <b>take pride and enhance the natural and built environment across the Causeway Coast and Glens area.</b></p> <p>Increase areas given over to bio-diversity. This includes reducing the amount of plants which are not insect friendly and replacing with native wildflowers</p>	<p><b>Gareth Doyle</b> Environmental Services Manager</p>	<p>CC&amp;G Borough Council</p>	<p>A number of beds around main town centres have been transformed using wildflower mixes rather than bedding plants. These will be added/rotated year on year Work continues with Roads Service to convert their verges to encourage wildflowers in support of biodiversity.</p> <p>A significant number of positive comments continue to be received from the public</p> <p>Positive feedback suggests improved wellbeing as a result of introduction of wildflower beds.</p>
22	<p><b>To implement initiatives on protected natural heritage areas in Causeway Coast and Glens</b> to support the maintenance of the area's special features and sensitively manage the landscapes outside these special areas.</p>	<p><b>Neil Rainey</b> Countryside Coast and Landscape Protected Landscapes Team</p>	<p>DAERA</p>	<p><b>The Causeway Coast and Glens area contains the following designated areas: 4 AONBs, 14 SACs, 3 SPAs, 3 Ramsars, 1 World Heritage Site, 12 NNRs, and 63 ASSIs.</b></p> <p><i>The draft Programme for Government includes a focus on achieving favourable management on designated sites. Progress to date has focused on developing site management plans for SACs; securing uptake of management on such lands through the Environmental Farming Scheme and through joint working with eNGOs, private and public land owners. Periodic reporting by UNESCO of WHS through 'State of Conservation' Reports (last in 2016).</i></p>

## Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

	<p>To improve where possible the condition of designated sites and encourage a sustainable and sensitive approach to <i>all</i> landscapes within the Causeway Coast and Glens area.</p>		<p><b>Conservation Management Plans have been initiated for 12 SACs.</b>  <i>All designated areas to be kept in favourable condition. DAERA carry out a rolling monitoring programme of designated sites within their responsibility.</i></p> <p><b>5 no. tranches of the DAERA EFS have been opened since 2017. With over 900 EFS Higher agreements (protected sites and priority habitats and species) covering over 50,000 hectares, an additional 4000 EFS wider agreements (wider countryside) covering just under 5000 hectares in NI. Tranche 5 is due to open in spring 2021.</b>  <i>Farmland managed in an improved sustainable way. Monitoring of Agri-environment schemes is being developed and use of Earth Observation techniques to provide data for decision makers on land cover and potential for tracking land cover and land condition change is being developed. Some minor amendments have been made to the scheme for Tranche 5.</i></p> <p><b>WHS Management and Action Plan 2020- 2027: Delivery by CC&amp;GHT on behalf of DAERA NIEA: Plans completed April 2021.</b>  <b>113 (overall) and 31 (CCGHT) actions this year.</b>  <b>Steering Group meetings 19/04 and 11/05. 4 x volunteer marine coastal clean-ups delivered in September. 10 volunteers per session to inaccessible parts of the coast. Rubbish collected and recycled where possible. CCGBC LiveSmart grant supported these activities.</b> DAERA report to DCMS on matters relating to the WHS. <i>This may relate to planning applications that may affect the OUV of the WHS and status of the WHS Management and Action Plans. Management</i></p>
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## Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<p><i>/Action Plans are developed to raise the quality of the landscape in a sustainable manner.</i></p> <p><b>CC AONB Action Plan 2019-2023 delivered by CC&amp;GHT. 87 actions (overall) and 48 (CCGHT) actions due this year.</b>  <i>The 2019-2023 Action Plan identifies tasks required to meet the aim and objectives of the 2013-2023 Causeway Coast AONB Management Plan. All, actions are designed to raise the quality of the landscape..</i></p> <p><b>CCGHT ran a student project on Dark Skies. Report complete, provides information on light pollution and suggests mitigation options. Team will develop this report for NIEA and Council team’s consideration.</b>  <i>Additional education and community benefit</i></p> <p><b>Antrim Coast and Glens AONB Plan developed including engagement with 52 partners/stakeholders.</b>  <b>AC&amp;G AONB MP/AP Delivery by CC&amp;GHT on behalf of DAERA NIEA. Launched 25<sup>th</sup> May.</b>  <i>The MP reflects statutory policies and plans and aims to direct stakeholder actions to protect the unique character of Antrim Coast and Glens AONB and its natural, built and cultural heritage. It presents a vision, aims and objectives for the AONB over the next 10 years.</i></p> <p><b>3 AONBs (Causeway Coast, Binevenagh and Antrim Coast &amp;Glens) participating in DAERA Fixed Point Photography Project. 4 seasonal photos/p.a.</b></p>
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## Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

