

Title of Report:	Anti-poverty Action Plan and spend of DfC additional Covid Community Support Programme funding for 21-22
Committee Report Submitted To:	The Leisure & Development Committee
Date of Meeting:	17 August 2021
For Decision or For Information	For Decision

Linkage to Council Strategy (2019-23)	
Strategic Theme	Resilient, Healthy & Engaged Communities
Outcome	Council will work to develop and promote stable and cohesive communities across the Borough
Lead Officer	Head of Community & Culture Community Development Manager

Budgetary Considerations	
Cost of Proposal	£0
Included in Current Year Estimates	YES/NO
Capital/Revenue	
Code	33201
Staffing Costs	n/a

Screening Requirements	Required for new or revised Policies, Plans, Strategies or Service Delivery Proposals.		
Section 75 Screening	Screening Completed:	Yes/No	Date:
	EQIA Required and Completed:	Yes/No	Date:
Rural Needs Assessment (RNA)	Screening Completed	Yes/No	Date:
	RNA Required and Completed:	Yes/No	Date:
Data Protection Impact Assessment (DPIA)	Screening Completed:	Yes/No	Date:
	DPIA Required and Completed:	Yes/No	Date:

1.0 Purpose of Report

The purpose of this report is to present to Members for approval an Anti-poverty Action Plan for 2021-22 and to seek approval for proposals for spend of confirmed and expected Covid related Community Support Programme funding from DfC.

2.0 Background

In May 2021 a report was presented to Leisure & Development Committee providing an update on the Anti-poverty Stakeholder Steering Group (APSSG). The Steering Group had been set up as a result of DfC funding, through which Councils were encouraged to build sectoral partnerships and facilitate a collaborative approach to deliver support to citizens in relation to access to food and financial inclusion.

The Committee were also advised in May that Council had received confirmation of funding for a Covid-19 Food & Essential Supplies Transition Fund for an amount of £126,139.43 to be spent in 2021-22.

Members were advised that the APSSG would finalise a detailed Anti-poverty Action Plan for 2021-22, which would include proposals for spend of the Covid-19 Food & Essential Supplies Transition Fund and that this would be brought to Leisure & Development Committee for consideration and approval.

3.0 Anti-poverty Action Plan 2021-22

The APSSG agreed a series of Objectives and Strategic Actions to set the direction for their work:

- Increase the coordination between organisations working with those most in need in the Causeway Coast and Glens area.
- Support those on low incomes or those in financial crises to maximize their income and minimise their costs.
- Improve the capacity of those that support those most in need.
- Promote better information, signposting and communication.
- Work in partnership with others to tackle the causes of poverty.

The detailed action plan has now been updated for 2021-22 and an Executive Summary attached at **Annex A**. The full Action Plan document including relevant data in relation to poverty in Causeway Coast and Glens is available on request.

Where a budget is available through the DfC Food & Essential Supplies Fund, these actions have been highlighted with budget amount included. Other projects in the Action Plan involve a collaborative approach and may be low or no cost and others are subject to further funding from DfC.

The Committee is asked to approve the action plan in order to allow officers to proceed with delivering a series of collaborative actions with partners.

4.0 DfC Food & Essential Supplies Transition Fund

An offer has been received from DfC for £126,139.43 for Food & Essential Supplies Transition (FEST) Fund with the purpose of supporting a more sustainable approach to tackling food insecurity and access to other essential supplies as a follow up to the emergency funds last year. Members are asked to consider a proposal for spend of these monies, which are identified in the Action Plan, and which are summarised as follows:

- i. Wraparound Support Project that delivers individually tailored one to one support to people who have been adversely impacted by the economic fallout of the pandemic and who need additional assistance. Assistance is specifically targeted at helping to

navigate the support services which support financial stability, bringing together food banks, social supermarket, budgeting, benefits maximisation and debt advice.

- ii. Develop and deliver a 'Food & Essential Supplies' Small Grant Programme that would provide grant funding for projects such as community gardens, community fridges, catering equipment for luncheon clubs or breakfast clubs, grow your own schemes, community reuse schemes. Anticipated outcomes associated with this scheme includes reducing cost of food, increasing access to food and essential supplies while at the same time reducing food waste and promoting food nutrition.

Full details of these two proposals are attached at **Annex B**.

5.0 Further expected Covid recovery funding from DfC

Further additional monies for Covid recovery are expected from DfC through the Community Support Programme. The Communities Minister announced in May 2021 that £3m had been secured to support council-managed community development and advice services.

It is anticipated that this funding will be for well-being and connectivity objectives as well as an allocation specifically for increased advice services. DfC officials have advised that it will likely be September before councils receive full details of this funding and allocated amount. In order to maximise the delivery period, when confirmation is received from DfC, Members are asked to give their approval in principle for proposals for this additional funding.

Based on previous allocations of Covid funding from DfC, officers have developed the proposals with a working assumption that Council will receive an allocation in the region of £150,000. Proposals for this spend have been developed in line with the Anti-Poverty Action Plan and Council's Community Development Action Plan for 21-22 and based on ongoing engagement with the community and voluntary sector. These proposals are summarised below with full details attached at **Annex C**.

- i. Extension to Generalist Advice Service contract to provide increased availability and extended hours of provision.
- ii. Community Centres Creative Activity Programme to support a return to community centres as hubs for community activity.
- iii. Well-being resource allocations for small community and voluntary organisations.
- iv. Participatory Budgeting (PB) project that would allow 3 or 4 community based organisations to host a Participatory Budgeting initiative in their community, with the objectives of increasing community participation and a sense of ownership as well as promoting local decision making using an innovative and creative approach.

6.0 Recommendations

Members are requested to approve the following:

- i. Anti-Poverty Action Plan 2021-22 as attached at **Annex A**.
- ii. Proposals for spend of DfC Food & Essential Supplies Transition Fund as attached at **Annex B**.
- iii. Proposals for further expected funding from DfC for Covid recovery in relation to Community Development and Advice Services as attached at **Annex C**.



Causeway Coast and Glens Anti-Poverty Steering Group

Anti-Poverty Framework & Action Plan 2021-2022 SUMMARY

1. Introduction

Poverty affects many people in the Causeway Coast and Glens area. There are many causes and consequences of poverty which impact on various aspects of people's day to day lives¹.

Poverty means not being able to heat your home, pay your rent, or buy essentials for your children. It means waking up every day facing insecurity, uncertainty, and impossible decisions about money. It means facing marginalisation and even discrimination because of your financial circumstances. The constant stress it causes can lead to problems that deprive people of the chance to play a full part in society.

Almost anyone can experience poverty. Unexpected events such as bereavement, illness, redundancy, or relationship breakdown are sometimes all it can take to push us into circumstances that then become difficult to escape.

Joseph Rowntree Trust, 2021

As a result of the current pandemic, the stark issues associated with poverty came sharply into focus. The Department of Communities provided funding through a range of strands to local councils to drive forward financial inclusion and food partnership initiatives up to March 2021. Causeway Coast and Glens Borough Council (CCGBC) established **an Anti-Poverty Stakeholder Steering Group (APSSG)** with an associated **Anti-Poverty Action Plan** to ensure that a multi-disciplinary approach would be taken to deliver these initiatives and overall in addressing poverty and that will be embedded in the Community Plan for Causeway Coast and Glens.

The Anti-Poverty Stakeholder Steering Group has brought together those organisations whose **core business** is tackling poverty in the Borough in order to ensure a collaborative and co-ordinated approach of services that can make a difference to people's lives. The Steering Group oversaw the consultation and development of this initial 18-month Anti-Poverty Action Plan.

This work is guided by the Department for Communities Briefing Papers to Councils on financial inclusion and food partnerships. Resources up to March 2021 have been attached to this to encourage innovative initiatives and more collaborative delivery of support; further funding resources are expected for 2021-22. The Action Plan is a fluid plan and will be updated on a regular basis based on resources available and needs identified.

The work is also guided from a local perspective by the **A Better Future Together – Causeway Coast and Glens Community Plan 2017-2020**² and relevant outcomes within the **Delivery Plan for Causeway Coast and Glens Community Plan #2** published December 2020³ frame the end result of what this anti-poverty action plan wishes to achieve.

¹ See Appendix 1 of full document for a Joseph Rowntree Charitable Trust definition of Poverty.

