

Title of Report:	Community Plan Update
Committee Report Submitted To:	Corporate Policy and Resources Committee
Date of Meeting:	24 August 2021
For Decision or For Information	For Information

Linkage to Council Strategy (2019-23)	
Strategic Theme	Leader and Champion
Outcome	Establish key relationships with strategic partners to deliver our vision for this Council area
Lead Officer	Head of Policy and Community Planning

Budgetary Considerations	
Cost of Proposal	
Included in Current Year Estimates	YES/NO
Capital/Revenue	
Code	
Staffing Costs	

Screening Requirements	Required for new or revised Policies, Plans, Strategies or Service Delivery Proposals.		
Section 75 Screening	Screening Completed:	Yes/No	Date:
	EQIA Required and Completed:	Yes/No	Date:
Rural Needs Assessment (RNA)	Screening Completed	Yes/No	Date:
	RNA Required and Completed:	Yes/No	Date:
Data Protection Impact Assessment (DPIA)	Screening Completed:	Yes/No	Date:
	DPIA Required and Completed:	Yes/No	Date:

1.0 Introduction

- 1.1 The Community Plan is a long-term plan (from 2017 to 2030) based on sound, robust evidence with a focus on improving social, economic and environmental well-being and contributing to sustainable development.
- 1.2 The Community Plan is a strategic planning tool for the Causeway Coast and Glens area and it is the key over-arching framework for partnerships and initiatives in the Council area. It is not seen as an additional or parallel process to structures already in place.
- 1.3 Phase 1 of the community planning process was the development of a Strategic Framework for the Community Plan. This document was finalised in April 2017 and officially launched in June 2017. It outlines the high-level outcomes identified for the Causeway Coast and Glens area based on an extensive public consultation process and a statistical analysis of the area.
- 1.4 Phase 2 of the community planning process was the development of a comprehensive Delivery Plan in 2018 which put in place 44 practical actions and activities to achieve the outcomes identified in the Strategic Framework.
- 1.5 Phase 3 of the community planning process put in place mechanisms to monitor and report on performance against the Community Plan objectives/outcomes. An Outcomes Based Accountability (OBA) process is utilised to monitor and report on performance with Action Leads using report cards to provide information on the following areas in relation to each of the actions within the Delivery Plan:
 - What did we say we would do?
 - How much did we do?
 - How well did we do it?
 - Who is better off?
- 1.6 The legislation also requires that the Community Planning Partnership reports to the public by way of a published statement, highlighting progress on outcomes achieved and actions taken. This Statement of Progress has to be published once every two years with the first of these required within two years of the Community Plan. Causeway Community Planning Partnership published its first Statement of Progress in November 2019. The second Statement of Progress will be published in November 2021.
- 1.7 The Community Planning Partnership undertook a review of its Delivery Plan in 2020 and this revised Delivery Plan was approved in December 2020. The Delivery Plan now includes 34 actions.

2.0 Interim Review of Community Plan

- 2.1 Section 69(1) of the Local Government (NI) Act NI 2014 requires a review of the Community Plan to be completed before the fourth anniversary of the date

on which the Community Plan was published. For Causeway Coast and Glens this meant a review of the Community Plan was due by June 2021.

- 2.2 However, the Department for Communities recognised the disruption to normal working arrangements caused by current events and they advised the Partnership that they considered it would be sufficient to meet the legislative requirements for Partnerships to formally confirm that a review of the Community Plan has been conducted with a commitment to a further review before April 2022.
- 2.3 The Partnership agreed that a survey would be compiled and sent out to Partnership Members and action leads and this survey would seek views on the three key Population Outcomes in the Community Plan along with the associated 12 Intermediate Outcomes. It would also look for any additional views or comments on the Plan.
- 2.4 All statutory partners responded to the survey as did most of the action leads and, following consideration of the comments submitted, the Partnership deemed itself satisfied that the current Community Plan was fit for purpose and agreed a full review would take place in 2022.
- 2.5 The Partnership noted that climate change and the impact of Covid-19 had been highlighted as issues that needed to be addressed and it was noted that aspects of these issues were already being addressed via the revised Delivery Plan.

3.0 Progress on Delivery Plan

3.1 Quarterly Summary of Progress Report (copy attached)

The monitoring and reporting process used by the Partnership requires quarterly reports to be submitted by Action Leads and these are then reported on by the four thematic leads to the next Partnership meeting. A summary report is circulated to all Partnership members on progress in relation to the 34 actions contained in the Delivery Plan and a copy of this summary report for July 2021 is attached for your information.

Further information on two specific actions from the Delivery Plan are included below.

3.2 Key Local Transport Concerns (Delivery Plan Action 20)

The Partnership noted that the action relating to transport issues in the Causeway Coast and Glens area had been completed with the Working Group submitting a research report to the Partnership. This Working Group was comprised of representatives from the Department for Infrastructure (DfI), Council, Translink, North Coast Community Transport, Northern Area Community Network, Department of Education and the Health and Social

Care Board. It was chaired by a representative from the Department for Infrastructure.

A presentation on the Working Group report was given by the representative from the Department for Infrastructure at the July meeting of the Partnership where members noted that the key findings of the report were:

- Problems with connectivity and access, particularly affecting children, older people and people with a disability.
- Lack of transport affected people's access to work, social interaction, isolation and access to healthcare.
- Lack of co-ordination meant solutions to these issues were not being achieved.

Discussions will now take place on how to progress the findings of this research report and develop an approach to take this action forward. Proposals will be brought back to the Partnership in due course.

3.3 Anti-Poverty Interventions (Delivery Plan Action 4)

A Stakeholder Steering Group has been set up to progress this action in relation to anti-poverty interventions. This Steering Group is led by the Council and meets bi-monthly. Five Community Planning Partners are involved in the Steering Group along with representatives from the community and voluntary sector.

An Action Plan has been developed by the Steering Group to steer collaborative work in the area of anti-poverty initiatives over the next 18 months and the objectives of this Action Plan include:

- Increased co-ordination between organisations, working with individuals and families in most need.
- Support for those on low incomes/financial crisis to maximise income and minimise costs.
- Improve capacity for those that most need support.
- Promote better signposting of information and communication.
- To work in partnership to tackle the causes of poverty.

This work is on-going and the Partnership noted that feedback from foodbanks had reported a rise again in requests for support.

Causeway Coast and Glens Community Plan Delivery Plan 2020

Summary of Progress

Quarter 2 April to June 2021

Progress Key: This is a self-assessment of how the action is progressing:	Action Numbers
Red: Significant issues have arisen which have stopped or significantly impacted on progress	15, 16, 30, 31, 33
Amber: There are some emerging issues which are affecting progress	8, 9, 10, 14, 17, 19, 22, 23, 25, 27, 28, 29, 34
Green: Delivery is in line with agreed outcomes and progress is being made.	1, 2, 3, 4, 5, 6, 7, 11, 12, 13, 18, 21, 24, 26, 32
Grey: Completed Actions	20

Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

Health & Wellbeing Actions 1-8

	Health & Wellbeing	Action Steering Group (ASG) Lead Pat Smyth HSCB		
	Population Outcome:	All people of Causeway Coast and Glens will contribute to and benefit from a healthy, connected and safe community that nurtures resilience, promotes respect and supports everyone to live together		
	Intermediate Outcomes:	<ol style="list-style-type: none"> 1. All people of the Causeway Coast and Glens benefit from improved physical health and mental well-being 2. Our children and young people will have the very best start in life 3. All people of Causeway Coast and Glens can live independently as far as possible and access support services when they need it 		
Action No.	Brief Description	Action Lead	Organisation	Progress
1	Participation in Physical Activity - Increase opportunities (both indoor and outdoor) for participation in physical activity / wellbeing initiatives and to promote enjoyment of the natural environment of Causeway Coast and Glens.	Roger Downey Sport & Wellbeing Manager / Conor Cunning Sport NI	Causeway Coast & Glens Borough Council Sport & Wellbeing / Sport NI	<p>Quarter 2 activities followed easing of lockdown restrictions in Spring 2021, given restrictions preventing social and sporting activity the programme provided participants with opportunities for participation again. All sessions provided participants with content to promote healthier lifestyles and to get active again following lockdown. For some members it was an opportunity to meet socially again in their club settings and groups promoting better mental health</p> <ul style="list-style-type: none"> • 2,033 participants from April to June 2021 • 650 women and girls • 72 participants with a disability • 452 participants from areas of greatest need • 368 sustained participants


Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<ul style="list-style-type: none"> • Programme of Activity - 59 Sessions delivered across borough <p>Activities included:</p> <ul style="list-style-type: none"> • Introduction of Inclusive cycling in special schools and associated groups to promote inclusive cycling disability hub based at JDLC. • Inclusive cycling programmes offered in 2 local schools with additional learning needs with further events to follow throughout the summer • Newly created Nordic Walking programme targeting female older adults (Covid recovery – new outdoor activity) - Nordic Walking and Friendship league ran at capacity, Friendship league also worked in collaboration with Mayor Fielding raising £947.00 for Mayor’s chosen charity. • Newly established partnership programme with Irish FA – Shooting Stars (Girls only football programme) • Dander Football, Bannside Strollers and Over 35’s football, and IFA girls football acted as reengagement sessions with members • Re-established friendship league offering competitive football and linking local communities again, partnering with Mayor to promote Alzheimer’s Society Charity. • 2 x school test events delivered as part of school leaver programme <p>In general, sessions well received as part of initial Covid recovery plan</p> <ul style="list-style-type: none"> • 100% increase in participation numbers from March 2021(due to pandemic) • 100% of participants enjoying taking part in sport / physical activity
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Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<ul style="list-style-type: none"> • 7% of participants becoming members of sports clubs (focus for this quarter was re-engagement as part of covid recovery) • 29% of participants engaging in sport / physical activity on their own / non-club setting <p>Next steps - working through Covid challenges in relation to restrictions and programming, creative new ways of delivery for Summer Recreation Programmes across the borough.</p>
2	<p>Age Friendly Initiatives - the delivery and implementation at Local Government level of a Regional Northern Ireland Age Friendly Programme for the resident population of Causeway Coast and Glens.</p>	<p>Roger Downey Sport & Wellbeing Manager</p>	<p>Causeway Coast & Glens Borough Council Sport & Wellbeing</p>	<ul style="list-style-type: none"> • Age Friendly Charter completed. • Application to World Health Organisation (WHO) Global Network for Age-Friendly Cities and Communities completed. Age Friendly Charter used as key piece of information in application. • Proposal for structure of Age Friendly Alliance developed for approval. Paper being prepared for Council. • Numerous networking meetings undertaken to provide updates in relation to Age Friendly Programme & gain commitment to membership of Age Friendly Alliance. • Proposal for method of baseline mapping developed. <p>Age Friendly Cycle</p>

Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				 <p>1. Engage and understand</p> <ul style="list-style-type: none"> - Committee/working/steering group - Participatory assessment - Create a baseline profile - Disseminate findings - Gain political commitment <p>2. Plan strategically</p> <ul style="list-style-type: none"> - Unite partners with common vision - Analyse strengths and weaknesses - Develop strategy - Get approval - Define responsibilities <p>3. Act and implement</p> <ul style="list-style-type: none"> - Create action plan - Consult existing plans - Secure support and resources - Implement plan - Scale up successful action <p>4. Evaluate</p> <ul style="list-style-type: none"> - Monitor progress - Make outcome and impact evaluation - Sustain and improve action - Exchange (inter)nationally
				<p>Age Friendly Programme in Causeway Coast and Glens is currently at Stage 1 of the programme cycle. Development and delivery of appropriate health initiatives will mostly be undertaken from Stage 3 of the programme onward.</p> <p>NB. Some programming and service delivery is intended in this financial year.</p>
3	<p>Loneliness Network- Establish a Loneliness Network for Causeway - work together to increase opportunities for socialisation and to reduce the risk of / tackle loneliness across the generations.</p>	<p>Chair of Causeway Loneliness Network - TBC / Yvonne Carson Health & Wellbeing Team NHSCT</p>	<p>COAST Causeway Older Active Strategic Team / Northern Health & Social Care Trust</p>	<p>Causeway Loneliness Network provides a supportive environment for members and increased confidence to source information/services.</p> <p>43 Network Members (organisations) now involved with increased knowledge about loneliness and effects: increased knowledge about available services and increased feelings of support - provision of accessible loneliness training.</p> <p>Bringing together of voluntary community and statutory organisations to tackle loneliness across all age groups. Increased awareness and knowledge of loneliness across Causeway Loneliness Network group members and increased knowledge including access to current research, webinars etc. Organisations have increased access to information, services, activities and training for their service users</p>

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		<p>Bronagh McCrory Causeway Loneliness Network</p>	<p>Service Users have better connections to services. Availability of funding stream c/o NHSCT has enabled more services Increased feeling of connectedness to the local community/support</p> <p>Maintaining linkages with other Locality Loneliness Networks in the Northern area to share ideas and learning. Also implement objectives within the forthcoming Northern Area Loneliness Framework</p> <p>Taking forward initiatives based on best evidence including ‘chatty benches and chatty cafes.’ This is keeping in line with other networks.</p> <p>A focus on Loneliness in Young People and Digital Inclusion this year. Steering Group members attended and participated in ‘Loneliness at Local Level’ workshop in May 2021 Held 2 x full Network meetings / Held 2 x Steering Group meetings. Regular e-mail updates to members including EOI for Chatty Benches Poster and video launched on Loneliness Awareness Week</p> <p>2021/22 Action 2021/22 agreed. End of Year (April 21) Report completed Activities completed:-</p> <ul style="list-style-type: none"> ▶ 300 Connected Christmas packs to Older People ▶ 155 Christmas Gifts for Older People ▶ 75 people supported by Parish Nursing and given care packs ▶ 38 People took part in Christmas card making ▶ 10 Young people trained in emotional resilience ▶ 6 Volunteers supported ▶ 10 People took part in a walking group ▶ 15 People took part in a ‘reverse graffiti’ project ▶ 92 Attended Commissioner for Young People’s Webinar on Loneliness in Young People ▶ MDT GP Social Work Lead presented to Loneliness Network ▶ Groundwork NI Presented to Loneliness Network <p>Participants largely felt that they were better off:-</p>
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Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<p>Enhanced partnership working / Increased networking opportunities/ more promotion of support/ friendships formed/ reduction in feelings of isolation for people that engaged in projects/ better connectedness to community for participants</p> <p><i>‘ The lockdown has been very hard upon everyone and this connection to others via Zoom was great, as my husband and I do not have even one family member living in Northern Ireland.’</i></p> <p><i>‘ Thank you for opportunity. I am not in any groups and live alone with my little black rescue dog.’</i></p> <p><i>‘ I would like to say thank you for the card making kit. I enjoyed learning a new craft and just being involved.’</i></p>			
4	<p>Anti-Poverty Initiatives - develop, lead, implement and support interventions which tackle poverty, including food, fuel and financial poverty and respond to local need with a particular emphasis on vulnerable communities.</p>	<p>Louise Scullion Community Development Manager</p>	<p>Causeway Coast & Glens Borough Council Community Development</p>	<p>3 Meetings of Anti-poverty Stakeholder Steering Group during Apr-Jun 2021 with 10 community and voluntary sector partners and 8 statutory partners</p> <ul style="list-style-type: none"> • Anti-Poverty Action Plan produced with 5 overarching strategic aims and a series of timebound collaborative actions • 5 collaborative projects undertaken from Action Plan <ol style="list-style-type: none"> i. Pilot Wraparound Support Service ii. Digital Referral platform in place iii. Mixed media Communications campaign delivered – bus shelters, pdf leaflet, hard copy leaflet, social media campaign iv. Sharing good practice and ‘Where to turn’ webinar • Wraparound Support Project with Collaboration Agreement in place between established foodbanks, social supermarkets and advice centres - 143 people receiving foodbank support were signposted or provided with other linked services around financial education and resilience (advice services incl money management, budgeting, debt advice, benefits checks etc and social supermarket). • 7 grant programmes delivered which funded 137 community and voluntary organisations to deliver 294 projects targeting food insecurity, fuel poverty and isolation and loneliness with 37,488 beneficiaries <table border="1" style="width: 100%; margin-top: 10px;"> <tr> <td style="width: 50%;"></td> <td style="width: 25%; text-align: center;">No. of projects funded</td> <td style="width: 25%; text-align: center;">Value of projects funded</td> </tr> </table>		No. of projects funded	Value of projects funded
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Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				Community Support Fund Tranche 1	50	£84,017.98
				Community Support Fund Tranche 2	48	£129,952.79
				Community Support Fund Tranche 3	51	£187,590.80
				Food Partnership Fund	4	£20,000
				Food & Essential Items Fund	53	£101,420.25
				Volunteering Support Fund	72	£32,305
				Warm Well & Connected Fund	16	£32,000
				TOTAL	294	£587,287

How well? -

- 100% of community partnerships established within agreed timescales
- 100% of stakeholders reporting that they were satisfied with the quality of the engagement by the partnership–
- 93% of people who were provided with information on financial wellbeing services that were satisfied with the information
- 95% of people who were provided with information on financial wellbeing services that felt they were treated well

Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<ul style="list-style-type: none"> • 91% of people who were provided with information on financial wellbeing services that felt the advice helped them <p>Impact - As a result of the direct interventions and grant programmes there was:</p> <ul style="list-style-type: none"> • Increased direct food and essential items provision to vulnerable people • More people in fuel poverty had access to support for fuel over the winter • People are less isolated, emotionally supported and connected into their community and relevant supports • Improved food infrastructure <p>As a result of the collaborative approach there is improved:</p> <ul style="list-style-type: none"> • Peer support to voluntary service deliverers • Increased collaborations/partnerships that will continue to provide holistic outcomes for those vulnerable in food need • Increased awareness of local services • Increased quality and recognition of volunteering during the COVID pandemic response • Improved data collection to inform the local community/strategic planning <p><u>Wraparound Support Pilot Project</u></p> <ul style="list-style-type: none"> ○ 95% of clients reported that they were making better financial decisions as a direct result of the intervention ○ 94% of clients reported that they felt more in control of their finances as a direct result of the intervention ○ 98% of clients reported that they had improved budgeting skills as a direct result of the intervention ○ 100% of clients reported that they now had more disposable income as a direct result of the intervention ○ 94% of people reported feeling better connected after engaging with the Social Supermarket
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Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<ul style="list-style-type: none"> ○ 92% of people reported feeling better supported after engaging with the Social Supermarket ○ 90% of people felt more resilient after engaging with the social supermarket ○ 96% of people felt that they had increased their capacity (skills, knowledge and/or confidence) after engaging with the social supermarket <p><i>Case Study - Causeway Foodbank</i></p> <p><i>'Causeway Foodbank has always recognised that the provision of emergency food to people in financial crisis must be accompanied with support services that deal with the underlying root issues of food poverty. The CC&G Wrap Around Pilot has developed an effective collaborative partnership where Foodbanks refer clients to specialist support services with confidence that they will get the help they need....'</i></p> <p><i>Case Study – a foodbank service user “...I just found it so difficult to fill out the forms and I was embarrassed to say so. When the foodbank contacted the Advice team for me it just made it so much easier. Someone rang me back and helped me to complete the form and explained what would happen next. I am really pleased at how easily the foodbank people made for me to get the advice and support I needed.”</i></p> <p><i>Case Study - Limavady Volunteer Centre “The pilot has allowed the Limavady Volunteer Centre and the Limavady Social supermarket to develop a new supported volunteer scheme. This means that as part of the person’s transition from membership of the social supermarket members can choose to join a supported volunteer programmes within the Volunteer Centre. The incentive of continued access to the social supermarket is enough of an incentive to encourage members to sign up to this additional programme which ensures that the client and their family group continue to receive developmental support as they find their new path. So far three of the supported volunteers who migrated to the supported volunteer scheme from the Social Supermarket have gained employment for the first time....”</i></p>
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Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<p><i>Case Study - Ballycastle Foodbank - “As a co-ordinator of a small foodbank in Ballycastle it has been invaluable to be part of a network and partnership where we feel supported and encouraged to deal with the pressures this last year. The unprecedented need in our community has challenged us all with. The regular meetings, while virtual, have been an excellent way to keep in touch and share with the other partners how we are all dealing with these new ways of working under pressure and increased workloads. Ballycastle Foodbank has benefited greatly from this partnership and trust that it can continue as we all strive to help those in food poverty in our local communities.”</i></p>
5	<p>Children & Young People – collaborative working and locality planning across statutory and voluntary sectors in line with Making Life Better proposals for ‘Giving Every Child the Best Start in Life’ as one of the key Strategic Themes of the NI Public Health Framework. Key long-term outcomes:</p> <ul style="list-style-type: none"> • Good quality parenting and family support • Healthy and confident children and young people 	<p>Chair of CYPSP Causeway Locality Planning Group - TBC / Emma McElhone Health & Wellbeing Team NHSCT</p>	<p>Causeway Locality Group / Northern Health & Social Care Trust</p>	<p>On the back of Northern CYPSP LPG/ CYP and parents’ survey, funding secured through NHSCT Children’s services to meet identified needs addressing top priorities – Mental Health & Emotional Wellbeing (MHEW) and physical activity:</p> <p>Mental Health:</p> <ul style="list-style-type: none"> • Aware NI: MHFA- 25 people registered for June sessions (9 from Causeway area) • AMH Mental Health sessions - 44 attended staff sessions - 41 attended parents sessions • Fresh Minds Education Relax and Regulate- 10 people completed training <p>Physical Activity:</p> <ul style="list-style-type: none"> • Secured funding for a range of Community Sports Network programmes delivered in partnership to CYP of various ages and needs promoting physical activity and healthy nutrition as well as leadership programmes. In Causeway 3 organisations took part – older young people/young carers/young people living in residential care. • 5 week Teen Wellness Programme for Causeway Young Carers – 7 young people completed the course. <p>PANTS training delivered to 13 Causeway based staff from the Public Health Nursing Team</p> <p>Action Mental Health Bitesize Healthy Me workshops for P7 – 2 schools in the Causeway area participated.</p>

Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

	<ul style="list-style-type: none"> Children and young people skilled for life 			<p>1 Causeway LPG group meeting took place May 2021– 11 attendees / 2 New LPG Members / 101 emails sent re: events/information/training</p> <p>Continue to deliver practice sharing events to encourage re-engagement and delivery of the evidence-based parenting programmes – 2 workshops held.</p> <p>Incredible Years NI Parent Programme Support Calendar being finalised for 21-22.</p> <ul style="list-style-type: none"> 24% of parents living in the Causeway area responded to the CYPSP Northern area survey 20% of young people living in the Causeway area responded to the CYPSP Northern area survey 101 emails sent to members informing of training/funding/events/information of interest to parents, children & young people <p>Organisations working within the Causeway area are better connected and informed of events/training/statistics.</p> <p>The top 3 needs of Children/Young People & Parents of emotional wellbeing/physical activity/education have been identified and projects are being organised to meet these needs.</p> <p>Healthy Movers packs were distributed to preschool children last quarter. Quote from parent: <i>"He goes everywhere with his little rucksack on his back now. He just loves it. He loves to get us to join in, playing with him, especially the ball."</i></p> <p>Quote from an organisation who attends the Causeway LPG meetings: <i>" Thank you for the update and for all your communications throughout the year. The team has generated so much useful information and signposting to forward to schools. Very much appreciated."</i></p>

Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<p>CYPSP Children & Young People's Strategic Partnership</p> <p>Causeway Children & Young People Survey</p> <p>Parents Children & Young People Total Respondents</p> <p>112 26</p> <p>What age group are your children / you in?</p> <table border="1"> <thead> <tr> <th>Age Group</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>0 - 3</td> <td>37%</td> </tr> <tr> <td>4 - 8</td> <td>45%</td> </tr> <tr> <td>9 - 13</td> <td>44%</td> </tr> <tr> <td>14 - 18</td> <td>23%</td> </tr> <tr> <td>19 - 25</td> <td>17%</td> </tr> <tr> <td>9 - 13</td> <td>31%</td> </tr> <tr> <td>14 - 18</td> <td>27%</td> </tr> <tr> <td>19 - 25</td> <td>42%</td> </tr> </tbody> </table> <p>Top 3 health and wellbeing needs?</p> <table border="1"> <thead> <tr> <th>Need</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Mental Health</td> <td>54%</td> </tr> <tr> <td>Education</td> <td>46%</td> </tr> <tr> <td>Access to Play</td> <td>33%</td> </tr> <tr> <td>Mental Health</td> <td>62%</td> </tr> <tr> <td>Sport / Fitness</td> <td>35%</td> </tr> <tr> <td>Healthy Eating</td> <td>31%</td> </tr> </tbody> </table> <p>How would you like these needs to be met?</p> <table border="1"> <thead> <tr> <th>Method</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Sports & Exercise</td> <td>~45%</td> </tr> <tr> <td>Group Activities</td> <td>~40%</td> </tr> <tr> <td>A Safe Place to Meet Friends</td> <td>~35%</td> </tr> <tr> <td>Art, drama & creative arts</td> <td>~25%</td> </tr> <tr> <td>Access to Play</td> <td>~20%</td> </tr> <tr> <td>Parenting Programmes</td> <td>~15%</td> </tr> <tr> <td>Sports & Exercise</td> <td>~55%</td> </tr> <tr> <td>Counselling</td> <td>~35%</td> </tr> <tr> <td>1 to 1 Programmes</td> <td>~30%</td> </tr> <tr> <td>Online Support</td> <td>~25%</td> </tr> <tr> <td>A Safe Place to Meet</td> <td>~20%</td> </tr> <tr> <td>Awareness Programmes</td> <td>~15%</td> </tr> </tbody> </table> <p><small>Produced by CYPSP Information Team</small></p>	Age Group	Percentage	0 - 3	37%	4 - 8	45%	9 - 13	44%	14 - 18	23%	19 - 25	17%	9 - 13	31%	14 - 18	27%	19 - 25	42%	Need	Percentage	Mental Health	54%	Education	46%	Access to Play	33%	Mental Health	62%	Sport / Fitness	35%	Healthy Eating	31%	Method	Percentage	Sports & Exercise	~45%	Group Activities	~40%	A Safe Place to Meet Friends	~35%	Art, drama & creative arts	~25%	Access to Play	~20%	Parenting Programmes	~15%	Sports & Exercise	~55%	Counselling	~35%	1 to 1 Programmes	~30%	Online Support	~25%	A Safe Place to Meet	~20%	Awareness Programmes	~15%
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Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

6	<p>Obesity Prevention - To increase uptake of Obesity Prevention programmes and identify and implement new ways to encourage active participation by school aged children.</p>	<p>Roger Downey Sport & Wellbeing Manager / Conor Cuning Sport NI</p>	<p>Causeway Coast & Glens Borough Council Sport & Wellbeing / Sport NI</p>	<p>After very little programming able to be accomplished throughout Quarter 1 (due to covid and associated restrictions), we are now starting to work with partners, and at the same time to address ongoing/changing pandemic restrictions.</p> <p>Currently 12 primary schools within the Northern Trust area have availed of this training and resources. Two schools from Causeway Coast and Glens have participated. They include St Johns P/S in Coleraine, and Balnamore Primary School in Ballymoney. Schools were selected for this initiative by Public Health Nursing and Take 5 schools.</p> <p><u>Fit for Fun packs</u> This initiative was accompanied with a bag of resources including beanbags, cones, racket, balls, skipping rope etc. The aim of this initiative was to support children to be more active outside school and meet the recommended guideline of 60 minutes physical activity per day. The Fit 4 Fun resource was distributed to 125 pupils in the following Primary Schools in the Causeway locality:</p> <ul style="list-style-type: none"> · Armoy Primary · Ballycastle Integrated · Ballyhackett Primary · Castlerock Primary · Balnamore Primary · St. John's Primary, Coleraine <p><u>Energise</u> Northern Healthy Lifestyles Programme (NHLP) have funded Community Sports Network to provide training and resources to targeted schools on incorporating nutritional health messages with physical activity.</p>
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Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<p><u>Training</u> These training opportunities are organised by NHLP and shared for all partners to encourage colleagues to attend where relevant.</p> <ul style="list-style-type: none"> • Nutrition Awareness training for adults working with children and young people aged 11-18 years • Raising the issue of obesity workshops <p><u>Animated videos</u> NHLP have been working with Mid and East Antrim and Mid Ulster council with regards to their GOGA primary schools' wellbeing clubs. This is the reason that the nutritional animated videos were developed. Animation videos will be shared with all partners as soon as the final tweaks have been made and any wrap around support is made available if required.</p>
7	<ul style="list-style-type: none"> • Positive Mental Health - Active participation in the Northern Health & Social Care Trust wide Take Five Working Group – positive mental health initiatives to span schools, workplaces and the community sector. 	<p>Hugh Nelson Head of Health & Wellbeing Team /</p>	<p>Northern Health & Social Care Trust - NHSCT</p>	<p>Working within the pandemic has caused delays and challenges due to school life and working life looking very different to normality. As a partnership we have adapted to meet changing demands to allow the work to progress.</p> <p>Schools have linked into Trauma Informed Schools Training, Mental Health First Aid Training and other Mental Health training, including First Response training. This includes a mix of support for their mental health and also to increase their skills to support the children in their setting.</p> <p>Number of schools becoming Take 5 Schools:</p> <ul style="list-style-type: none"> • 1 Post-Primary school achieving level 3 status • 1 Primary School achieving level 1 status

Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

- Total 600 pupils and 128 staff.

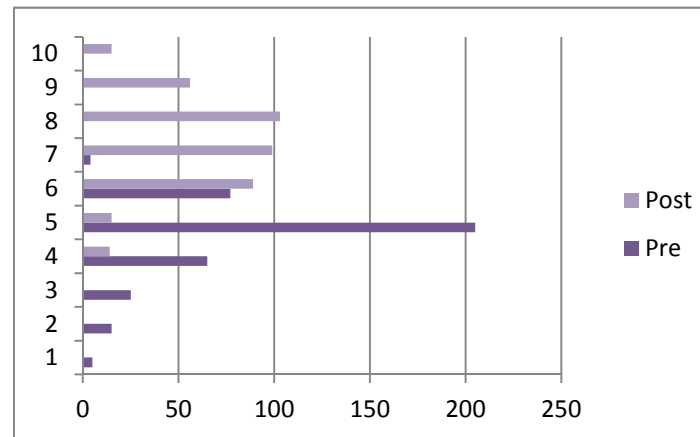
A number of primary schools are in early stages; however, progress slowed due to school closures.