			<p>Project commenced in 2018. Winter sets 2020-21 were not undertaken due to Covid 19 restrictions. Monitoring work is a research tool to consider if and when intervention is needed to maintain or improve the landscape quality.  <i>Spring FPP complete 20/04/21.          Summer FPP commenced 30/6/21 Autumn sets due.</i></p> <p><b>Monitoring of species and habitat condition assessment is continuing by DAERA NIEA NED Biodiversity and Conservation Science Team.</b>  <i>Ongoing work by DAERA NIEA NED BCS Team. Priority Species and habitat management are assessed with a view to sustaining and improving species numbers and diversity where appropriate.</i></p> <p><b>CC&amp;GBC Local Development Plan (LDP) 2035:</b>  <i>LDP Preferred Options Paper published in June 2018. Next step will be to publish the draft Plan Strategy in line with published LDP Timetable (subject to review).</i></p> <p><b>CCGHT/NIEA supported LIFE+ application, which was successful, and project launched 8<sup>th</sup> September, CCGHT conducted door-to-door on Rathlin to address resident’s questions, and a primary school event day.</b>  <i>Supporting an LIFE+ EU application on invasive species control for Rathlin Island. Various designations over Island. Work to be initiated in the future.</i></p> <p><b>3 x 360 cameras located on 3 x ASSIs for continual land monitoring 5 years (Binevenagh Coastal Lowlands LP)</b></p>
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## Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

			<p><i>Landscape monitoring in order to further management of area: Camera fixed the Roe Estuary Camera and weather station installed Altikeeragh Bog ASSI bog</i></p> <p><b>Farm Resilience plans – 20 plans completed (Binevenagh Coastal Lowlands LP).</b> <i>Farmland managed an improved sustainable way.</i></p> <p><b>Moors of Castlerock Conservation Grazing Scheme; 30 volunteers took part in bracken bashing. Clydesdale horse rolling of bracken. Stone wall repair and herbicide treatment at this site.</b> <i>Highlight benefits of conservation grazing.</i></p> <p><b>Grassroots Challenge youth volunteer week (16-24 y.o.) – 17 youth participants took part 16<sup>th</sup> – 20<sup>th</sup> August run from Magilligan Field Centre.</b> <i>Education and community engagement benefits</i></p> <p><b>Curley Burn River Catchment Care: 6 x invasive species treatment days targeting Giant Hogweed: 2500 trees purchased to be planted.</b> <i>Invasive species eradication</i></p> <p><b>13 videos for Deaf and blind audiences Sign Language and Audio Description Videos supplied to CCGBC Visitor Information Centres – dissemination and connection to target audiences.</b></p>
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## Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

			<p><i>Improved access to environmental resources and therefore inclusivity within AONB</i></p> <p><b>Engagement with Community:</b>  <b>CCGHT public events</b></p> <ul style="list-style-type: none"> <li>- Invasive garden plant species online workshop: 6/07</li> <li>- Moors of Castlerock moth morning Umbra 20/07</li> <li>- Archaeological boat tour of River Bann 11/08</li> <li>- Litter Pick with North Coast World Earth White Park Bay 12/08</li> <li>- Clydesdale bracken crushing at the Moors on 21/08</li> <li>- Pollinator walk White Park Bay 21/08</li> <li>- Wild Flower Seed Collection Training – 22/09</li> </ul> <p><i>Strong engagement with community through volunteers students and Community Groups.</i></p> <p><b>(a) Skills and Knowledge</b>          Knowledge has been increased by engagement with the farming community, community groups, schools, universities on how to manage and further sustainable practice on the land and landscape. Also increase in disability resource access. No specific feedback.</p> <p><b>(b) Attitude</b>          No specific data based on surveys/questionnaires this quarter.</p> <p><b>(c) Behaviour</b>          It is hoped that the community will avail of the new trails in Binevenagh and thereby increase both physical and mental health but again no specific data. Covid has strongly affected access to the countryside.</p>
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## Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<p>(d) Circumstances No data.</p>
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### Economic/Education/Tourism Actions 23-34