² https://www.causewaycoastandglens.gov.uk/uploads/general/Community_Plan_Report_Design_WR.pdf

³ https://www.causewaycoastandglens.gov.uk/uploads/general/Community_Delivery_Plan_2020_PF5.pdf

Population Outcome:	A Healthy Safe Community – All people of Causeway Coast and Glens will contribute to and benefit from a healthy, connected and safe community that nurtures resilience, promotes respect and supports everyone to live together
Outcome 1:	All people of the Causeway Coast and Glens benefit from improved physical health and mental well-being
Action 4:	Develop, lead, implement and support Anti-Poverty Interventions which tackle food, fuel and financial poverty and respond to local need with a particular emphasis on vulnerable communities

The Action plan has been developed based on a strong evidence base of what poverty looks like in the CCGBC area⁴. CCGBC recognises the fundamental importance of involving people with lived experience of poverty as experts and partners in addressing poverty related issues, in shaping actions, and in helping to make lives better. This information has been gleaned through a survey of those working in anti-poverty work across the Borough, a series of focus groups with both statutory and voluntary and community players as well as a series of APSSG meetings. This has been an iterative process where, as knowledge and information has been gleaned from key players, the action plan development process has evolved. Likewise, where new players have been identified they have been added to the Steering Group as either formal core members or members who will be kept informed. A Terms of Reference has been co-designed with all members of the APSSG who will keep the Action Plan updated as required.

1.1 Anti-poverty Delivery Stakeholders

There are many organisations involved in anti-poverty work in the Causeway Coast and Glens area. For some, anti-poverty work is their core business, and for others it is part of a suite of other services which they provide.

The Anti-Poverty Stakeholder Steering Group's membership comprises those whose core role is anti-poverty work. This is with a view to keeping the Steering Group manageable and focused. The Steering Group will still engage with those organisations who provide anti-poverty services alongside other supports to the community through regular information sharing opportunities. Membership of the Steering Group is outlined below. Note this will be added to as and when required. Other stakeholders will be invited to attend meetings to share information as and when required.

⁴ See Appendix 3 of full document for maps and other data relating to poverty in Causeway Coast and Glens.

Members of the CCG Anti-Poverty Stakeholder Steering Group		
Community/Voluntary Sector Representatives	Key Statutory Players	Other Organisations/ Partnerships to link with
<ul style="list-style-type: none"> • Community Advice Causeway • Limavady Community Development Initiative (Roe Valley Community Foodbank; Limavady Social Supermarket) • Limavady Advice Centre • Ballycastle Foodbank • Ballymoney Foodbank • Vineyard Compassion (Causeway Foodbank; Reser Social Supermarket) • Limavady Neighbourhood Renewal Partnership Chairperson • Coleraine Neighbourhood Renewal Partnership Chairperson • St Vincent de Paul • Salvation Army 	<ul style="list-style-type: none"> • Department for Communities • Public Health Agency • Northern Health and Social Care Trust • Western Health and Social Care Trust • CC&GBC Community Development • CC&GBC Community Planning • CC&GBC Energy Efficiency Advisers • Education Authority • Workforce Development Forum 	<ul style="list-style-type: none"> • Northern Healthy Lifestyles Partnership • Causeway Loneliness Network • Money and Pensions Service • Volunteer Centres • Causeway Area Learning Partnership • Homeless Action Group • Family Support Hubs • Children & Young People's Strategic Partnership • Multi- Disciplinary Teams • DfC Jobs and Benefits Office • DAERA • Community Support Networks • Volunteer Centres and any others that may be of relevance

1.2 The poverty baseline for Causeway Coast and Glens Area

Some of the headline figures of poverty in Causeway Coast and Glens are outlined below.

Percentage of Population Living in Absolute/Relative Poverty Before Housing Costs (BHC)

- The proportion for Causeway Coast and Glens Borough Council for both **relative** poverty BHC (22%) and **absolute** poverty BHC (19%) was higher than the average for NI (18% for relative poverty BHC and 15% for absolute poverty BHC)
- Causeway Coast and Glens Borough Council recorded the second highest **relative poverty rate** BHC (22%) across all eleven local authorities, with just Derry and Strabane (23%) with a higher percentage and Fermanagh and Omagh (23%) with the same percentage

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- Causeway Coast and Glens Borough Council had the joint second highest percentage of population living in **absolute poverty** BHC (19%) (alongside Antrim and Newtownabbey (19%) and Fermanagh and Omagh (19%), with just Derry and Strabane (21%) with a higher percentage of their population living in absolute poverty BHC
- Mid Ulster recorded the lowest rate for **relative poverty** BHC (12%) while Lisburn and Castlereagh City Council, Mid Ulster and Armagh, Banbridge and Craigavon councils recorded the lowest rate for **absolute poverty** BHC at 10%, which are 10% and 9% lower than the figures for Causeway Coast and Glens Borough Council respectively (22% and 19% respectively).

(Source: Poverty - Grouped Years NINIS (Administrative Geographies) Rolling average from 2016-17 to 2018-19)

Fuel Poverty

- Causeway Coast and Glens area has the third highest fuel poverty level in 2016 with an estimated 27.1% of its 57,200 households in fuel poverty, some 5.1% above the NI average. This equates to approximately 15,501 households.
- This is compared with the regional (NI) average of 22%
- The areas with the highest fuel poverty statistics were Mid Ulster at 31.4% and Derry and Strabane at 30.7%. Lisburn and Castlereagh had a fuel poverty level of 13.4%, the lowest of all NI local government districts.
- Causeway Coast and Glens had double that of the Lisburn and Castlereagh LGD figure (13.4%).

(Source: House Condition Survey 2016 (Source: Report published in May 2018 c/o CC&G BC)

Loneliness

- In terms of loneliness in 2019/20, of all local authority areas, Causeway Coast and Glens has the fifth highest incidence of people over the age of 16 feeling more often lonely at 35.3%.
- Four other areas have a higher percentage – Belfast at 48.0%, Ards and North Down at 39.4%, Derry and Strabane 37.4% and Fermanagh and Omagh at 37.3%.

Source: Estimates of Loneliness in NI 2019-20- NISRA)

Economic Inactivity

- In 2019, there were 25,000 inactive people in the Causeway Coast and Glens, some 29.9% of the 16-64 working age population

(Source: Labour Force Survey – Jan – Dec 2019)

Worklessness

- Intergenerational worklessness - 1 in 4 of 16-74 population had never worked before in 30 of NI's 36 Neighbourhood Renewal areas & where the head of household is inactive, the chances of other household members working is only 31%).⁵ There are 2 Neighbourhood Renewal Partnerships in the CCG area.

See Appendix 2, 3 and 4 of full document for additional data on poverty related issues in CCG area

⁵ https://www.ulster.ac.uk/_data/assets/pdf_file/0004/181435/UUEPC-Inactivity-Discussion-Paper-Final-Report.pdf

- An individual is considered to be in **Relative** poverty if they are living in a household with an equivalised income below 60% of the UK median income in the year in question. This is a measure of whether those in the lowest income households are keeping pace with the growth of incomes in the population as a whole.
- An individual is considered to be in **Absolute** poverty if they are living in a household with an equivalised income below 60% of the (inflation adjusted) UK median income in 2010/11. This is a measure of whether those in the lowest income households are seeing their incomes rise in real terms.
- While the AHC (after housing costs) measure is comparable between NI and UK, BHC (Before housing costs) is not. This is due to the difference in the way water charges are collected.

(Source NISRA Poverty Bulletin: NI 2019/20)

2. Strategic Framework

Based on the research undertaken and evidence gleaned from the lived experiences of those on the Anti-poverty Stakeholder Steering Group, the following objectives have been agreed. Below these are a series of Strategic Actions collated under a number of themes to achieve these objectives. These are also outlined below. Co-design and co-delivery will continue to be part of implementing these actions.

2.1 Objectives

Objective 1: Increase the coordination between organisations working to support those most in need in Causeway Coast and Glens
Objective 2: Support those on low incomes or those in financial crises in Causeway Coast and Glens to maximize their income and minimise their costs
Objective 3: Improve the capacity of those that support those most in need
Objective 4: Promote better information, signposting and communication
Objective 5: Work in partnership with others to tackle the causes of poverty

2.2 Overarching Strategic Actions per Objective

Theme	#	Strategic Action
Objective 1: Increase the coordination between organisations working with those most in need in the Causeway Coast and Glens area		
Collaboration & Partnership	1.1	Facilitate an Anti-poverty Steering Group of relevant statutory bodies and those organisations providing advice and emergency support services in Causeway Coast and Glens
	1.2	Implement and deliver a Wraparound Support Project