Schools:

- 300 + Staff in post-primary completed training in Take 5 and plans for Introduction to Solihull
- >85% of staff involved
- 30 pupils Take 5 Champions- 14 in post-primary and 6 in primary.

Post-primary School Feedback:

Teacher Training session- knowledge before versus knowledge after



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8	<p>Interagency Cooperation for Homelessness - This Action seeks to promote interagency cooperation to address chronic homelessness in Causeway Coast and Glens alongside Community Planning partners and to improve the measurement and understanding of the scale of the problem of chronic homelessness in Causeway Coast and Glens in order to establish a baseline.</p>	<p>Louise Clarke Head of Place Shaping North</p>	<p>Housing Executive NI</p>	<p>Homelessness - progress activities include:</p> <ul style="list-style-type: none"> • 2020/21 baseline of homelessness established • Number of homelessness presenting and awarded FDA reported and monitored quarterly • Number identified as chronic homeless – data capture tested • Extent of appropriate signposting activity – Housing Solutions implemented locally • An analysis of repeat homelessness has been completed and a dashboard developed to allow local tracking of repeat cases • Percentage of those identified as Chronically Homeless who have been signposted / extent of signposting activity through Housing Solutions interventions for • Percentage of those identified as chronically homeless who have not repeat presented within 1 year of Housing solutions intervention <p>Homelessness The number of households presenting as homeless in Causeway Coast & Glens decreased between March 2020 and March 2021 with 885 presenters by the end of March 2021. Homelessness became an even bigger challenge in 2020 due to the COVID-19 pandemic. The Housing Executive has responded in our publication ‘The Way Home – Homelessness Response to COVID-19 (the Reset Plan)’ outlining our operational plans to tackle homelessness and prevent it in the future.</p> <p>The main reasons for homelessness acceptances continue to be as a result of accommodation not reasonable and sharing breakdown/family dispute. Additional homelessness funding of £7.3m was provided by DfC and the Department of Health during the COVID-19 pandemic to enable the Housing Executive to bring 150 void properties back into use as furnished hostel accommodation, to ensure there was no one sleeping rough on our streets.</p>
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				<p style="text-align: center;">Reasons for Homelessness Causeway 2020/21</p> <table border="1"> <thead> <tr> <th>Reason</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Accommodation not reasonable</td> <td>29%</td> </tr> <tr> <td>Loss of rented Accommodation</td> <td>12%</td> </tr> <tr> <td>Neighbourhood Harassment</td> <td>10%</td> </tr> <tr> <td>Domestic Violence</td> <td>13%</td> </tr> <tr> <td>Sharing Breakdown/Family Dispute</td> <td>15%</td> </tr> <tr> <td>Marital/Relationship Breakdown</td> <td>10%</td> </tr> <tr> <td>Other</td> <td>11%</td> </tr> </tbody> </table> <p>Chronic Homelessness</p> <p>The COVID-19 pandemic has had a major impact on the delivery of homelessness services and particularly in relation to clients most likely to be experiencing chronic homelessness such as rough sleepers. Actions within the CHAP have been advanced and delivered via a COVID</p>	Reason	Percentage	Accommodation not reasonable	29%	Loss of rented Accommodation	12%	Neighbourhood Harassment	10%	Domestic Violence	13%	Sharing Breakdown/Family Dispute	15%	Marital/Relationship Breakdown	10%	Other	11%
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Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<p>Response Team and in the longer term, the NIHE Reset Plan will examine how CHAP actions need to be addressed in the future.</p> <p>Specific actions included:</p> <ul style="list-style-type: none"> • The introduction of shared housing options for young people moving from supported accommodation while ensuring social distancing guidelines are implemented; • The approval of a range of housing led measures including wraparound support, support to those in the private rented sector and Housing First; • The creation of dispersed support models; and, • Provision of PPE/self-isolation units and other initiatives.
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Community/Community Safety Actions 9-16

	Community/Community Safety	Action Steering Group (ASG) Lead Sergeant Darrell McIvor - PSNI		
	Population Outcome:	All people of Causeway Coast and Glens will contribute to and benefit from a healthy, connected and safe community that nurtures resilience, promotes respect and supports everyone to live together		
	Intermediate Outcomes:	<p>4. <i>The Causeway Coast and Glens area feels safe</i></p> <p>5. <i>The Causeway Coast and Glens area promotes and supports positive relationships</i></p>		
Action No.	Brief Description	Action Lead	Organisation	Progress
9	Multi-Agency Support Hub - to facilitate an interagency approach to reduce risks for vulnerable individuals in the Causeway Coast and Glens	Jonny Donaghy PCSP Manager / Community Planning Sgt Darrell McIvor	Causeway Coast & Glens Borough Council Policing & Community Safety Partnership / PSNI	<p>Since February 2018, 78 people have been helped in a number of ways. Some have been supported directly by agencies in the Support Hub others have been signposted to local support groups. In some cases, the statutory bodies have worked together to prevent perpetrators from getting access to vulnerable individuals. The Support Hub is partnering, where appropriate, with other groups throughout Causeway Coast and Glens to help as many people as possible.</p> <p>Support Hub Review took place on 24th September 2020. Continued full support was expressed by the Statutory representatives. Date changed to encourage fuller participation and MS Teams now the preferred method (less time travel and direct access into the various statutory databases).</p>

Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<p>In reporting period:-</p> <ul style="list-style-type: none"> 3 Support Hub meetings/interventions 8 additional referrals, accepted 7 not accepted & sign posted elsewhere 4 good news stories available 6 open actions or interventions now completed (PSNI) 4 actions or interventions now completed (Partners) <p>Is anyone better off?</p> <p>69% of persons of concern who show a decrease in incidents involving them since accepted into the Hub</p>
10	<p>Cyber-Safety Partnership - Based on the success of previous partnership working on cyber safety initiatives - to plan and deliver symposium of talks and information concerning cyber safety including the dangers of sexting, grooming, cyber bullying, scams (financial, romantic and emotional) to increase knowledge of the support that is available.</p>	<p>Jonny Donaghy PCSP Manager</p>	<p>Causeway Coast & Glens Borough Council Policing & Community Safety Partnership</p>	<p>Cyber Safe - Information and awareness raising via various platforms and events specific to the target groups need. Based on the growing success of previous year's cyber safety events, plan and deliver symposium of talks about cyber safety including the dangers of sexting, grooming, cyber bullying, scams (financial, romance and emotional) and increase knowledge of the support that is available.</p> <p>Due to COVID in 2020/21 our programme was delayed so was only completed in Feb/March 2021. This in turn slightly delayed the start of the 2021/22 programme. With Covid-19 restrictions easing the Cyber Working group continues to meet to plan and develop for the year ahead. Training for both teachers, parents and statutory agencies around Cyber Safety continues through webinars and zoom platforms. A larger plan is currently under development in the</p>

Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<p>hope that access to schools will soon be allowed but at this point we are looking at a number of different possibilities to deal with any scenario. Continue to target audiences such as primary school children, post primary school children, 18-30s age group, 30 – 60 years old 60+, and disability groups.</p> <ul style="list-style-type: none"> • 10 x training sessions offered online • 6 x face-to-face workshops and training events (Covid restricted) <p>The Digipal website is also currently being revamped and updated and it is hoped that this will be used by the Health & Social Care agencies across NI as a one stop shop for services. Meetings continue with regards developing and progressing this. It is hoped that this will benefit not only communities within the CC&G council area but communities right across the country. Will update on next report.</p> <ul style="list-style-type: none"> • 20K x visits to the Digipal website in the hope that this will steadily increase throughout the year.
11	<p>Community Engagement Platform - Provision of Borough wide inclusive participative engagement platform to connect more voices to local decision-making bodies. Also, a link for service providers to engage widely and regularly across the whole of CC&G, and</p>	<p>Louise Scullion Community Development Manager</p>	<p>Causeway Coast & Glens Borough Council Community Development</p>	<p><u>Community Engagement</u></p> <p>Engagement with the C&V sector continues to be through virtual methods – regular information emails, website news, telephone contact, survey distribution and invitations to Zoom meetings / workshops / Webinar opportunities.</p> <p>There is ongoing cooperation, engagement and partnership working between Council, DfC and other statutory Community Planning Partners and the sector in terms of flexible and responsive community & voluntary response initiatives for the benefit of vulnerable people within the Borough.</p>

Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

	<p>provide the means for those <i>'who live, work and visit'</i> the area to <i>'have their say'</i>.</p>		<p>1 Co-Chair (CEP) providing continued representation for C&V sector on the CC&G Community Planning Strategic Partnership</p> <p>Reaching out to local C&V sector to become involved in relevant Community Planning actions/delivery.</p> <ul style="list-style-type: none"> • 75% C&V representation in CC&G Community Planning / Action Delivery Partnerships for H&W and Community Themes <p><u>Youth Engagement</u></p> <p>Project Board for Causeway Youth Voice established and meeting bimonthly.</p> <p>7 virtual meetings held to date – with 3 further virtual Causeway Youth Voice Project Board meetings held March 2021 to June 21</p> <p>5 Community Planning Partners represented on Project Board and also including 2 Youth Champions (Elected Members CC&G BC) and C&V sector (youth).</p> <p>Weekly virtual Causeway Youth Voice young people's meetings established – young people have met virtually on 10 occasions in the reporting period, including:</p> <p>Meet the Project Board – virtual 'Get to Know You' session based on break out rooms when young people and 11 x Project Board members had small group introductory discussions.</p> <p>Meet the Councillor Event - virtual session when young people and 6 x local Councillors had introductory discussions.</p>
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Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<p>41 young people expressed initial interest – 26 young people committed to Causeway Youth Voice – Disability categories represented (15%) – 16 female / 9 male / 1 third gender</p> <p>10 virtual meetings of the young people - attendances of young people can vary from meeting to meeting with Zoom fatigue becoming apparent. Moving to physical meetings as soon as possible with possibility of residential experience.</p>
12	<p>Public Shared Spaces - Facilitation of statutory Cohesion Group made up of a range of relevant agencies to continue to work together in partnership to identify, monitor and proactively plan and address issues in areas where there may be heightened tensions in public or shared spaces throughout the Causeway Coast and Glens Borough.</p> <p>The Group will work collaboratively to ensure that public spaces within Causeway Coast</p>	<p>Patricia Harkin Good Relations Manager</p>	<p>Causeway Coast & Glens Borough Council Good Relations</p>	<p>Increase in collaborative working to address issues in relations to upcoming bonfires. Additional meeting attended by 3 statutory partners with community representatives in relation to community engagement and bonfires. Additional meeting involving 3 partners in relation to one particular bonfire site with political representatives. Ongoing communication and updates via email to deal with emerging issues. Multi-agency agreement to respond to local issues – clean ups and removal of tyres from bonfire sites and collection Council depot.</p> <ul style="list-style-type: none"> • 3 x statutory Cohesion Meetings • 10 x statutory agencies attending • 6 x update emails to Statutory Cohesion Group • 3 x areas requested Beacons <p>At present reduction in the number of bonfire sites –this is community response in relation to Covid 19, not necessarily, as a result of collaborative working. Review ongoing.</p>

Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

	and Glens are shared and accessible to all.			Collaborative approach to develop business plan for beacons – MoU for Beacons initiative currently being drafted.
13	<p>Community & Voluntary Sector Support Forum - Forum of organisations working collaboratively to provide community development support to the community and voluntary sector of Causeway Coast and Glens.</p>	<p>Louise Scullion Community Development Manager</p>	<p>Causeway Coast & Glens Borough Council Community Development</p>	<p>Meetings with support networks to ensure collaborative approach to providing support and further sessions planned. In the reporting period:</p> <ul style="list-style-type: none"> • 3 support networks and Council Community Development attended meetings • 3 networking events with 23 groups participating • 6 funding clinics with 16 groups participating • 100% of participants advised that they found the clinics useful <p>Collaborative project undertaken with Volunteer Centres to celebrate efforts of volunteers during Covid response as part of Volunteers Week 2021.</p> <ul style="list-style-type: none"> • 74 community and voluntary groups received volunteer cream tea packs • 42 groups participated in virtual celebration event – feedback from recipients indicated that groups appreciated and enjoyed the event <p>Impact will be measured at the end of the action plan period, including.</p> <ul style="list-style-type: none"> • Confidence levels of groups completing application forms • Value of funding levered in • Number of projects that can be delivered as a result of the support

Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

14	<p>Volunteering Models for Health & Wellbeing - action to develop partnership working across primary health care providers, statutory agencies and communities and volunteers for the benefit of all.</p>	<p>Pat Smyth / Fiona O'Neill</p>	<p>Health & Social Care Board / NHSCT</p>	<p>This group was established in 2020 just as COVID was taking hold. Although virtual meetings and information sharing have taken place, there are some issues with funding for the Multi-disciplinary Teams (MDT) and this has had an impact on how they might progress this work. That said, there is plenty happening with volunteers etc. in the Trust. Meetings commenced in March 2020 prior to restrictions. Meetings since have been virtual. Approximately 15 voluntary and community organisations have engaged with statutory organisations and members of the MDTs in this partnership. This has resulted in these organisations, their members and those to whom they provide a service being informed about the work of the MDT and the MDT members becoming informed about the work undertaken by the voluntary and community sector in the area.</p> <p>Range of relevant health messages addressing poor health outcomes shared - typical information shared with the members relates to:</p> <ul style="list-style-type: none"> • Tackling Loneliness Initiatives • Befriending initiatives • Anti-poverty Initiatives, including the opportunity to participate in a focus group to identify priorities • Family Support Hubs • Mental Health & Wellbeing

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15	<p>Road Safety Partnerships to work together with schools and communities to target those identified as most at risk of road traffic collisions and to deliver the ‘Your Choice’ Road Safety Programme.</p>	<p>Station Commander Clive Lowry / Group Commander Archie McKay</p>	<p>NI Fire & Rescue Service</p>	<p>Your Choice programmes were suspended during the financial year 2020/21 due to COVID 19 restrictions on NIFRS and Schools.</p> <p>No “Your Choice” events were carried out in the reporting period due to COVID 19 restrictions.</p> <p>Road Safety initiatives were suspended due to COVID 19 Restrictions –proposed return to Prevention activity from June 2021.</p>
16	<p>Accidental Fire Prevention - targeted activity to individual dwellings across identified areas in Causeway Coast and Glens at more risk of accidental fire than others.</p>	<p>Station Commander Clive Lowry / Group Commander Archie McKay</p>	<p>NI Fire & Rescue Service</p>	<p>Strategic Targeting of Areas at Risk (STAR) initiative targets the delivery of fire safety advice in the Super Output Areas (SOAs) of Northern Ireland identified as being at a greater risk from fire. STAR areas have been identified from an analysis of operational risk data, an index of multiple deprivation, census data of people at risk descriptors and the response time of the nearest fire appliance.</p> <p>No STAR initiatives were completed due to COVID 19 Restrictions.</p>

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Infrastructure/Environment Actions 17-22

	Infrastructure/Environment	Action Steering Group (ASG) Lead Aidan McPeake – Environmental Services CC&G BC		
	Population Outcome:	All people of the Causeway Coast and Glens will value and benefit from a diverse, sustainable and accessible environment with an infrastructure that is fit for purpose and enables growth		
	Intermediate Outcomes:	<p>6. <i>The Causeway Coast and Glens area is widely recognised and celebrated for its unique natural and built landscapes</i></p> <p>7. <i>The Causeway Coast and Glens area has physical structures and facilities that further growth, access and connections</i></p> <p>8. <i>The Causeway Coast and Glens area has sustainably managed natural and built environment</i></p>		
Action No.	Brief Description	Action Lead	Organisation	Progress
17	<p>To create opportunities to explore, develop and maintain public spaces with a focus on people, wildlife and outdoor recreation across the Causeway Coast & Glens area.</p> <p><i>This Action has the potential to compliment and connect with Action 22 but should not be merged.</i></p>	<p>Richard Gillen Coast and Countryside Manager Leisure and Development</p>	CCGBC	<p>Projects aim to provide opportunity for the public to enjoy outdoor spaces. This has been crucially important in the past 12 months with other facilities closed due to government restrictions.</p> <p>The public’s attitude to the outdoors and activities has changed. Realisation of the value of these spaces and how they can be used for the benefit of health and well-being is very evident.</p> <p>Continued high levels of visitors to outdoor recreation sites. Continued to be reactive in approach because of COVID restrictions.</p> <p>Roll out of trail infrastructure as part of IAT project Progressing with some trail upgrade works complete</p>

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				<p>Commencement of projects under umbrella of Binevenagh Landscape Partnership Project planning and preparation for delivery ongoing.</p> <p>Further roll out of Inclusive Beach Programme at East Strand, Portrush Refurbishment works at East Strand for Changing Places standard complete in July 2021 with roll out of programme imminent.</p> <p>Retention of Blue Flag and Seaside Awards Retention of existing Blue Flag beaches and addition of Castlerock as a Blue Flag beach.</p>
18	<p>To meet local housing need and provide suitable accommodation</p> <p>The Housing Executive will work with rural communities and community planning partners to identify hidden or 'latent' housing need rural locations through rural housing needs tests.</p>	<p>Louise Clarke Head of Place Shaping</p>	NIHE	<p>During 2020/21 the Housing Executive will:</p> <ol style="list-style-type: none"> 1. Carry out Rural Housing Needs Tests to identify hidden demand for social housing in- (some tests may be grouped): <ul style="list-style-type: none"> • Gortnaghey, • Ballintoy, • Ballybogy, • Burnfoot and • Moneydig 2. Monitor impact of tests on the social housing waiting list in areas where rural needs tests have been carried out. March 2021 waiting list provided in section 4 below.

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	<p>Agree on a pilot test area with CP partnership and commence test by March 2021.</p>		<ol style="list-style-type: none"> 3. Carry out site identification studies to identify possible development sites for rural settlements with persistent unmet social housing need. 4. Monitor the delivery of the 3-year social housing development programme (SHDP) activity in meeting need in rural locations. e.g. scale of delivery of social/affordable housing schemes in rural locations. <p>Rural Housing Need CC&Gs at March 2021</p> <p>The graphs below indicate the level of social housing need in rural settlements across the Borough at the end of March 2021 as a proportion of the total waiting list.</p> <div style="display: flex; justify-content: space-around;"> <div style="text-align: center;"> <p>Waiting List Applicants 2021</p> <table border="1"> <caption>Waiting List Applicants 2021</caption> <thead> <tr> <th>Category</th> <th>Count</th> </tr> </thead> <tbody> <tr> <td>CC&GC Rural</td> <td>916</td> </tr> <tr> <td>CC&GC Urban</td> <td>2414</td> </tr> </tbody> </table> </div> <div style="text-align: center;"> <p>Applicants in Housing Stress 2021</p> <table border="1"> <caption>Applicants in Housing Stress 2021</caption> <thead> <tr> <th>Category</th> <th>Count</th> </tr> </thead> <tbody> <tr> <td>CC&GC Rural</td> <td>453</td> </tr> <tr> <td>CC&GC Urban</td> <td>1300</td> </tr> </tbody> </table> </div> </div>	Category	Count	CC&GC Rural	916	CC&GC Urban	2414	Category	Count	CC&GC Rural	453	CC&GC Urban	1300
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Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<p style="text-align: center;">5 Year Rural Housing Waiting List Trends CC&Gs</p> <table border="1" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th>Year</th> <th>Housing Applicants</th> <th>Housing Stress</th> <th>Allocations</th> </tr> </thead> <tbody> <tr> <td>2017</td> <td>575</td> <td>348</td> <td>140</td> </tr> <tr> <td>2018</td> <td>592</td> <td>358</td> <td>117</td> </tr> <tr> <td>2019</td> <td>735</td> <td>406</td> <td>147</td> </tr> <tr> <td>2020</td> <td>759</td> <td>398</td> <td>108</td> </tr> <tr> <td>2021</td> <td>916</td> <td>453</td> <td>104</td> </tr> </tbody> </table> <p>The Housing Executive will continue to work with rural communities to identify hidden or 'latent' housing need through rural housing needs tests. These rural locations will be determined following the annual review of the Housing Need Assessment and consideration is also given to requests from community representatives.</p>	Year	Housing Applicants	Housing Stress	Allocations	2017	575	348	140	2018	592	358	117	2019	735	406	147	2020	759	398	108	2021	916	453	104
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19	Engage with individuals, partners and the wider community to promote and deliver sustainability as part of the LiveSmart strategy in a safe and socially distanced manner to reflect the	Nigel McKeown Operations Technical Manager	GGCBC	<p>Engaged with 11 sports and community organisations as well as one business through LitterSmart.</p> <ul style="list-style-type: none"> All groups have completed at least one litter lift and are continuing these activities. They are also using promotional messages to encourage preventative actions amongst their own members and wider communities. <p>Supported Community Fridges in Cloughmills and Dungiven.</p>																								