	Economic/Education/Tourism	Action Steering Group (ASG) Lead Richard Baker – Leisure & Development CC&G BC		
	Population Outcome:	All people of Causeway Coast and Glens will contribute to and benefit from a thriving economy built on a culture of growth, entrepreneurship, innovation and learning		
	Intermediate Outcomes:	<p>9. <i>The Causeway Coast and Glens area provides opportunities for all to contribute to and engage in a more prosperous and fair economy</i></p> <p>10. <i>The Causeway Coast and Glens area attracts and grows profitable businesses</i></p> <p>11. <i>The Causeway Coast and Glens area drives entrepreneurship and fosters innovation</i></p> <p>12. <i>All people of the Causeway Coast and Glens will be knowledgeable and skilled</i></p>		
<b>Action No.</b>	<b>Brief Description</b>	<b>Action Lead</b>	<b>Organisation</b>	<b>Progress</b>
23	Partners will work towards a <b>post Covid-19 recovery in key business sectors</b>	<b>Martin Clarke</b> Prosperity and Place	CC&G Borough Council –	Programmes such as Alchemy and Digital Causeway continue to help existing businesses. – see Action 31.

## Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

	<p>using existing programmes and government interventions.</p> <p>In conjunction with the development of a new Economic Development Strategy, a Recovery Plan to help those sectors in the area worst-affected by the COVID 19, same to form part of a NI wide recovery plan</p>		Prosperity & Place	<p>Collaboration between stakeholders will seek to support businesses so they can move forward – see Action 26.</p> <p><b>Alchemy Business Support:</b> In terms of the quarterly target of 25, Businesses receiving mentoring = 108%</p> <p><b>Digital Causeway Programme:</b> In terms of the quarterly target of 15, Businesses receiving mentoring = 140%</p> <p>Whilst lockdown restrictions have been eased, government support measures such as the Furlough Scheme remain in place. It is only when these supports are removed that we will see the full impact on businesses and can gauge whether we need to offer more assistance.</p>
24	<p><b>Develop a new Economic Development Strategy</b> for the region (2020 - 2035)</p>	<p><b>Niall McGurk</b> Strategic Projects Manager</p>	<p>CC&amp;G Borough Council – Prosperity &amp; Place</p>	<p>One robust economic area profile to be developed</p> <ul style="list-style-type: none"> <li>• 100% - <i>Economic area profile completed by Grant Thornton</i></li> </ul> <p>Review all key regional and local strategic policies</p> <ul style="list-style-type: none"> <li>• 100% - <i>All key local/regional strategic policies reviewed prior to development of EDS</i></li> </ul> <p>Conduct at least one consultation with key stakeholders</p> <ul style="list-style-type: none"> <li>• 100% - <i>Consultations took place with all key stakeholders prior to development of EDS. Public Consultation took place on draft EDS.</i></li> </ul> <p>Identify at least one new key strategic priority</p> <ul style="list-style-type: none"> <li>• 100% - <i>Growth Deal projects identified as key economic driver for next 10-15 years</i></li> </ul>

## Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<p>Examine all external funding opportunities</p> <ul style="list-style-type: none"> <li>• 100% - External funding opportunities has been identified including: Growth Deal, Complementary Fund, Levelling Up, Peace Plus</li> </ul> <p>Define roles of all key delivery partners</p> <ul style="list-style-type: none"> <li>• 0% - Roles of delivery partners will be determined in line with project needs</li> </ul> <p><b>EDS has been developed under two themes, Recovery and Renewal, with the aspiration of improving the lives of every citizen within the borough through:</b></p> <p><b>Recovery – Labour Market Activation and Business Starts/ Survival</b>  <b>Renewal – Business Evolution, Connected Borough, Green Borough and Renewed Place</b></p> <p><b>Further analysis of impact of EDS will be assessed in future reports.</b></p>
25	<b>To promote the unique offer of the Atlantic Link Enterprise Campus (ALEC)</b>	<b>Niall McGurk</b> Strategic Projects Manager	CC&G Borough Council – Prosperity & Place	<ul style="list-style-type: none"> <li>• <b>Re-establish new ALEC Project Board</b> 100% - two Project Board meetings in Q1.</li> <li>• <b>Appoint new Property Agent to market the site.</b> Pending – Council currently tendering for a new Professional Property Framework</li> <li>• <b>Develop a new market and communication plan.</b> 50% - new marketing and communication plan prepared</li> </ul>

## Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<ul style="list-style-type: none"> <li>• <b>Revisit existing ALEC Development Brief</b> Pending – will be developed when new Property Agent appointed. Tax Brief procured and completed to evidence need for input from Department for Economy.</li> </ul> <p><b>The current commercial property market within Northern Ireland is suffering from a lack of occupier and investor confidence because of COVID-19. In addition, the impact of Brexit has also resulted in a stagnant demand for property across NI.</b></p>
26	<p><b>To enhance the capability of businesses to enter and expand outside markets separate to NI;</b> and the external businesses to see the region as a potential area to invest</p>	<p>Joint Leads <b>Martin Clarke</b> Prosperity and Place <b>Des Gartland</b> Invest NI</p>	<p>CC&amp;G Borough Council – Prosperity &amp; Place</p> <p>Invest NI</p>	<p><b>Run pilot scheme – ‘New Exporters Partnership Initiative (with INI)</b> 0% - Pilot scheme to be launched in Q2 2021/22.</p> <p><b>Council seeks to raise awareness and activity of local businesses in external markets. Working in Partnership with Invest NI, the development of ‘New Exporters’ Partnership Initiative will provide valuable expertise and understanding to local businesses on how to approach exporting. This initiative is due to start in September.</b></p>
27	<p><b>To Increase the level of innovation</b> in the Causeway Coast and Glens area</p>	<p><b>Niall McGurk</b> Strategic Projects Manager</p>	<p>CC&amp;G Borough Council – Prosperity &amp; Place</p> <p>Invest NI</p>	<p><b>Still too early to quantify. This has been compounded by the impact of the COVID-19 pandemic over the last 12 months.</b></p> <p><b>Increasing the level of innovation will be a key priority to enable economic recovery and rebuild</b></p> <ul style="list-style-type: none"> <li>• Still too early to determine. As previously noted, via the ‘Growth Deal’, the Economic Advisory Group (EAG) will oversee the delivery of</li> </ul>

## Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

		<p><b>Des Gartland</b> Regional Manager NW Office</p>	<p>(Joint)</p>	<p>emerging strategic investment projects that will increase the level of Innovation in the area.</p> <ul style="list-style-type: none"> <li>• A high level Subgroup of relevant partners has been set up to review strategic projects relating to the Innovation pillar of the Growth Deal. First meeting was in April. An “Innovation Opportunities” Working Group has also been established to explore wider Strategic opportunities. Led by Invest NI Senior representatives from Council, Regional Colleges and University are involved.</li> <li>• The following Strategic Projects are considered catalyst to improving the level of Innovation in the area and being progressed via the ‘Growth Deal’ funding mechanism:             <ul style="list-style-type: none"> <li>• Enterprise Zone Digital Innovation Hub.</li> <li>• School of Veterinary Medicine at UU.</li> <li>• Centre for Drug Discovery and Pharmaceutical Innovation.</li> <li>• Foodovation Centre at NWRC.</li> </ul> </li> <li>• An “Innovation Opportunities” Working Group has also been established to explore wider Strategic opportunities. Led by Invest NI Senior representatives from Council, Regional Colleges and University are involved.</li> <li>• Operationally a partnership action plan has now been developed for the Borough. Key actions in this plan include:             <ul style="list-style-type: none"> <li>➤ Promotion of incentives to encourage businesses to <b>innovate</b> to respond to emerging market opportunities post COVID-19 and EU Exit e.g. competitive calls, Manufacturing 4.0 &amp; ‘Green Economy’. More generally, work in partnership to improve innovation activity in the CC&amp;GBC area via the Innovation Accreditation Scheme / Innovation Vouchers etc.</li> </ul> </li> </ul>
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## Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<ul style="list-style-type: none"> <li>➤ Delivery of the Digital Infrastructure Strategy for the Causeway Coast and Glen’s area. Specifically, support businesses to adopt and <b>exploit digital technologies</b> to improve competitiveness &amp; business resilience.</li> <li>➤ Enhanced <b>Digital Infrastructure</b> in the Causeway Coast and Glen’s area – Project Stratum etc...(May also align with <b>Growth Deal project</b>)</li> <li>➤ Working with partners to encourage and support businesses in a drive towards a Low Carbon ‘<b>Green</b>’ Economy</li> <li>➤ Re-engagement has commenced with Innovate NI to increase the levels of innovation diagnostics being undertaken and award accreditations. Base Awards presently at 20 per annum. A number of Promotional events starting with a Recognition event for those businesses accredited to date will commence during Quarter 3</li> </ul>
28	<p><b>Develop a Digital Infrastructure Strategy</b> for the Causeway Coast and Glens area</p>	<p><b>Niall McGurk</b> Strategic Projects Manager</p>	<p>CC&amp;G Borough Council – Prosperity &amp; Place</p>	<p><b>Develop a Digital Infrastructure Strategy</b></p> <ul style="list-style-type: none"> <li>• 100% - Digital Infrastructure Strategy developed</li> </ul> <p><b>Appoint a specialist digital advisory team</b></p> <ul style="list-style-type: none"> <li>• 100% - GreySky Consultancy appointed as specialist digital advisory team</li> </ul> <p><b>Identify innovative urban and rural connectivity schemes</b></p> <ul style="list-style-type: none"> <li>• 100% - FFNI, Project Stratum, Gigabit Vouchers, WAN funding identified as innovative urban and rural connectivity schemes</li> </ul>

## Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<p><b>Implement connectivity schemes</b></p> <ul style="list-style-type: none"> <li>• 50% - FFNI and Project Stratum have commenced implementation phases. Gigabit Voucher scheme re-launched in April 2021. Council seeking to apply for additional LFFN funds.</li> </ul> <p><b>Roll out FFNI to 51 sites within borough</b></p> <ul style="list-style-type: none"> <li>• 100% of Councils FFNI sites surveyed. 57% of Councils sites now FFNI fully installed.</li> </ul> <p><b>Continue promotion of Gigabit Voucher Scheme</b></p> <ul style="list-style-type: none"> <li>• 50% Gigabit Voucher Scheme re-launched - Council is actively promoting.</li> </ul> <p><b>Digital Infrastructure Strategy (DIS) outlines the approach Council will take to improve the lives of all citizens within the borough. The strategy has identified three key themes: Digital Infrastructure, Digital Skills and the Digital Sector. Detailed analysis of impacts will take place in future reports.</b></p>
29	<p><b>Support in developing of the Causeway Workforce Development Forum</b> supporting educational and skills initiatives within the Causeway Coast and Glens area.</p>	<p><b>Niall McGurk</b> Strategic Projects Manager</p>	<p>CC&amp;G Borough Council – Prosperity &amp; Place</p>	<p><b>Engage external consultant to develop a new Labour Market Partnership Action Plan by April 2021.</b></p> <ul style="list-style-type: none"> <li>• 100% - New Labour Market Partnership Strategy &amp; Action Plan completed in Q1 2021/22.</li> </ul> <p><b>Provide support to WDF related initiatives.</b></p> <ul style="list-style-type: none"> <li>• 100% - WDF met in May, July &amp; Sept 2021.</li> <li>• 100% - support provided to Causeway Up Programme.</li> </ul>

## Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<ul style="list-style-type: none"> <li>100% support provided for Hospitality Upskilling course in July 2021</li> </ul> <p><b>Post September 2021 the WDF will be replaced by Causeway Labour Market Partnership (CLMP). The membership of the group will be revisited along with a clear programme of actions/activities identified for the 2021/22 period. The Partnership will work very closely with DfC and other NI Councils in the delivery of their respective Action Plans. The focus of the CLMP will focus on employability, skills and education initiatives.</b></p>
30	<p><b>Develop a new Energy Strategy</b> for the Causeway Coast and Glens area.</p>	<p><b>Richard Baker</b> Director of Leisure &amp; Development</p> <p><b>Niall McGurk</b> Strategic Projects Manager</p>	<p>CC&amp;G Borough Council – Leisure &amp; Development</p> <p>CC&amp;G Borough Council – Prosperity &amp; Place</p>	<p><b>Identify commercial viability within energy markets</b></p> <ul style="list-style-type: none"> <li>100% - Council considering energy projects as part of Growth Deal</li> </ul> <p><b>Develop a TOR for Energy Strategy</b></p> <ul style="list-style-type: none"> <li>0% - TOR for Energy Strategy to be developed</li> </ul> <p><b>Appoint a specialist advisor/team</b></p> <ul style="list-style-type: none"> <li>0% - Specialist advisor/team to be appointed</li> </ul> <p><b>Engage with local large scale energy users</b></p> <ul style="list-style-type: none"> <li>0% - No engagement with local large scale energy users this quarter</li> </ul> <p><b>Engage in soft market sounding</b></p> <ul style="list-style-type: none"> <li>0% - No engagement in soft market sounding this quarter</li> </ul> <p><b>Develop a project plan outlining key milestones</b></p> <ul style="list-style-type: none"> <li>0% Develop a project plan outlining key milestones</li> </ul>

## Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<p><b>Form a local collaborative energy group</b></p> <ul style="list-style-type: none"> <li>0% - Local collaborative energy group to be formed</li> </ul> <p><b>Support a local energy initiative</b></p> <ul style="list-style-type: none"> <li>100% - Council continuing to provide financial and promotional assistance for Girona Project</li> </ul> <p><b>Develop an energy application for the borough (Innovate UK/ BEIS)</b></p> <ul style="list-style-type: none"> <li>0% - Energy application for borough yet to be developed</li> </ul> <p><b>Energy strategy will be developed following the outcome of DfE consultation on the new Northern Ireland Energy Strategy launched 31<sup>st</sup> March 2021. The consultation closed 2<sup>nd</sup> July 2021 and it is expected that DfE will publish final Energy Strategy in late Autumn 2021.</b></p>
31	<p><b>To increase the level of entrepreneurship and indigenous business growth in the Borough.</b></p>	<p><b>Julienne Elliott</b> Town &amp; Village Manager</p>	<p>CC&amp;G Borough Council – Prosperity &amp; Place</p>	<p><b>NI Business Start Up Programme:</b> July – Sept 2021 Business Start Programme - year to date is 135 Business Plans equating to 81 jobs against an annual Statutory Target of 208 plans / 125 jobs – currently at 64.8% of target at mid-year point.</p> <p><b>Alchemy Business Support:</b> July – Sept 2021 has delivered</p> <ul style="list-style-type: none"> <li>38 participants registered</li> <li>38 receiving mentoring</li> <li>1 client status referrals to Invest NI</li> </ul>

## Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<ul style="list-style-type: none"> <li>• 7 business workshops delivered</li> <li>• 5 referrals to other stakeholders' support initiatives</li> </ul> <p><b>Digital Causeway Programme:</b></p> <p>July – Sept 2021 has delivered</p> <ul style="list-style-type: none"> <li>• 21 participants registered</li> <li>• 431 hours of mentoring provided</li> <li>• 2 businesses referred to other support</li> </ul> <p><b>Enterprise Fund:</b></p> <p>Council's Enterprise Fund for businesses less than 2 years old, opened for applications on Monday 12th April 2021 and closed at noon on Friday 14th May 2021. 34 applications were received and following scoring, 15 scored above the 65% threshold.</p> <p><b>Exploring Enterprise Programme:</b></p> <p>July – Sept 2021 has delivered Between 1<sup>st</sup> April - 30<sup>th</sup> September 2021, 1 course has been completed and another 2 are underway.</p> <p><b>Learn to Earn Programme:</b></p> <p>Annual report outstanding</p> <p><b>Digital Youth Programme:</b></p>
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## Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<p>Council has commenced a procurement process for the appointment of a suitable organisation to deliver a Digital Youth Programme for Secondary Schools throughout the Borough.</p> <p><b>Most projects are progressing smoothly, however the ongoing restrictions of the Covid-19 pandemic are still of some concern to the Exploring Enterprise and Learn to Earn programmes.</b></p> <p><b>The final evaluation of the NI Business Start Up Programme that completed on 31<sup>st</sup> March 2021 should be completed by mid-October 2021 (this quarter saw the start of a follow-on programme that is effectively the same as the previous one). This evaluation will provide qualitative information from the programme participants. Evaluations for other programmes are expected as follows:</b>  <b>Alchemy Growth – September 2021 and June 2023</b>  <b>Digital Causeway – mid-term evaluation in October 2021 and final evaluation in June 2023</b>  <b>Exploring Enterprise – Annual Report in July 2021 and final evaluation in June 2023</b>  <b>Learn to Earn – Annual Report in July 2021 and final evaluation in June 2023.</b></p>
32	<p><b>Enhance and develop economic opportunities</b> for Individuals and businesses located within the Causeway Coast and Glens</p>	<p><b>Julienne Elliott</b> Town and Village Manager</p>	<p>CC&amp;G Borough Council – Prosperity &amp; Place</p>	<p>Proposal to set up town forums for 6 towns within the Borough:</p> <p>Minimum of 2 gatherings per annum per town Initial towns:</p> <ul style="list-style-type: none"> <li>• Ballymoney</li> <li>• Ballycastle</li> <li>• Coleraine</li> </ul>

## Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

	<p>To establish a high level, solution-driven Causeway Town Management Advisory Group Network to focus on developing and delivering collaborative town centre management projects, addressing safe, clean and green ethos across the 4 main towns Ballycastle, Ballymoney, Coleraine and Limavady.</p> <p>Working with partner organisations to provide synergy with developing infrastructure plans and action plans to address active transport initiatives, masterplan proposals and the renewal and transformation of our town centres as places to be.</p>			<ul style="list-style-type: none"> <li>• Limavady</li> <li>• Portrush / Portstewart</li> </ul> <p>Town Forums will:</p> <ul style="list-style-type: none"> <li>• Advise on place/town management</li> <li>• Develop ideas based on feedback from town centre perception surveys</li> <li>• Terms of reference for each Forum – participants will sign up</li> <li>• Agenda for each Forum will be town specific</li> </ul> <p><b>Will be completed once town forums are established and evaluation feedback collected from participants</b></p>
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## Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

33	<p><b>To co-ordinate actions to increase skills</b> within Causeway Coast and Glens area. It is envisaged that this will be in the form of the development of a learning partnership which will take forward a range of specific targeted actions to meet the local industry needs.</p> <p>The overarching aim is to develop a coordinated plan focussing on developing literacy, numeracy and IT skills</p>	<p><b>Majella Quinn</b> Assistant Head of Department Essential Skills/GCSE</p>	<p>Northern Regional College</p>	<p><b>Skills and knowledge</b> – the qualifications deficit of 1.7% in the CC&amp;GA and NI average will decrease.</p>		
				Measure Number	Measure Descriptor	Data
				1	% CC&GA population attaining a Level 2 qualification in Literacy, Numeracy & ICT	TBC end Oct 2021
				2	% increase in number of Literacy, Numeracy & ICT courses/programmes offered in the CC&GA area	TBC end Oct 2021
				3	% decrease of population with no formal qualifications	NISRA data source?
<ul style="list-style-type: none"> <li>No. of 16–64-year-olds attaining a Level 2 qualification in English and/or Maths per annum in the CC&amp;GA</li> <li>No. of English and Maths programmes/courses offered per annum by associated partners</li> <li>85% of participants/clients completing the course - Retention</li> <li>50% of participants/clients attaining target qualification – Achievement</li> <li>Participant/client satisfaction rates - 100% of completing participants rating the provision as good or better</li> </ul>						

## Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<p><b>Circumstances</b> – qualification levels from Level 2 and beyond will increase</p> <p><b>Data requirement necessary from NISRA or similar sources**</b></p>
34	<p>Considering the <b>Covid-19</b> pandemic the <b>Tourism and Recreation Service</b> will Deliver this Action through the following priorities which include:</p> <ul style="list-style-type: none"> <li>• Development of a post-2020 strategic approach to tourism events</li> <li>• Post-September events, adjusted to accommodate current restrictions/guidance</li> <li>• 2020/21 TEF programme criteria adjusted to account for future difficulties</li> <li>• Special post <b>Covid-19</b> marketing</li> </ul>	<p><b>Peter Thompson</b> Head of Tourism &amp; Recreation</p>	<p>CC&amp;G Borough Council – Tourism</p>	<p><b>Supporting the survival/recovery of tourism and hospitality businesses within the Borough which have been decimated by the Covid 19 pandemic has been the focus of work for the past 18 months.</b></p> <p><b>#open for business campaign 2021- Social media campaign offered to local businesses free of charge to help promote their reopening offers, new products etc.</b></p> <ul style="list-style-type: none"> <li>• Total that has been published as of 01/09/ 2021: 106</li> <li>• Total reach across published #OpenForBusiness posts: 1,201,495 Average reach per post: 111,665</li> <li>• Total comments for published #OpenForBusiness posts: 10,438 Average comments per post: 101</li> <li>• Total likes for published #OpenForBusiness posts: 10,604 Average likes per post: 103</li> <li>• Total link clicks for published #OpenForBusiness posts: 10,730 Average clicks per post: 104</li> </ul>

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	<p>campaign to key segments NI &amp; ROI</p> <ul style="list-style-type: none"> <li>• Greater communication to assist local hospitality and tourism sector</li> <li>• Establishment of Hotel Operator Engagement Forum</li> <li>• Development of new Destination marketing website with TNI</li> <li>• Delayed development of Destination Management Strategy (awaiting TNI Strategy and publication of Causeway Coastal Route Infrastructure Strategy</li> <li>• Development of new access improvement opportunities post-Covid19</li> </ul>			<p><b>VIC performance figures</b></p> <p>The VIC's are working with 66 local crafters and 19 business offering 39 different experiences on our direct booking service.</p> <p>New collaboration with Taste Causeway and Naturally North Coast and Glens has seen the VIC's being the 'shop window' for over 100 local artisan craft providers, food producers and authors from within the Destination. The success of these collaborations has seen businesses flourish.</p> <p><b>Social media figures</b></p> <p>Facebook: 32k to 42.6k page followers (33.1% increase)</p> <p>Instagram: 17.5k (9.4% increase)</p> <p>Twitter: 13.2k (includes both @visitcauseway and @ccagtourismteam) (32% increase)</p> <p>% increase since Mar 2021 – Sept 2021</p> <p><b>New product launch</b></p> <p>'Picture This' – rural tourism driving route</p> <p>'Picture This' is designed to offer visitors an alternative driving route through the CCAG away from the coastal 'honeypots'. The route consists of eight structures that frame the local vista located at: Red Bay, Cushendall; Altarichard, Ballymoney; Portneal, Kilrea; Garvagh Forest, Garvagh; Camus Picnic Area, Coleraine; Tunnel Brae, Castlerock; Swann's Bridge, Magilligan and Burnfoot, Dungiven. Alongside the frames, itineraries have been developed that promote activities and experiences adjacent to, and along the trail</p>
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			<p><b>Autumn/ winter training programme</b></p> <p>Based on the needs of the trade identified in our recent survey, a training programme has been developed. The ‘taster sessions’ will take place between November and March.</p> <p><b>Tourism Excellence Programme</b></p> <p>Following the success of the pilot TEP programme the Tourism team are running another programme for 21/22.</p> <p>Overall, the programme has been deemed to be a resounding success helping business in a variety of ways including capitalising on trends, helping to breathe new life back into the business, digital growth, gaining knowledge and industry contacts, with one business experiencing growth to the point that they were able to employ an additional member of staff for the 2021 season.</p> <p>The Tourism Excellence Programme was a collaboration between Causeway Coast and Glens Tourism and Business Support teams, using Alchemy and Digital Causeway mentors. Delivery was through a series of one-to-many workshops as well as one-to-one mentoring Industry signups.</p> <p><b>Following a busy summer season, anecdotal evidence would imply the season was extremely busy with people taking staycations. There was a significant rise in the number of visitors from ROI.</b></p> <p><b>The team are continuing to talk to our trade to ascertain what way we can assist with their recovery in relation to training and the recruitment of staff.</b></p>
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