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Theme	#	Strategic Action
Objective 2: Support those on low incomes or those in financial crises to maximize their income and minimise their costs		
Access to Food & Essential Items	2.1	Build the capacity of and support established foodbanks
	2.2	Support a partnership-based approach to address food poverty and insecurity
	2.3	Promote and support nutrition on a budget initiatives
	2.4	Engage with FareShare and community and voluntary sector organisations to ensure distribution of food to those in most need.
	2.5	Promote and support pre-loved / reduce waste/ community sharing essential items initiatives (baby equipment, clothing, toys, digital devices, household items, furniture, DIY, gardening etc)
Fuel Poverty	2.6	Promote and support energy efficiency initiatives
	2.7	Promote and support emergency fuel support initiatives & fuel stamp scheme
Financial Inclusion	2.8	Promote and support financial inclusion including financial capability and savings initiatives
	2.9	Promote and support the maximisation of income and wraparound debt advice
	2.10	Promote and support Social supermarkets
Objective 3: Improve the capacity of those that support those most in need		
Capacity building for volunteers and volunteer involving organisations	3.1	Promote and support networking, peer learning and capacity building of volunteer involving organisations addressing poverty
	3.2	Promote quality standards and highlight good practice in provision of anti-poverty services
	3.3	Promote and support pathways of volunteering for a diverse range of volunteers
Objective 4: Promote better information, signposting and communication		
Information & Signposting	4.1	Maintain an up to date directory of Anti-poverty services
	4.2	Promote and support a digital referral platform for anti-poverty services in CCG
Communication	4.3	Deliver a multi-channel communications campaign to increase awareness of anti-poverty initiatives available in Causeway Coast and Glens
	4.4	Promote and support signposting and support for Section 75 communities
Objective 5: Work in partnership with others to tackle the causes of poverty		
Employability and skills	5.1	Establish links and potential future joint projects with the Labour Market Partnership / Workforce Development Forum
Policy Influence	5.2	Influence policy and strategy development (PfG Outcomes, DfC Antipoverty Strategy, CCG Community Plan, Neighbourhood Renewal Action Plans etc) through a community of practice model.
	5.3	Expand the evidence base by accessing data and sharing and carrying out research, including participatory research to access hidden voices
	5.4	Support other projects that could add value to the work of the Steering Group e.g. Participatory Budgeting
Partnership Development Recognition of the drivers of	5.5	Share information and practice, build relationships, collaborate and develop joint projects as opportunities emerge, and identify and promote two-way referral pathways, advocacy on new policies around areas relevant to the drivers of poverty including the following key areas:
		<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%; text-align: center;">Drivers of poverty</td> <td style="width: 50%; text-align: center;">Organisation/ Partnership</td> </tr> </table>
Drivers of poverty	Organisation/ Partnership	

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Theme	#	Strategic Action	
poverty and those organisations that play a role and engage in this type of work	i.	Employment, training, skills development, apprenticeships	Causeway Coast and Glens Workforce Development Forum/ Labour Market Partnership incl. Jobs & Benefits Office
	ii.	Education	Schools Area Learning Partnerships (primary and secondary)
	iii.	Loneliness and isolation	Causeway Loneliness Network, Befriending schemes, Good Morning Schemes
	iv.	Financial wellbeing	Money & Pension Service, Advice Centres, Christians Against Poverty (CAP), Credit Unions
	v.	Domestic Violence	CCG Policing & Community Safety Partnership, Women's Aid, D&SVP
	vi.	Children and young people	EA Youth Service, Children & Young People's Strategic Partnership (CYPSP), Family Support Hubs, Schools Area Learning Partnerships, Surestarts, Family Centres.
	vii.	Mental health and wellbeing	Northern Healthy Lifestyles Partnership (& Western), Multi-Disciplinary Teams (MDTs), Health Trusts, Public Health Agency (PHA), Northern Trust Partnership (PLIG) for emotional wellbeing and suicide prevention, Take 5 Working Group, Student Wellbeing Forum, Northern Digital Safeguarding Forum
	viii.	Sports and physical activity	Council Sport & Well-Being, Sport NI, Department for Communities (DfC)
	ix.	Social Prescribing & Community Health	Support Networks, Networks Involving Communities in Health Improvement (NICHI), PHA, MDT's
	x.	Rural	DAERA Tackling Rural Poverty and Social Isolation (TRPSI) Programme, Northern Area Community Network, Rural Community Network
	xi.	Housing & Homelessness	Housing Executive, Causeway Homelessness Network
	xii.	Energy Efficiency	Council Energy Efficiency, Housing Executive
	xiii.	Drugs and Alcohol and other addictions	PHA, NICHI, Health Trusts, Community & Voluntary Sector

3. The Action Plan

A detailed Action Plan has been developed which outlines actions under each of the agreed five objectives and indicates the lead agency whose role will be to lead on the implementation of this action. Alongside this, a range of partners have been identified, and where applicable and available,

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a budget. Performance measures for each strategic action have also been included which have been developed using the outcomes-based accountability methodology.

Actions under Objectives 1 to 4 are short to medium term in nature, while those under Objective 5 are longer term in nature. Some actions are deliberately aspirational and require new ways of doing things and as yet do not have a budget. It is expected that the APSSG will work with the lead to identify funding sources that could help in moving these actions forward. Some of these actions will not require a budget but rather will require a different way of working together among partners with a focus on collaborative gain.

Members of the APSSG, supported by Council, will review progress of the action plan each time it meets in order to reflect current needs and emerging funding opportunities. All those in lead positions are members of the APSSG. Progress reports of work of the CCG APSSG be provided to the Community Planning Health & Wellbeing Thematic Working Group Lead with reports included on the regular meeting agenda of the Causeway Coast and Glens Community Planning Strategic Partnership. Performance Measures are those identified by DfC in OBA Report Cards as part of contract for funding to Councils. Where Performance Measures are included for projects that are aspirational or still to be developed these are indicative and precise measures will be agreed when projects are developed.

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Action Plan April 2021- March 2022 for the CCG Anti-Poverty Stakeholder Steering Group (APSSG) V.2 (updated July 2021)

No	Detailed Actions	Lead	Partners	Budget	Timescale	Performance Measures	
Objective 1: Increase the coordination between organisations working with those most in need in the Causeway Coast and Glens area							
Theme: Collaboration and Partnership							
1.1	Facilitate an Anti-poverty Stakeholder Steering Group (APSSG) of relevant statutory bodies and those organisations providing advice and emergency support services in Causeway Coast and Glens	Council	Advice centres Foodbanks PHA NHSCT WHSCT EA Regional poverty charities			How much did we do? <ul style="list-style-type: none"> o # of APSSG Meetings p.a. o # members engaged o # actions agreed o # collaborative projects How well did we do it? <ul style="list-style-type: none"> o % satisfaction among stakeholders with the quality and effectiveness of the engagement Is anyone better off? <ul style="list-style-type: none"> o % of stakeholders who report improved coordination of anti-poverty services across CCGBC 	
	o Continue to facilitate Stakeholder Steering Group						Apr21-Mar22
	o Continue to update the Anti-poverty Action Plan to reflect current needs and emerging funding opportunities						Apr21-Mar22
1.2	Implement and deliver a Wraparound support service to provide whole person support to those in need linking foodbanks, advice centres and social supermarkets	Council	Wraparound Consortium (foodbanks, advice centres, social supermarkets)			How much did we do? <ul style="list-style-type: none"> # people receiving foodbank support who received other Linked support projects (social supermarket, advice etc) o # Individual financial inclusion plans developed o # people provided with information on financial wellbeing services o # referrals to income & benefits maximisation advice service / money management/budgeting advice / debt advice service o Source of referral for beneficiaries o Postcode of beneficiaries How well did we do it? <ul style="list-style-type: none"> o % of people who were provided with information on financial wellbeing services/ debt / income and benefits maximisation or money management/ budget advice that were: <ul style="list-style-type: none"> - satisfied with the information - felt the information had helped them - felt they were treated well o % of those receiving food who were signposted to receive additional support 	
	o Commission and deliver a Wraparound Support Service involving a consortium of food banks, social supermarkets, advice centres and other partners, with adjustments to terms of reference following evaluation of pilot project (Jan-Mar 21)						£56,000

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No	Detailed Actions	Lead	Partners	Budget	Timescale	Performance Measures
						Is anyone better off? <ul style="list-style-type: none"> ○ # & % of clients who reported that they were making better financial decisions ○ # & % of clients who reported that they feel more in control of their finances ○ # & % of clients who reported that they have improved budgeting skills ○ # & % of clients who reported more disposable income ○ Case studies
Objective 2: Support those on low incomes or those in financial crises to maximize their income and minimise their costs						
Theme: Access to Food and Essential Items						
2.1	Build the capacity of local infrastructure in foodbanks within the CC&G area	Council	Established foodbanks		Apr21-Mar22	How much did we do? <ul style="list-style-type: none"> ○ # food banks supported
	<ul style="list-style-type: none"> ○ Provide support to four main registered foodbanks to ensure sustainability and capacity to deliver and facilitate peer support and sharing of good practice among localised food banks 					How well did we do it? <ul style="list-style-type: none"> ○ % of foodbanks who are satisfied with the infrastructure support offered
2.2	Promote a partnership-based approach to address food poverty/ insecurity	Council	Community & Voluntary Sector (CVS) organisations		Apr21-Mar22	Is anyone better off? <ul style="list-style-type: none"> ○ # & % of foodbanks who have a more sustainable model in place
	<ul style="list-style-type: none"> ○ Develop and Implement the DfC Food & Essential Supplies Transition Fund and any new funding strands as required 					How much did we do? <ul style="list-style-type: none"> ○ # grants allocated ○ # of organisations engaged in sustainable food provision activities ○ # households on low income supported with food
						How well did we do it? <ul style="list-style-type: none"> ○ % of people who support with food and essential supplies that were satisfied with the service ○ % of people who felt the support had helped them ○ % of organisations satisfied with the coordinated approach being taken to food distribution
						Is anyone better off? <ul style="list-style-type: none"> ○ # & % of those receiving support with food and essential supplies who were signposted to receive additional support