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	<p>ongoing Covid-19 guidance and regulations.</p> <p>LiveSmart is an overarching campaign to inform and engage staff and the wider community in debate and actions which promote sustainability within our area. It draws together key actions which ultimately enhance the human, physical and natural resources which define our area.</p>			<ul style="list-style-type: none"> We provide promotional and ongoing technical support to both Community Fridges <p>Delivered Zoom/Teams workshops with North Antrim Community Network on food waste with 40 individual and family participants and on community application of the LiveSmart campaign to 14 community representatives and Cushendun Village Forum with representatives from 6 local organisations.</p> <ul style="list-style-type: none"> Participants reported high levels of satisfaction and engagement during and after sessions. This suggests participants are motivated to act. Follow up meetings and action planning have been agreed with 3 groups. <p>Engaged with 6 households through NappySmart, the cloth nappy scheme.</p> <ul style="list-style-type: none"> 6 households have obtained support from Council to enable them to switch to cloth nappies. <p>Working with a range of partner organisations and individuals to make Rathlin Island a ClimateSmart Island</p> <ul style="list-style-type: none"> Partners are engaged and discussions have taken place via Zoom and telephone calls with one initial meeting in Ballycastle. Plans advanced for action now and later in the year.
20	<p>To establish a Working Group to identify key local transport concerns around rural</p>	<p>Simon Wells Transport Planning & Modelling Unit</p>	<p>Dfl (Interim)</p>	<p>Completed Action</p> <p>The Department for Infrastructure agreed to act as interim lead for this action. A working group was established which initially agreed terms of reference and the group has met on a regular basis.</p>

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	<p>connectivity and access needs, and to consider/contribute to emerging proposals aimed at improving integration of transport services.</p>			<p>The group has prioritised the gathering of evidence and data to inform discuss in relation to access and connectivity within the Causeway Coast and Glens area. A substantial amount of information has been gathered from stakeholders and the group was tasked to evaluate this data to draw out key points.</p> <p>The Working Group has completed evidence and data gathering in relation to connectivity access. This evidence has been formatted into a report document for the attention of the Strategic Partnership which highlights the key findings and will better inform policy development and decision making in relation to access and connectivity concerns within the Causeway Coast and Glens area.</p>
21	<p>To promote and encourage residents and visitors to take pride and enhance the natural and built environment across the Causeway Coast and Glens area.</p> <p>Increase areas given over to bio-diversity. This includes reducing the amount of plants which are not insect friendly and replacing with native wildflowers</p>	<p>Gareth Doyle Environmental Services Manager</p>	<p>CC&G Borough Council</p>	<p>A number of beds around main town centres have been transformed using wildflower mixes rather than bedding plants. These will be added/rotated year on year Work continues with Roads Service to convert their verges to encourage wildflowers in support of biodiversity.</p> <p>A significant number of positive comments continue to be received from the public</p> <p>Positive feedback suggests improved wellbeing as a result of introduction of wildflower beds.</p>

Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

22	<p>To implement initiatives on protected natural heritage areas in Causeway Coast and Glens to support the maintenance of the area’s special features and sensitively manage the landscapes outside these special areas.</p> <p>To improve where possible the condition of designated sites and encourage a sustainable and sensitive approach to <i>all</i> landscapes within the Causeway Coast and Glens area.</p>	<p>Neil Rainey Countryside Coast and Landscape Protected Landscapes Team</p>	<p>DAERA</p>	<p>The Causeway Coast and Glens area contains the following designated areas: 4 AONBs, 14 SACs, 3 SPAs, 3 Ramsars, 1 World Heritage Site, 12 NNRs, and 63 ASSIs.</p> <p><i>The draft Programme for Government includes a focus on achieving favourable management on designated sites. Progress to date has focused on developing site management plans for SACs; securing uptake of management on such lands through the Environmental Farming Scheme and through joint working with eNGOs, private and public land owners. Periodic reporting by UNESCO of WHS through ‘State of Conservation’ Reports (last in 2016).</i></p> <p>Conservation Management Plans have been initiated for 12 SACs.</p> <p>All designated areas to be kept in favourable condition. DAERA carry out a rolling monitoring programme of designated sites within their responsibility.</p> <p>4 no. tranches of the DAERA EFS have been opened since 2017. With over 900 EFS Higher agreements (protected sites and priority habitats and species) covering over 50,000 hectares, an additional 4000 EFS wider agreements (wider countryside) covering just under 5000 hectares in NI. Tranche 5 is due to open in spring 2021.</p> <p><i>Farmland managed in an improved sustainable way. Monitoring of Agri-environment schemes is being developed and use of Earth Observation techniques to provide data for decision makers on land cover and potential for tracking land cover and land condition change is being developed.</i></p> <p>WHS Management and Action Plan 2020- 2027: Delivery by CC&GHT on behalf of DAERA NIEA: Plans completed April 2021.</p>
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Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

			<p>113 (overall) and 31 (CCGHT) actions this year. Steering Group meetings 19/04 and 11/05. <i>DAERA report to DCMS on matters relating to the WHS. This may relate to planning applications that may affect the OUV of the WHS and status of the WHS Management and Action Plans. Management /Action Plans are developed to raise the quality of the landscape in a sustainable manner.</i></p> <p>CC AONB Action Plan 2019-2023 delivered by CC&GHT. 87 actions (overall) and 48 (CCGHT) actions due this year. <i>The 2019-2023 Action Plan identifies tasks required to meet the aim and objectives of the 2013-2023 Causeway Coast AONB Management Plan. All, actions are designed to raise the quality of the landscape.</i></p> <p>Antrim Coast and Glens AONB Plan developed including engagement with 52 partners/stakeholders. AC&G AONB MP/AP Delivery by CC&GHT on behalf of DAERA NIEA. Launched 25th May. <i>The MP reflects statutory policies and plans and aims to direct stakeholder actions to protect the unique character of Antrim Coast and Glens AONB and its natural, built and cultural heritage. It presents a vision, aims and objectives for the AONB over the next 10 years.</i></p> <p>3 AONBs (Causeway Coast, Binevenagh and Antrim Coast &Glens) participating in DAERA Fixed Point Photography Project. 4 seasonal photos/p.a. <i>Project commenced in 2018. Winter sets 2020-21 were not undertaken due to Covid 19 restrictions. Monitoring work is a research tool to consider if and when intervention is needed to maintain or improve the landscape quality.</i></p>
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Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

			<p><i>Spring FPP complete 20/04/21. Summer FPP commenced 30/6/21</i></p> <p>Monitoring of species and habitat condition assessment is continuing by DAERA NIEA NED Biodiversity and Conservation Science Team. <i>Ongoing work by DAERA NIEA NED BCS Team. Priority Species and habitat management are assessed with a view to sustaining and improving species numbers and diversity where appropriate.</i></p> <p>CC&GBC Local Development Plan (LDP) 2035: <i>LDP Preferred Options Paper published in June 2018. Next step will be to publish the draft Plan Strategy in line with published LDP Timetable (subject to review).</i></p> <p>Supporting an LIFE+ EU application on invasive species control for Rathlin Island. Various designations over Island. <i>CCGHT/NIEA facilitated QUB Master student based on Rathlin completing sward and Greylag Geese research 06/21 – 08/21. Some initial work on the effects of Greylag Geese on cattle/fodder commenced through QUB student research project</i></p> <p>3 x 360 cameras located on 3 x ASSIs for continual land monitoring 5 years (Binevenagh Coastal Lowlands LP) <i>One camera fixed the Roe Estuary and being monitored by the Partnership</i></p> <p>Initiated Farm Resilience plans – 20 landowners registered and involved so far. (Binevenagh Coastal Lowlands LP). 10 plans complete Q1 21/22. <i>Farmland managed an improved sustainable way.</i></p>
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Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

			<p>7 trail prescriptions complete. These guide sensitive and sustainable trail development and access. One trail traverses an SAC and another NNR. (Binevenagh Coastal Lowlands LP) <i>Improved access and consequent mental and physical health through walking/hiking</i></p> <p>13 videos for Deaf and blind audiences (6 Audio Description, 7 sign language translating booklets about heritage, nature and the AONB area). Copies sent on USB to local Care Homes, youth groups and RNIB. CCGHT spoke on RNIB radio to promote resources 05/21. <i>Improved access to environmental resources and therefore inclusivity within AONB</i></p> <p>Engagement with Community: Strong engagement with community through volunteers' students and Community Groups.</p> <p><i>Meetings – Spring OANB meetings complete</i></p> <p><i>4 x Marine Clean ups with volunteer opportunities awarded to Sea2It. Taking place this summer.</i></p> <p><i>3 x local water recreation businesses trained in Adventure WiSe Far and Wild, Free Dive NI and Xplore Outdoors.</i></p> <p><i>6th May Invasive mammals Zoom. 26 participants. Experts from UW, NIEA and Glens Red Squirrel group.</i></p> <p><i>24.5.21 - 30.4.21 May. Launch of public invasive education material to tie into invasive species week. Facebook. Material developed with</i></p>
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Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

			<p><i>local Biodiversity Officer and NIEA resources.</i></p> <p><i>Facebook: 10 x posts; reach: 1904, engagements: 131</i></p> <p><i>Instagram: 7 x posts; reach: 936, interactions: 67</i></p> <p><i>7.06.21 - 14.06.21 June- Seascape week. Facebook. Key information and previous seascape videos shared. Photograph project ran, input from Gary Burrows Marine and fisheries.</i></p> <p><i>Supplied all CCGBC VICs and other locations (Giant's Causeway, Coastal Zone) with publications for summer season.</i></p> <p><i>Awarded three CCGBC SMEs with a grant to create a showpiece based on heritage stories through EU project Northword.</i></p>
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Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