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No	Detailed Actions	Lead	Partners	Budget	Timescale	Performance Measures
						<ul style="list-style-type: none"> o # & % who see an improvement in life satisfaction o # & % of support organisations who see an improvement in impact through additional linked support
2.3	Promote and support “nutrition on a budget” initiatives		APSSG Northern Healthy Lifestyle Partnership			<p>How much did we do?</p> <ul style="list-style-type: none"> o # initiatives supported o # of courses / activities/ programmes on health and nutrition supported o # households on low income supported <p>How well did we do?</p> <ul style="list-style-type: none"> o % of people who were benefitted from initiatives that <ul style="list-style-type: none"> - were satisfied with the service - felt the support had helped them <p>Is anyone better off?</p> <ul style="list-style-type: none"> o # & % of those participating in initiatives who were signposted to receive additional support o % of support organisations who see an improvement in impact through additional linked support
	<ul style="list-style-type: none"> o Promote and support relevant actions on healthy eating and nutrition, food waste and recycling - eg. slow cooker, healthy eating, community fridge and ‘grow your own’ initiatives 	Council	NRPs PHA		Apr21-Mar22	
2.4	Engage with the Fare Share and community and voluntary sector organisations to ensure distribution of food to those in most need	Foodbank Community Distribution Hubs	Fare Share DfC Foodbanks CVS		Apr21-Mar22	<p>How much did we do?</p> <ul style="list-style-type: none"> o # of Foodbank Community Distribution Hubs o # of community and voluntary sector organisations distributing food accessed through FS scheme o # - Tonnage of food delivered to those in need per month through FS scheme <p>How well did we do?</p> <ul style="list-style-type: none"> o # of Foodbank Community Distribution Hubs content with the service from Fare Share Scheme <p>Is anyone better off?</p> <ul style="list-style-type: none"> o # & % of support organisations who see an improvement in impact through additional linked support

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No	Detailed Actions	Lead	Partners	Budget	Timescale	Performance Measures
2.5	<p>Promote and support pre-loved / reduce waste/ community sharing essential items initiatives (baby equipment, clothing, toys, digital devices, household items, furniture, DIY, gardening etc)</p> <ul style="list-style-type: none"> ○ Support the set-up of pre-loved initiatives by arranging information sharing/ how to workshops 	Council	Charity Shops Volunteer Centres EA YS CCGBC Environmental Resources		Apr21-Mar22	<p>How much did we do?</p> <ul style="list-style-type: none"> ○ # of pre-loved items recycled/ re-used/ repurposed/ upcycled schemes supported ○ # of information sharing activities ○ # of households benefiting <p>How well did we do?</p> <ul style="list-style-type: none"> ○ % of households who were satisfied with the items ○ % of households who felt the support had helped their families/ households ○ % of households who felt they were treated well and with respect and dignity <p>Is anyone better off?</p> <ul style="list-style-type: none"> ○ # & % of support organisations who see an improvement in impact through additional linked support ○ Case studies
Theme: Fuel Poverty						
2.6	<p>Promote and support energy efficiency initiatives</p> <ul style="list-style-type: none"> ○ Promote uptake in energy efficiency initiatives for target households ○ Support the local coordination of the Keep Warm Pack Scheme ○ Provide information and advice on energy efficiency measures and the Affordable Warmth Scheme 	Council Energy Efficiency Team	NIHE PHA		Apr21-Mar22	<p>How much did we do?</p> <ul style="list-style-type: none"> ○ # of energy efficiency initiatives and awareness campaigns supported ○ # of households benefiting <p>How well did we do?</p> <ul style="list-style-type: none"> ○ % increase in referrals received <p>Is anyone better off?</p> <ul style="list-style-type: none"> ○ # & % of support organisations who see an improvement in impact through additional linked support ○ Case studies

ANNEX A

No	Detailed Actions	Lead	Partners	Budget	Timescale	Performance Measures
2.7	<p>Promote and support fuel poverty initiatives</p> <ul style="list-style-type: none"> ○ Promote and signpost to fuel poverty support schemes e.g., fuel stamp schemes/ oil buying clubs ○ Increase people’s awareness of the fuel poverty services that are available locally 	Council	SVP Salvation Army LCDI PHA CVS		Apr21-Mar22	<p>How much did we do?</p> <ul style="list-style-type: none"> ○ # of organisations engaged in fuel poverty support activities ○ # households on low income supported with fuel ○ # of organisations engaged in fuel stamp scheme ○ # households engaged in fuel stamp/ oil buying schemes <p>How well did we do?</p> <ul style="list-style-type: none"> ○ % of households who were satisfied with the support offered ○ % of households who felt the support had helped their families/ households <p>Is anyone better off?</p> <ul style="list-style-type: none"> ○ # & % of support organisations who see an improvement in impact through additional linked support ○ A reduction in the # of households in fuel poverty
Theme: Financial Inclusion						
2.8	<p>Promote and support financial inclusion including financial capability and savings initiatives</p> <ul style="list-style-type: none"> ○ Assist clients to develop plans to improve their financial sustainability through <ul style="list-style-type: none"> - financial capability/ literacy initiatives where appropriate - Referring to other programmes that help with training, employability skills, development and securing employment ○ Promote awareness through information sessions of financial inclusion services available ○ Develop relevant initiatives around helping people to save, where they can 	Advice Centres Wraparound Consortium CCG	Council MaPS (Money and Pensions Service) JBO Make the Call Service Consumer Council Credit Unions		Apr21-Mar22	<p>How much did we do?</p> <ul style="list-style-type: none"> ○ # of financial literacy initiatives delivered and # participants ○ # of referrals to other support services/ type of referrals ○ # of organisations engaged in financial inclusion initiatives <p>How well did we do?</p> <ul style="list-style-type: none"> ○ % of households who were satisfied with the support offered ○ % of households who felt they were treated well and with respect and dignity <p>Is anyone better off?</p> <ul style="list-style-type: none"> ○ # & % of support organisations who see an improvement in impact through additional linked support ○ % of households who felt the support had helped their families/ households ○ Case studies
2.9	<p>Promote and support the maximisation of income and specialist debt advice</p>	Advice Centres Council	Wraparound Consortium CCG		Apr21-Mar22	<p>How much did we do?</p> <ul style="list-style-type: none"> ○ # of organisations engaged in income maximisation and debt advice initiatives

ANNEX A

No	Detailed Actions	Lead	Partners	Budget	Timescale	Performance Measures
	<ul style="list-style-type: none"> ○ Continue to provide support to people to maximise their income through <ul style="list-style-type: none"> - Provision of a wraparound advice service assisting local residents to receive their full benefit entitlements - offer debt advice where required - support with issues around the roll out of UC 					<ul style="list-style-type: none"> ○ # households / people accessing income maximisation and debt advice support <p>How well did we do?</p> <ul style="list-style-type: none"> ○ % of households who were satisfied with the support offered ○ % of households who felt they were treated well and with respect and dignity <p>Is anyone better off?</p> <ul style="list-style-type: none"> ○ # & % of support organisations who see an improvement in impact through additional linked support ○ % of households who felt the support had helped their families/ households ○ Case studies
2.10	<p>Promote and support Social Supermarkets</p> <ul style="list-style-type: none"> ○ Promote the services available in social supermarkets ○ Work with DfC to roll out DfC Social Supermarket Programme in CCG in a phased programme that supports the sustainability of established social supermarkets and promotes the development of links with other localised services 	<p>Social Supermarkets</p> <p>DfC</p> <p>Council</p>	Foodbanks		Apr21-Mar22	<p>How much did we do?</p> <ul style="list-style-type: none"> ○ # of social supermarkets supported ○ # households / people accessing social supermarket support <p>How well did we do?</p> <ul style="list-style-type: none"> ○ % of households who were satisfied with the support offered ○ % of households who felt the support had helped their families/ households ○ % of households who felt they were treated well and with respect and dignity <p>Is anyone better off?</p> <ul style="list-style-type: none"> ○ # & % of support organisations who see an improvement in impact through additional linked support ○ # & % who see an improvement in life satisfaction ○ Case studies
Objective 3: Improve the capacity of those that support those most in need - Capacity building for volunteers and VIOs						
3.1	Promote and support networking, peer learning and capacity building of volunteer involving organisations addressing poverty					<p>How much did we do?</p> <ul style="list-style-type: none"> ○ # organisations receiving capacity building support ○ # of participants

ANNEX A

No	Detailed Actions	Lead	Partners	Budget	Timescale	Performance Measures
	<ul style="list-style-type: none"> Co-design a networking and peer learning programme/ capacity building programme that encourages innovation around addressing poverty in partnership with VIOs 	<p>Council</p> <p>Volunteer Centres x 2</p>	APSSG		Apr21-Mar22	<p>How well did we do?</p> <ul style="list-style-type: none"> % of VIO participants who were satisfied with the support offered <p>Is anyone better off?</p> <ul style="list-style-type: none"> % of VIO participants who felt the support had helped their organisations to develop
3.2	<p>Promote quality standards in provision of services and sharing of good practice</p> <ul style="list-style-type: none"> Run a series of information sharing events that will enable all direct anti-poverty delivery agents to share and promote best practices within the wider anti-poverty network 	APSSG	<p>Wrap Around Service Partners</p> <p>Other service deliverers</p> <p>Council</p>		Apr21-Mar22	<p>How much did we do?</p> <ul style="list-style-type: none"> # of information sharing events delivered # of protocols shared to help other organisations <p>How well did we do?</p> <ul style="list-style-type: none"> % of organisations whose level of awareness increased as a result <p>Is anyone better off?</p> <ul style="list-style-type: none"> % of participants who felt the support had helped their organisations to develop/improve their practices
3.3	<p>Promote and support pathways of volunteering for a diverse range of volunteers</p> <ul style="list-style-type: none"> Promote the work of these organisations and volunteering opportunities within them and signpost volunteers to them as appropriate Widen and diversify the types of anti-poverty related volunteer opportunities on offer across the Borough 	<p>Volunteer Centres x 2</p> <p>Council</p>	<p>APSSG</p> <p>VIOs</p>		Apr21-Mar22	<p>How much did we do?</p> <ul style="list-style-type: none"> # of new volunteer opportunities that focus on anti-poverty work # and diversity of volunteers <p>How well did we do?</p> <ul style="list-style-type: none"> % of organisations who were satisfied with the support offered % of volunteers who enjoy volunteering <p>Is anyone better off?</p> <ul style="list-style-type: none"> % of participants who felt the support had helped their organisations to develop
Objective 4: Promote better information, signposting and communication						
4.1	Provide a directory of Anti-poverty services	Council	APSSG		Apr21-Mar22	<p>How much did we do?</p> <ul style="list-style-type: none"> # of organisations listed on the directory <p>How well did we do?</p>

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No	Detailed Actions	Lead	Partners	Budget	Timescale	Performance Measures
	<ul style="list-style-type: none"> Maintain a database of direct and indirect delivery agents involved in anti-poverty work in CCG area. 					<ul style="list-style-type: none"> % of organisations who believe awareness has increased about the services they offer <p>Is anyone better off?</p> <ul style="list-style-type: none"> # & % of referrals as a result of the directory
4.2	<p>Promote and support a digital referral platform for anti-poverty services in CCG</p> <ul style="list-style-type: none"> Establish and develop the interactive digital referral platform to enhance the work of the Wraparound Support Service Organise an information session for community organisations/ churches etc. on anti-poverty services available and how to refer as a first responder in a time of crises 	Wraparound Support Service Consortium	Council		Apr21-Mar22	<p>How much did we do?</p> <ul style="list-style-type: none"> # of organisations linked into the digital referral platform # of referrals made through the digital platform <p>How well did we do?</p> <ul style="list-style-type: none"> % of organisations who believe the digital platform has increased awareness about the services they offer <p>Is anyone better off?</p> <ul style="list-style-type: none"> % of organisations who believe the digital platform has improved the relevance of and hastened referrals
4.3	<p>Increase awareness of anti-poverty initiatives available in Causeway Coast and Glens through multi-channel communications campaign</p> <ul style="list-style-type: none"> Deliver a multi-channel communications campaign including web page, paper ads, an information leaflet and a social media campaign 	Council	APSSG		Apr21-Mar22	<p>How much did we do?</p> <ul style="list-style-type: none"> # leaflets distributed # of reach on social media <p>How well did we do?</p> <ul style="list-style-type: none"> % of organisations who believe the multi-channel communications campaign has increased awareness about the services they offer # of people who have heard about the services for the first time through the multi-channel communications campaign <p>Is anyone better off?</p> <ul style="list-style-type: none"> # & % of referrals as a result of the multi-channel communications campaign
4.4	<p>Promote and support signposting and support for Section 75 communities</p> <ul style="list-style-type: none"> Work with relevant support organisations to help highlight poverty issues for key groups like youth, those with a disability, 	Council	APSSG		Apr21-Mar22	<p>How much did we do?</p> <ul style="list-style-type: none"> # of referrals made as a result of support # support organisations that have linked with anti-poverty services <p>How well did we do?</p>

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No	Detailed Actions	Lead	Partners	Budget	Timescale	Performance Measures
	BAME communities, LGBTQ+, men, women, children, carers, etc and improve access to services available					<ul style="list-style-type: none"> o % of organisations who believe awareness has increased about the services they offer <p>Is anyone better off?</p> <ul style="list-style-type: none"> o # & % of referrals whose circumstances have improved as a result of being supported to access services o Case studies
Objective 5: Work in partnership with others to tackle the causes of poverty						
Theme: Employability and skills						
5.1	<p>Establish links and explore opportunities to collaborate with the Workforce Development Forum/ Labour Market Partnership</p> <ul style="list-style-type: none"> o co-design some initiatives that can help address some of the causes of poverty, economic inactivity and long-term unemployment in the CCG area with a link to the wraparound support service (<i>focus on skills, apprenticeships, employment initiatives</i>) o Enhance the role of volunteer placements with VIOs across CCG as a way back into employment 	Council	APSSG WDF		Medium to long term	<p>How much did we do?</p> <ul style="list-style-type: none"> o # of co-designed collaboration initiatives o # of people engaged in the wraparound service referred to other support services/ type of referrals o # of volunteer work-based placements <p>How well did we do it?</p> <ul style="list-style-type: none"> o % of APSSG who link with WDF/ LMP o % of people engaged in any resultant initiatives who felt the support had helped their families/ households <p>Is anyone better off?</p> <ul style="list-style-type: none"> o # & % of support organisations who see an improvement in impact through additional linked support
Theme: Policy Influence						
5.2	<p>Influence policy and strategy development (PFG Outcomes, DfC Antipoverty Strategy, CCG Community Plan, Neighbourhood Renewal Action Plans etc) through a community of practice model</p> <ul style="list-style-type: none"> o Identify poverty related areas where policy influence is required and where a cross sectoral and cross departmental co-design approach to new initiatives would enhance outcomes and ensure that the 	Council	APSSG		Medium to long term	<p>How much did we do?</p> <ul style="list-style-type: none"> o # of new policies/ strategies that APSSG engages with o # of codesigned initiatives o # of partners engaged in this co-design work <p>How well did we do it?</p> <ul style="list-style-type: none"> o % of partners who were satisfied with engagement in the co-design process <p>Is anyone better off?</p> <ul style="list-style-type: none"> o # & % of support organisations who see an improvement in impact through additional linked support

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No	Detailed Actions	Lead	Partners	Budget	Timescale	Performance Measures
	current and emerging needs in CCG are accounted for					
5.3	<p>Expand the evidence base by accessing data and sharing and carrying out research, including participatory research to access hidden voices</p> <ul style="list-style-type: none"> Identify those poverty related areas where additional research would be beneficial Initiate a conversation with UU, NRC and NWRC and other relevant parties on how to develop some pilot participatory research projects; link with existing research and encourage and foster links as possible 	APSSG	UU NRC NWRC Others based on where need arises		Medium to long term	<p>How much did we do?</p> <ul style="list-style-type: none"> # of research projects initiated # of participatory research projects initiated <p>How well did we do it?</p> <ul style="list-style-type: none"> % of research that has helped influence policy <p>Is anyone better off?</p> <ul style="list-style-type: none"> # & % of support organisations who see an improvement in impact through research undertaken
5.4	<p>Support any other projects that could add value to the work of the Steering Group e.g., Participatory Budgeting</p> <ul style="list-style-type: none"> Explore how participatory budgeting could assist in getting people engaged in the prioritisation of poverty related initiatives in CCG 	Council	APSSG		Apr21-Mar22	<p>How much did we do?</p> <ul style="list-style-type: none"> # of participatory budgeting projects initiated # of people engaged in participatory budgeting projects <p>How well did we do it?</p> <ul style="list-style-type: none"> % of participants satisfied with the results of the participatory budgeting exercise <p>Is anyone better off?</p> <ul style="list-style-type: none"> # & % of support organisations who see an increase in participation as a result
Theme: Partnership Development						
5.5	<p>Share information and practice, build relationships, collaborate and with the potential to develop joint projects as opportunities emerge and identify and promote two-way referral pathways, advocacy on new policies around areas relevant to the drivers of poverty including the following key areas:</p>				Ongoing	<p>How much did we do?</p> <ul style="list-style-type: none"> # of organisations attend meetings of APSSG to share information and explore collaborative opportunities # collaborative initiatives undertaken # partnerships developed
	i.	Education and digital exclusion	Schools Area Learning Partnerships (primary and secondary)			