Economic/Education/Tourism Actions 23-34

	Economic/Education/Tourism	Action Steering Group (ASG) Lead Richard Baker – Leisure & Development CC&G BC		
	Population Outcome:	All people of Causeway Coast and Glens will contribute to and benefit from a thriving economy built on a culture of growth, entrepreneurship, innovation and learning		
	Intermediate Outcomes:	<p>9. <i>The Causeway Coast and Glens area provides opportunities for all to contribute to and engage in a more prosperous and fair economy</i></p> <p>10. <i>The Causeway Coast and Glens area attracts and grows profitable businesses</i></p> <p>11. <i>The Causeway Coast and Glens area drives entrepreneurship and fosters innovation</i></p> <p>12. <i>All people of the Causeway Coast and Glens will be knowledgeable and skilled</i></p>		
Action No.	Brief Description	Action Lead	Organisation	Progress
23	<p>Partners will work towards a post Covid-19 recovery in key business sectors using existing programmes and government interventions.</p> <p>In conjunction with the development of a new Economic Development Strategy, a Recovery</p>	Martin Clarke Prosperity and Place	CC&G Borough Council – Prosperity & Place	<p>Programmes such as Alchemy and Digital Causeway continue to help existing businesses. – see Action 31.</p> <p>Collaboration between stakeholders will seek to support businesses so they can move forward – see Action 26.</p> <p>Alchemy Business Support: In terms of the quarterly target of 25, Businesses receiving mentoring = 108%</p> <p>Digital Causeway Programme: In terms of the quarterly target of 15, Businesses receiving mentoring = 140%</p>

Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

	Plan to help those sectors in the area worst-affected by the COVID 19, same to form part of a NI wide recovery plan			Whilst lockdown restrictions have been eased, government support measures such as the Furlough Scheme remain in place. It is only when these supports are removed that we will see the full impact on businesses and can gauge whether we need to offer more assistance.
24	Develop a new Economic Development Strategy for the region (2020 - 2035)	Niall McGurk Strategic Projects Manager	CC&G Borough Council – Prosperity & Place	<p>One robust economic area profile to be developed</p> <ul style="list-style-type: none"> • <i>100% - Economic area profile completed by Grant Thornton</i> <p>Review all key regional and local strategic policies</p> <ul style="list-style-type: none"> • <i>100% - All key local/regional strategic policies reviewed prior to development of EDS</i> <p>Conduct at least one consultation with key stakeholders</p> <ul style="list-style-type: none"> • <i>100% - Consultations took place with all key stakeholders prior to development of EDS. Public Consultation took place on draft EDS.</i> <p>Identify at least one new key strategic priority</p> <ul style="list-style-type: none"> • <i>100% - Growth Deal projects identified as key economic driver for next 10-15 years</i> <p>Examine all external funding opportunities</p> <ul style="list-style-type: none"> • <i>100% - External funding opportunities has been identified including: Growth Deal, Complementary Fund, Levelling Up, Peace Plus</i> <p>Define roles of all key delivery partners</p> <ul style="list-style-type: none"> • <i>0% - Roles of delivery partners will be determined in line with project needs</i>

Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<p>EDS has been developed under two themes, Recovery and Renewal, with the aspiration of improving the lives of every citizen within the borough through:</p> <p>Recovery – Labour Market Activation and Business Starts/ Survival Renewal – Business Evolution, Connected Borough, Green Borough and Renewed Place</p> <p>Further analysis of impact of EDS will be assessed in future reports.</p>
25	<p>To promote the unique offer of the Atlantic Link Enterprise Campus (ALEC)</p>	<p>Niall McGurk Strategic Projects Manager</p>	<p>CC&G Borough Council – Prosperity & Place</p>	<p>Re-establish new ALEC Project Board.</p> <ul style="list-style-type: none"> • 100% - two Project Board meeting in Q1. <p>Appoint new Property Agent to market the site.</p> <ul style="list-style-type: none"> • Pending – Council currently tendering for a new Professional Property Framework <p>Develop a new market and communication plan.</p> <ul style="list-style-type: none"> • 50% - new marketing and communication plan prepared. <p>Revisit existing ALEC Development Brief.</p> <ul style="list-style-type: none"> • Pending – will being developed when new Property Agent appointed. <p>The current commercial property market within Northern Ireland is suffering from a lack of occupier and investor confidence because of COVID-19. In addition, the impact of Brexit has also resulted in a stagnant demand for property across NI.</p>
26		<p>Joint Leads</p>		

Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

	<p>To enhance the capability of businesses to enter and expand outside markets separate to NI; and the external businesses to see the region as a potential area to invest</p>	<p>Martin Clarke Prosperity and Place Des Gartland Invest NI</p>	<p>CC&G Borough Council – Prosperity & Place</p> <p>Invest NI</p>	<p>The Causeway Coast and Glens area provides opportunities for all to contribute to and engage in a more prosperous and fair economy.</p> <p>Export Activity: Supported businesses at regional office level <i>(Source: Invest NI Statistics, NINIS 2017)</i></p> <p>Total Entrepreneurial Activity (TEA) <i>(Source: Global Entrepreneurship Monitor UK NI Report 2017)</i></p> <p>Run pilot scheme – ‘New Exporters Partnership Initiative (with INI).</p> <ul style="list-style-type: none"> • 0% - Pilot scheme to be launched in 2021/22.
27	<p>To Increase the level of innovation in the Causeway Coast and Glens area</p>	<p>Niall McGurk Strategic Projects Manager</p> <p>Des Gartland Regional Manager NW Office</p>	<p>CC&G Borough Council – Prosperity & Place</p> <p>Invest NI (Joint)</p>	<p>Still too early to quantify. This has been compounded by the impact of the COVID-19 pandemic over the last 12 months. Increasing the level of innovation will be a key priority to enable economic recovery and rebuild.</p> <ul style="list-style-type: none"> • As previously noted, via the ‘Growth Deal’, the Economic Advisory Group (EAG) will oversee the delivery of emerging strategic investment projects that will increase the level of Innovation in the area. • A high-level Subgroup of relevant partners has been set up to review strategic projects relating to the Innovation pillar of the Growth Deal. First meeting was in April. • Operationally a partnership action plan has now been developed for the Borough. Key actions in this plan include; <ul style="list-style-type: none"> ➤ Promotion of incentives to encourage businesses to innovate to respond to emerging market opportunities post COVID-19 and EU Exit

Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<p>e.g. competitive calls, Manufacturing 4.0 & ‘Green Economy’. More generally, work in partnership to improve innovation activity in the CC&GBC area via the Innovation Accreditation Scheme / Innovation Vouchers etc.</p> <ul style="list-style-type: none"> ➤ Delivery of the Digital Infrastructure Strategy for the Causeway Coast and Glen’s area. Specifically, support businesses to adopt and exploit digital technologies to improve competitiveness & business resilience. ➤ Enhanced Digital Infrastructure in the Causeway Coast and Glen’s area – Project Stratum etc... (May also align with Growth Deal project) ➤ Working with partners to encourage and support businesses in a drive towards a Low Carbon ‘Green’ Economy ➤ Re-engagement with Innovate NI to increase the levels of innovation diagnostics being undertaken and award accreditations. Base Awards presently at 20 per annum.
28	<p>Develop a Digital Infrastructure Strategy for the Causeway Coast and Glens area</p>	<p>Niall McGurk Strategic Projects Manager</p>	<p>CC&G Borough Council – Prosperity & Place</p>	<p>Develop a Digital Infrastructure Strategy</p> <ul style="list-style-type: none"> • 100% - Digital Infrastructure Strategy developed <p>Appoint a specialist digital advisory team</p> <ul style="list-style-type: none"> • 100% - GreySky Consultancy appointed as specialist digital advisory team <p>Identify innovative urban and rural connectivity schemes</p> <ul style="list-style-type: none"> • 100% - FFNI, Project Stratum, Gigabit Vouchers, WAN funding identified as innovative urban and rural connectivity schemes

Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<p>Implement connectivity schemes</p> <ul style="list-style-type: none"> • 25% - FFNI and Project Stratum have commenced implementation phases. Gigabit Voucher scheme re-launched in April 2021. Council seeking to apply for additional LFFN funds <p>Roll out FFNI to 52 sites within borough</p> <ul style="list-style-type: none"> • 100% of Councils FFNI sites surveyed. 33% of Councils sites now FFNI fully installed. <p>Continue promotion of Gigabit Voucher Scheme</p> <ul style="list-style-type: none"> • 0% Gigabit Voucher Scheme re-launched - Council will actively promote. <p>Digital Infrastructure Strategy (DIS) outlines the approach Council will take to improve the lives of all citizens within the borough. The strategy has identified three key themes: Digital Infrastructure, Digital Skills, and the Digital Sector. Detailed analysis of impacts will take place in future reports.</p>
29	<p>Support in developing of the Causeway Workforce Development Forum supporting educational and skills initiatives within the Causeway Coast and Glens area.</p>	<p>Niall McGurk Strategic Projects Manager</p>	<p>CC&G Borough Council – Prosperity & Place</p>	<p>Engage external consultant to develop a new Labour Market Partnership Action Plan by April 2021.</p> <ul style="list-style-type: none"> • 100% - New Labour Market Partnership Strategy & Action Plan completed in Q1 2021/22. <p>Provide support to WDF related initiatives.</p> <ul style="list-style-type: none"> • 100% - support provided to Causeway Up Programme. <p>Quarterly meeting of WDF.</p>

Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<ul style="list-style-type: none"> • 100% - WDF met in May 2021. <p>Post September 2021 the WDF will be replaced by Causeway Labour Market Partnership (CLMP). The membership of the group will be revisited along with a clear programme of actions/activities identified for the 2021/22 period. The Partnership will work very closely with DfC and other NI Councils in the delivery of their respective Action Plans. The focus of the CLMP will focus on employability, skills and education initiatives.</p>
30	<p>Develop a new Energy Strategy for the Causeway Coast and Glens area.</p>	<p>Richard Baker Director of Leisure & Development</p> <p>Niall McGurk Strategic Projects Manager</p>	<p>CC&G Borough Council – Leisure & Development</p> <p>CC&G Borough Council – Prosperity & Place</p>	<p>Identify commercial viability within energy markets</p> <ul style="list-style-type: none"> • 100% - Council considering energy projects as part of Growth Deal <p>Develop a TOR for Energy Strategy</p> <ul style="list-style-type: none"> • 0% - TOR for Energy Strategy to be developed <p>Appoint a specialist advisor/team</p> <ul style="list-style-type: none"> • 0% - Specialist advisor/team to be appointed <p>Engage with local large scale energy users</p> <ul style="list-style-type: none"> • 0% - No engagement with local large scale energy users this quarter <p>Engage in soft market sounding</p> <ul style="list-style-type: none"> • 0% - No engagement in soft market sounding this quarter <p>Develop a project plan outlining key milestones</p> <ul style="list-style-type: none"> • 0% Develop a project plan outlining key milestones <p>Form a local collaborative energy group</p>

Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<ul style="list-style-type: none"> • 0% - Local collaborative energy group to be formed <p>Support a local energy initiative</p> <ul style="list-style-type: none"> • 100% - Council continuing to provide financial and promotional assistance for Girona Project <p>Develop an energy application for the borough (Innovate UK/ BEIS)</p> <ul style="list-style-type: none"> • 0% - Energy application for borough yet to be developed <p>Energy strategy will be developed following the outcome of DfE consultation on the new Northern Ireland Energy Strategy launched 31st March 2021.</p>
31	<p>To increase the level of entrepreneurship and indigenous business growth in the Borough.</p>	<p>Martin Clarke Business Development Manager</p>	<p>CC&G Borough Council – Prosperity & Place</p>	<p>NI Business Start Up Programme: Apr – June 2021 has delivered. 64 Business Plan Approvals which equates to 38 jobs. NI Business Start Up Programme: 38 jobs = 30.4% of annual statutory target.</p> <p>Alchemy Business Support: Apr – June 2021 has delivered.</p> <ul style="list-style-type: none"> • 47 participants registered • 27 receiving mentoring • 5 client status referrals to Invest NI • 7 business workshops delivered • 7 referrals to other stakeholders' support initiatives <p>Alchemy Business Support:</p>

Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

			<p>In terms of the quarterly target of 25, Businesses receiving mentoring = 108%</p> <p>Digital Causeway Programme: Apr – June 2021 has delivered.</p> <ul style="list-style-type: none"> • 21 participants registered • 431 hours of mentoring provided • 2 businesses referred to other support <p>Digital Causeway Programme: In terms of the quarterly target of 15, Businesses receiving mentoring = 140%</p> <p>Enterprise Fund: Council’s Enterprise Fund for businesses less than 2 years old, opened for applications on Monday 12th April 2021 and closed at noon on Friday 14th May 2021. 34 applications were received and following scoring, 15 scored above the 65% threshold.</p> <p>Enterprise Fund: Against an annual budget of £50,000, 15 businesses are being supported to the value of £62,382 = 124.8%</p> <p>Exploring Enterprise Programme: Apr – June 2021 has delivered. The first course of 6 to be delivered between April 2021 and March 2022 commenced in May</p> <ul style="list-style-type: none"> • 13 participants enrolled <p>Exploring Enterprise Programme: In terms of the annual target of 66, the number of individuals enrolled = 19.7%</p>
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Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

				<p>Learn to Earn Programme: Apr – June 2021 has delivered.</p> <ul style="list-style-type: none"> • 23 participants • 4 individuals into employment <p>Learn to Earn Programme: In terms of the quarterly target of 26, the number of participants enrolled = 88.5%</p> <p>Digital Youth Programme: Council has commenced a procurement process for the appointment of a suitable organisation to deliver a Digital Youth Programme for Secondary Schools throughout the Borough. It is hoped to appoint in early July.</p> <p>Digital Youth Programme: Nothing to report at this stage.</p> <p>Most projects are progressing smoothly, however the ongoing restrictions of the Covid-19 pandemic are still of some concern to the Exploring Enterprise and Learn to Earn programmes.</p>
32	<p>Enhance and develop economic opportunities for Individuals and businesses located within the Causeway Coast and Glens</p>	<p>Julienne Elliott Town and Village Manager</p>	<p>CC&G Borough Council – Prosperity & Place</p>	<p>Proposal to set up town forums for 6 towns within the Borough:</p> <p>Minimum of 2 gatherings per annum per town</p> <p>Initial towns:</p> <ul style="list-style-type: none"> • Ballymoney • Ballycastle • Coleraine • Limavady • Portrush / Portstewart

Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

	<p>To establish a high level, solution-driven Causeway Town Management Advisory Group Network to focus on developing and delivering collaborative town centre management projects, addressing safe, clean and green ethos across the 4 main towns Ballycastle, Ballymoney, Coleraine and Limavady.</p> <p>Working with partner organisations to provide synergy with developing infrastructure plans and action plans to address active transport initiatives, masterplan proposals and the renewal and transformation of our town centres as places to be.</p>			<p>Town Forums will:</p> <ul style="list-style-type: none"> • Advise on place/town management • Develop ideas based on feedback from town centre perception surveys • Terms of reference for each Forum – participants will sign up • Agenda for each Forum will be town specific <p>Proposal for Town Forums presented to L&D Committee 18th May 2021 and ratified May full council meeting.</p>
33	To co-ordinate actions to increase	Majella Quinn		

Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

	<p>skills within Causeway Coast and Glens area. It is envisaged that this will be in the form of the development of a learning partnership which will take forward a range of specific targeted actions to meet the local industry needs.</p> <p>The overarching aim is to develop a coordinated plan focussing on developing literacy, numeracy and IT skills</p>	<p>Assistant Head of Department Essential Skills/GCSE</p>	<p>Northern Regional College</p>	<p>Skills and knowledge – the qualifications deficit of 1.7% in the CC&GA and NI average will decrease.</p> <ul style="list-style-type: none"> • No. of 16–64-year-olds attaining a Level 2 qualification in English <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 10%;">Measure Number</th> <th style="width: 70%;">Measure Descriptor</th> <th style="width: 20%;">Data</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">1</td> <td>% CC&GA population attaining a Level 2 qualification in Literacy, Numeracy & ICT</td> <td style="text-align: center;">??</td> </tr> <tr> <td style="text-align: center;">2</td> <td>% Increase in number of Literacy, Numeracy & ICT courses/programmes offered in the CC&GA area</td> <td style="text-align: center;">??</td> </tr> <tr> <td style="text-align: center;">3</td> <td>% Decrease of population with no formal qualifications</td> <td style="text-align: center;">??</td> </tr> </tbody> </table> <p style="margin-left: 40px;">and/or Maths per annum in the CC&GA</p> <ul style="list-style-type: none"> • No. of English and Maths programmes/courses offered per annum by associated partners • 85% of participants/clients completing the course - Retention • 50% of participants/clients attaining target qualification - Achievement • Participant/client satisfaction rates - 100% of completing participants rating the provision as good or better <p>Circumstances – qualification levels from Level 2 and beyond will increase</p> <p>Data requirement necessary from NISRA or similar sources**</p>	Measure Number	Measure Descriptor	Data	1	% CC&GA population attaining a Level 2 qualification in Literacy, Numeracy & ICT	??	2	% Increase in number of Literacy, Numeracy & ICT courses/programmes offered in the CC&GA area	??	3	% Decrease of population with no formal qualifications	??
Measure Number	Measure Descriptor	Data														
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3	% Decrease of population with no formal qualifications	??														
34																

Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

	<p>Considering the Covid-19 pandemic the Tourism and Recreation Service will Deliver this Action through the following priorities which include:</p> <ul style="list-style-type: none"> • Development of a post-2020 strategic approach to tourism events • Post-September events, adjusted to accommodate current restrictions/guidance • 2020/21 TEF programme criteria adjusted to account for future difficulties • Special post Covid-19 marketing campaign to key segments NI & ROI • Greater communication to assist local hospitality and tourism sector • Establishment of Hotel Operator Engagement Forum 	<p>Peter Thompson Head of Tourism & Recreation</p>	<p>CC&G Borough Council – Tourism</p>	<p>Supporting the survival/recovery of tourism and hospitality businesses within the Borough which have been decimated by the Covid 19 pandemic has been the focus of work for the past 12 months.</p> <p>80 contacts made with tour operators. The trade shows focused on Golf and outdoor activities product with the Causeway Coast and Glens.</p> <p>In this quarter the Marketing team attended 3 virtual trade shows selling the Causeway Coast and Glens to tour operators in the US, Europe and GB Date of first promotion: 23/04/2021 Total promotions for 2021 that will be published: 89</p> <p>#open for business campaign 2021- Social media campaign offered to local businesses free of charge to help promote their reopening offers, new products etc Current performance:</p> <ul style="list-style-type: none"> • Total that has been published as of 01/07/2021: 74 • Total reach across published posts: 944,407 • Average reach per post: 12,762 • Total comments for published posts: 10,087 • Average comments per post: 136 • Total likes for published posts: 8,401 • Average likes per post: 114 • Total link clicks for published posts: 8,610 • Average clicks per post: 116 <p>Top performing post – The Lake Kilrea</p> <p>440,000 people reached, 3.3k post likes, 4.3k comments (7.4k including comment replies), 889 shares, 4.8k visits to The Lake Kilrea’s website.</p>
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Causeway Coast and Glens Community Plan - Delivery Plan 2020 – Summary of Progress

	<ul style="list-style-type: none"> • Development of new Destination marketing website with TNI • Delayed development of Destination Management Strategy (awaiting TNI Strategy and publication of Causeway Coastal Route Infrastructure Strategy • Development of new access improvement opportunities post-Covid19 			<p>Weekly ezines to the trade updating them with latest news, grants, training, marketing opportunities 32% open rate, slight decrease in the open rate due to businesses reopening and not having the time engage.</p> <p>Engaging with experience providers to sell on tours within the VIC's 18 experience providers have signed up for this service</p> <p>Engaging with Taste Causeway and Naturally North Coast and Glens to sell their members products within the VIC's A number of artisan food and drink products will be for sale within the VIC as well as local craft.</p> <p>Project completion Portaneevey and Magheracross Scenic viewpoint and Trailhead Success delivery of 2 world class developments at spectacular locations on the Causeway Coastal Route, namely Magheracross and Portaneevey.</p> <p>Design and print of 2021 CCAGBC visitor guide 20,000 guides printed and delivered to key visitor attractions VIC's in NI. Downloadable version also available.</p> <p>Design online version of Accommodation Guide 2021 Online version available for download</p>