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No	Detailed Actions	Lead	Partners	Budget	Timescale	Performance Measures
	ii.	Loneliness and isolation	Causeway Loneliness Network, Befriending schemes, Good Morning Schemes			<p>How well did we do?</p> <ul style="list-style-type: none"> o # &% of stakeholders satisfied with the collaboration opportunities initiated o # &% of stakeholders reporting that they were satisfied with the quality of the engagement by the projects o # &% of stakeholders with a greater understanding of the complexity of the ecosystem within which anti-poverty work operates and how working together can create better outcomes <p>Is anyone better off?</p> <ul style="list-style-type: none"> o # &% of support organisations and partners who see an improvement in impact through additional linked support
	iii.	Financial wellbeing	Money & Pension Service, Advice Centres, Christians Against Poverty (CAP), Credit Unions			
	iv.	Domestic Violence	CCG Policing & Community Safety Partnership, Women's Aid, D&SVP			
	v.	Children and young people	EA Youth Service, Children & Young People's Strategic Partnership (CYPSP), Family Support Hubs, Schools Area Learning Partnerships, Surestarts, Family Centres.			
	vi.	Mental health and wellbeing	Northern Healthy Lifestyles Partnership (& Western), Multi-Disciplinary Teams (MDTs), Health Trusts, Public Health Agency (PHA) Northern Trust Partnership (PLIG) for emotional wellbeing and suicide prevention, Take 5 Working Group, Student Wellbeing Forum, Northern Digital Safeguarding Forum			
	vii.	Sports and physical activity	Council Sport & Well-Being, Sport NI, Department for Communities (DfC)			
	viii.	Social Prescribing & Community Health	Support Networks, Networks Involving Communities in Health Improvement (NICHI), PHA, MDT's			
	ix.	Rural	DAERA Tackling Rural Poverty and Social Isolation (TRPSI) Programme, Northern Area Community Network, Rural Community Network			
	x.	Housing & Homelessness	Housing Executive, Causeway Homelessness Network, Private landlords, Housing Associations			
	xi.	Energy Efficiency, retrofit, renewables – carbon neutral agenda	Council Energy Efficiency, Housing Executive			
	xii.	Drugs and Alcohol and other addictions	PHA, NICHI, Health Trusts, Community & Voluntary Sector			
	xiii.	Other	TBC			

Annex A: CCG Anti-Poverty Stakeholder Survey – Summary of Results

As part of the engagement for developing the Action Plan, Council conducted an online survey of the organisations which support people experiencing poverty in Causeway Coast and Glens to gather information about the services they offer and to hear their views about what the priority support were in the short and longer term.

Areas of support

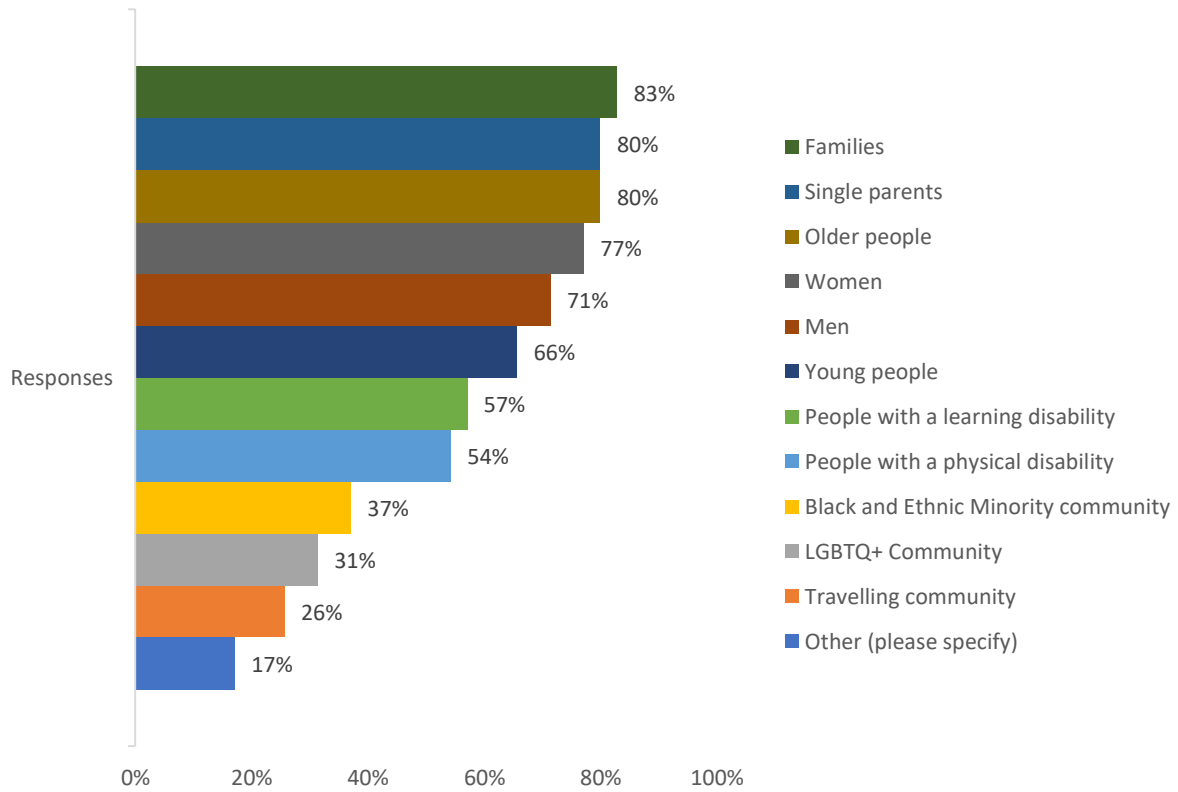
The top areas of support offered are Signposting 49%, Mental Health & Wellbeing support 49%, general advice (43%), befriending support (37%) and food bank (34%).

Support	Responses
Signposting	49%
Mental health and well-being support	49%
Other (please specify)	49%
General advice	43%
Befriending support	37%
Food bank	34%
Family issue-based support	34%
Fuel poverty relief	31%
Other food poverty relief (e.g., breakfast clubs etc)	29%
Information on financial wellbeing services	26%
Benefits check	17%
Budgeting and money management advice	17%
Housing support	17%
Housing advice	17%
Debt advice/ Mortgage repayment advice	11%

Target groups

Over 80% of organisations deliver their services to the following target groups - Families, Single Parents and Older People. Over 70% of organisations support women and men. Under 40% of organisations stated that they delivered services to Black and Ethnic Minority Communities (37%), the LGBTQ+ Community (31%) and the Travelling Community (26%). Examining how to ensure services for these target groups will be a priority for the Anti-Poverty Stakeholder Steering Group.

To which target groups do you deliver these services?

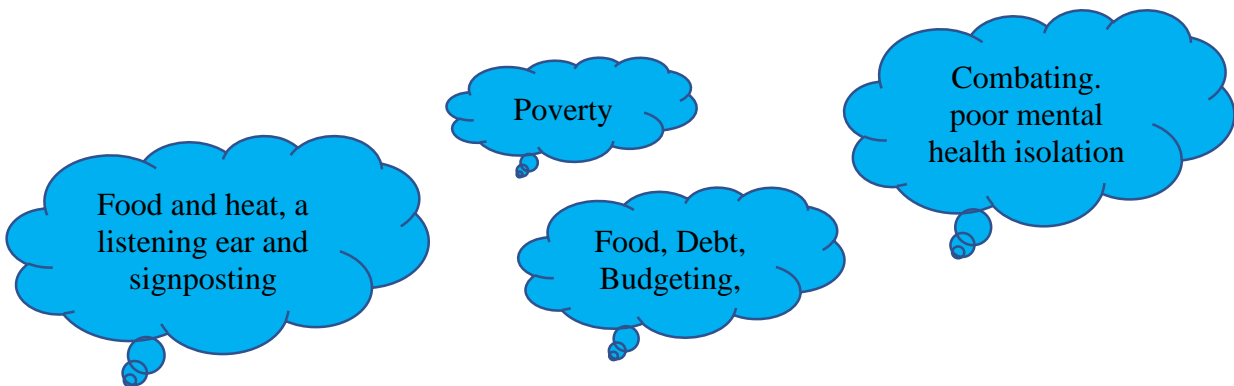


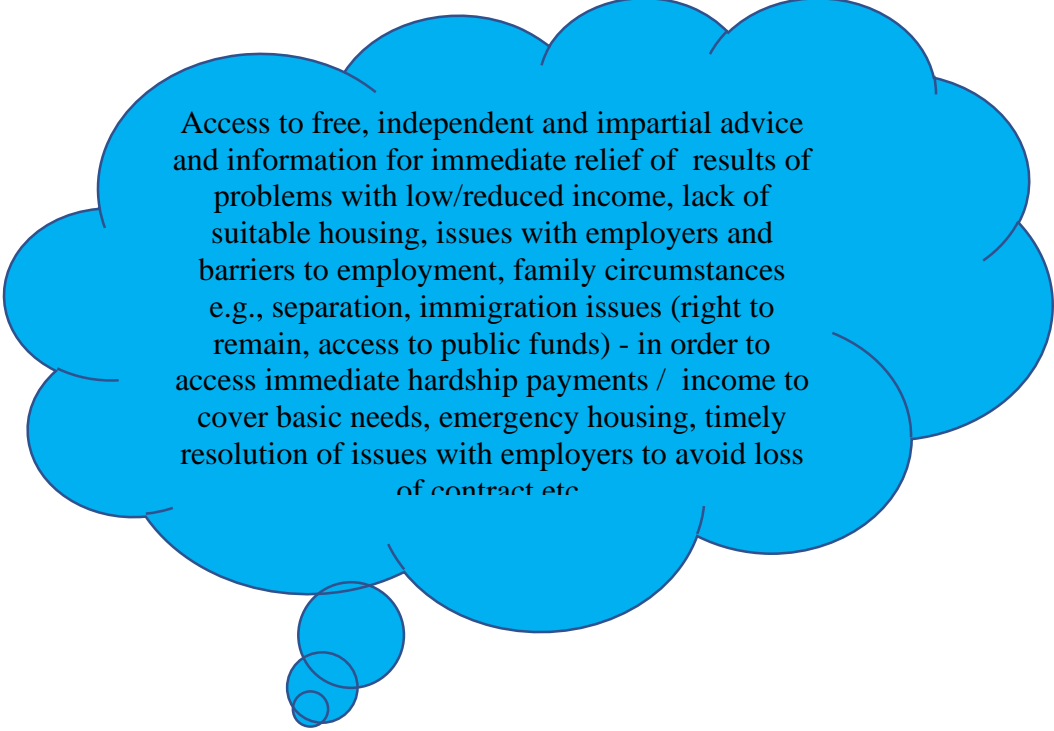
Priority Needs

Respondents were asked from an anti-poverty perspective, what they saw as the priority support needs for the target groups with whom they work over the short term and in the longer term.

Short term priority needs

Short term priority support needs are mainly - **Poverty, Food, Fuel and Advice.**






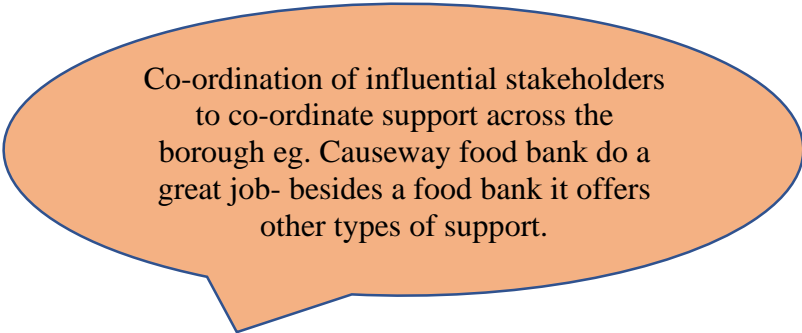
Access to free, independent and impartial advice and information for immediate relief of results of problems with low/reduced income, lack of suitable housing, issues with employers and barriers to employment, family circumstances e.g., separation, immigration issues (right to remain, access to public funds) - in order to access immediate hardship payments / income to cover basic needs, emergency housing, timely resolution of issues with employers to avoid loss of contract etc

Longer term priority needs

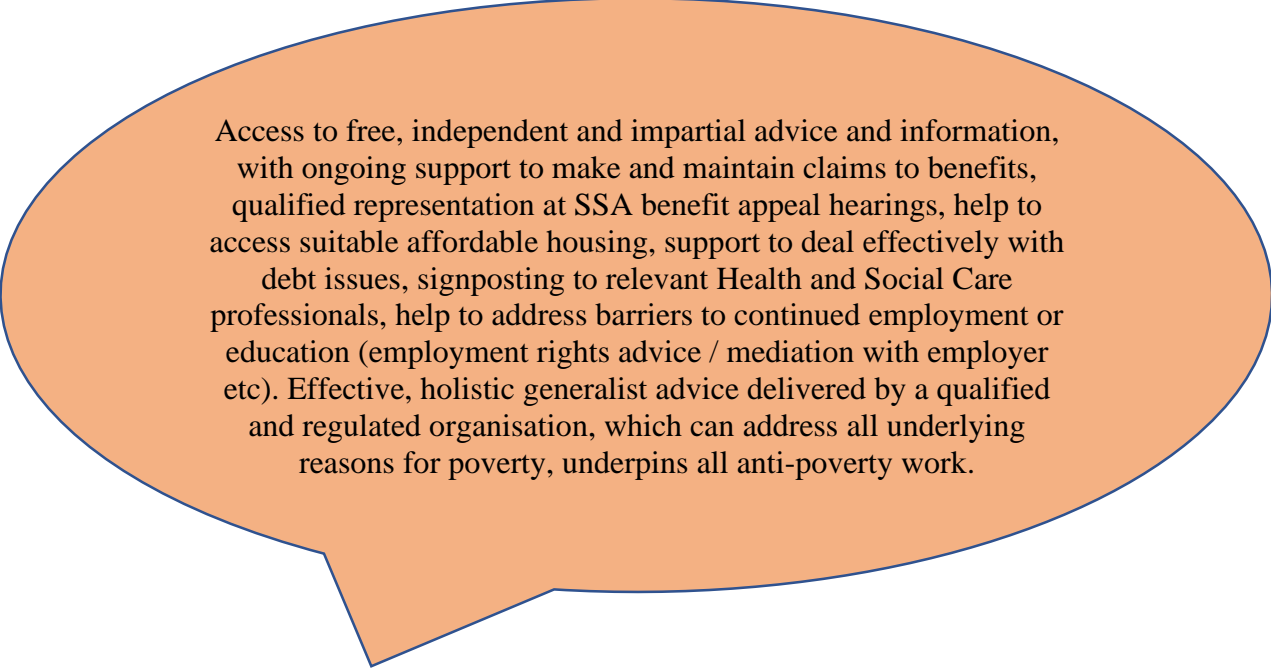
Longer term priority support ideas are – **Education, mental health, continued support & capacity building.**



Training and employment programmes/support for social enterprises to support people into the workforce.



Co-ordination of influential stakeholders to co-ordinate support across the borough eg. Causeway food bank do a great job- besides a food bank it offers other types of support.



Access to free, independent and impartial advice and information, with ongoing support to make and maintain claims to benefits, qualified representation at SSA benefit appeal hearings, help to access suitable affordable housing, support to deal effectively with debt issues, signposting to relevant Health and Social Care professionals, help to address barriers to continued employment or education (employment rights advice / mediation with employer etc). Effective, holistic generalist advice delivered by a qualified and regulated organisation, which can address all underlying reasons for poverty, underpins all anti-poverty work.

Other responses to priority needs included:

- To help clients to get out of poverty trap
- Combatting loneliness in a rural environment
- Collaborative projects to meet multitude of social and environmental issues
- Connecting people, better rural broadband

Project ideas

From an anti-poverty perspective, respondents were asked what types of projects they thought could help address these priority needs in both the short and longer term.

Short term project ideas

The main areas were around cookery, better communication networks (rural broadband) and support for community groups.

- *“Coordination between foodbanks - agree to a common set of criteria (to ensure genuine needs are met) & working together for cross referrals etc. Additional resources needed around FUEL poverty & utilities such as ELECTRIC. Simple system of referring people receiving crisis provision support to engage in longer term 'wraparound support' that empower people towards stability and resilience - seems to be a missing link that connections these 2 types of projects. Additional mental health support - demand is huge”.*
- *“Ensure those living in social deprivation are aware of where to get support”.*
- *“Signposting across the borough especially as there continues to be more emerging needs as a consequence of covid”.*
- *“Cookery projects with ingredients provided. Craft projects educational projects”*

- *“Better rural broadband”*
- *“Befriending Recording stories”*

Longer term project ideas

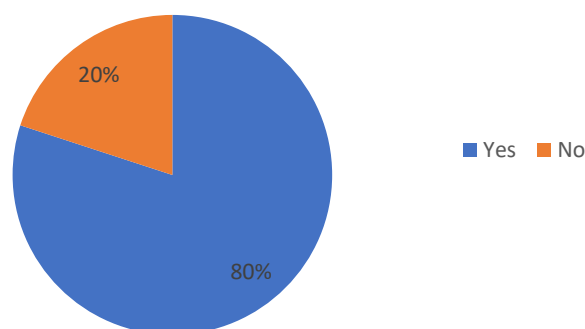
- *“Collaborative projects to enable wider training and employment opportunities”.*
- *“Mental Wellbeing initiatives and programmes to get people back into employment”.*
- *“Social economy projects, training and education projects, community gardens”.*
- *“Tackle long term deprivation not as a statistical measurement but as an indicator of where people are; have been and will be unless we genuinely start to meaningfully address what professionals know is missing and what professionals know how best to tackle”.*
- *“Advice on living on a demonised budget. New skills opportunity and retraining”.*
- *“Community Planning to develop tangible joined-up actions to benefit the needs of our local residents”.*

Referring clients to support services

Respondents were asked if they referred their clients to other support services.

80% of organisation refer clients to other services in the Causeway Coast and Glens area.

Do you refer clients to other services in the CC&G area?

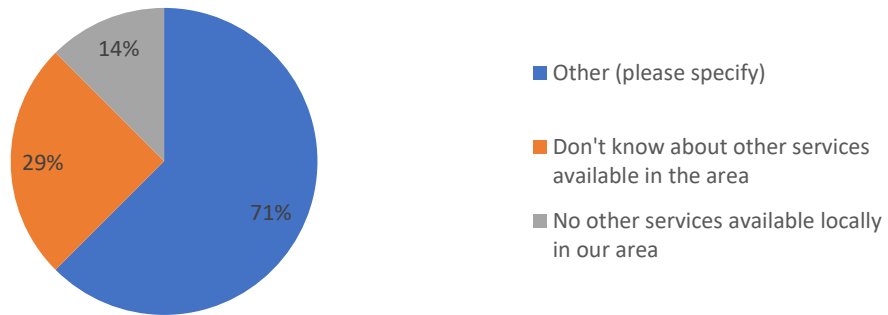


The services to which clients are mainly referred include.

- *HSC Health & Social Care Professionals*
- *NIHE*
- *JBO*
- *GP*
- *Mental Health Services*

29% of organisations who do not refer clients to other organisations stated they did not know about other services that were available in the area and 14% said there were no other services available locally.

If No, is there a reason why not?



Future support needs

Respondents were asked if their organisations needed any additional support to help them to deliver their services. The priority support requirements stated by organisations were:

- *Financial Funding*
- *Training*
- *Help promoting their organisation*

Annex B: CCG Anti-Poverty Stakeholder Engagement

The Action Plan was developed through the following engagement process :

- Series of co-design meetings of key stakeholders in the Anti-poverty Stakeholder Steering Group
 - Ballymoney, Ballycastle, Causeway and Roe Valley Foodbanks, including Causeway and Limavady Social Supermarkets
 - Advice Centres - Community Advice Causeway, Limavady Advice Centre
 - DfC, DAERA, Northern Health & Social Care Trust, Western Health & Social Care Trust, PHA, Education Authority
- Focus Group for wider community and voluntary sector
- Meetings/ Conversations with individual stakeholders:
 - Jobs and Benefits Office representatives from Coleraine, Ballymoney and Limavady
 - Causeway and Limavady Volunteer Centres
 - Community Networks – Northern Area Community Network (NACN) Causeway Rural & Urban Network (CRUN), Building Communities Resource Centre (BCRC)
- Meetings with Council Departments –
 - Community Development
 - Community Planning
 - Energy Efficiency
 - Food & Health & Safety
 - Workforce Development Forum
- Elected Member Workshop
- an online survey of the organisations which support people experiencing poverty in Causeway Coast and Glens

Annex B
Proposals for Food & Essential Supplies Transition Fund

Project title	Details	Proposed budget	Method for delivery
i. Wraparound Support Project	<p>A wraparound support programme that delivers individually tailored one to one support to people who:</p> <ul style="list-style-type: none"> ○ have been adversely impacted by the economic fallout of the pandemic; and ○ who need additional assistance to help them navigate the support services to help them back to a position of financial stability. <p>Community partners receiving referrals will carry out an assessment of support needs and put in place a holistic plan tailored to address the specific needs of the individual. Support will be delivered over a series of regular support sessions to include some or all of the following supports:</p> <ul style="list-style-type: none"> ○ food bank; social supermarket; benefits check; budgeting and money management advice; debt advice; information on financial wellbeing services; support to engage with statutory agencies (such as NIHE, JBO etc); and any other ‘handholding’ support or signposting that is required <p>A consortium of foodbanks, social supermarkets and advice centres delivered a pilot project between January – March 2021 with the set-up of a digital referral platform to co-ordinate support. An Evaluation of the pilot showed that the project was a beneficial one and all delivery partners agreed that it maximised and linked efforts to help address the continuing need and that people could access support when they needed it and through the one point of contact. Through the pilot project 111 additional beneficiaries received Social Supermarket support and financial wellbeing support including help with debt, budgeting and income maximisation.</p>	£50,000	Open procurement through e-Sourcing

		Timescale for delivery: November 2021-March 2022		
ii.	Small Grant Programme – Sustainable Approaches to Food & Essential Supplies	<p>Purpose of Fund: to transition from the emergency food support to more sustainable responses to address food poverty and access to essential supplies.</p> <p>Outcomes:</p> <ul style="list-style-type: none"> ○ <i>There is a reduction in costs of food for people living in our community</i> ○ <i>People living in our community have improved access to nutritious food</i> ○ <i>There is a reduction in costs of essential items for people living in our community</i> ○ <i>There is a reduction in food waste in our community</i> ○ <i>There is increased reuse of essential items in our community</i> <p>Example projects: Set up and operating costs for community gardens, community fridges, grow your own schemes, community reuse schemes; catering equipment for luncheon clubs or breakfast clubs,</p> <p>Level of grant award: Grants of up to £2,500</p> <p>Support would be made available from Council's Community Development and Environmental Resources Team to develop project ideas and to support project set up.</p>	£76,139	Open call through Council's Online Funding Hub

Annex C

Proposals for spend of further expected Covid recovery funding from DfC

Project title	Details	Proposed budget	Method for delivery
i. Extension to Generalist Advice Service contract	<p>Extension to the Generalist Advice Service contract for 2021-22 to allow increased provision to cope with the additional expected demand as a result of furlough ending, an increased demand for debt advice and the increasing complexity of enquiries that the advice centres are reporting.</p> <p>Council currently has a contract in place for Generalist Advice Service provision with Community Advice Causeway as named project lead of Causeway & Glens Advice Services Consortium comprising of Community Advice Causeway Limited and Limavady Community Development Initiative (LCDI) Ltd. as a partnership consortium. This contract would be extended to provide increased availability and extended hours of provision through the employment of additional staff/ extension staff contracts with some associated costs of training and IT equipment.</p> <p>Timescale for delivery: September 2021-March 2022</p>	£60,000	Extension to current contract
ii. Community Centres Creative Activity Programme	<p>Project Aim:</p> <p>To support a return to community centres as hubs for community activity.</p> <p>This will take the form of a menu of arts, creative and recreational activities that will be delivered directly in Council Community Centres and which community operated centres can also avail of. This project would be delivered in partnership with Arts and Cultural Services.</p>	£30,000 20+ centres x £1,000-2,000 programme costs	In house delivery

<p>iii. Well-being Resource Allocations for small community and voluntary organisations</p>	<p>Project details:</p> <p>A programme that will provide resource allocations to smaller community and voluntary organisations (that don't operate community premises) to deliver activities that reduce social isolation and loneliness and improve well-being.</p> <p>A similar approach was used for delivery of DAERA Warm Well & Connected allocation Programme in 2020-21 and this approach proved very beneficial in attracting small CVS organisations that perhaps wouldn't avail of Council grants .</p>	<p>£30,000</p> <p>Approx. 25-30 resource allocations of upto £1,000 and including external delivery costs</p>	<p>Contract to an external organisation to deliver</p>
<p>iv. Participatory Budgeting (PB)</p>	<p>3 or 4 community based organisations would have the opportunity to host a Participatory Budgeting initiative in their community.</p> <p>Participatory Budgeting can be described as "local people deciding how to allocate part of a public budget." It is a way for citizens to have a direct say in how public funds are used to address local needs.</p> <p>http://www.participatorybudgetingworks.org/</p> <p>Very successful pilot PB initiatives have already take place in Causeway Coast and Glens in Harpurs Hill, Cushendall, Armoy and Rathlin. This project would allow PB to be extended to other areas in CCG thus increasing community participation and a sense of ownership as well as promoting local decision making using an innovative and creative approach.</p>	<p>£30,000</p>	<p>Set up a CCG advisory group and put out an open call for interested communities</p>